



GUIDANCE FOR CASINOS

Following the Centers for Disease Control and Prevention (CDC) guidance, under all circumstances, the following precautions should be followed by people visiting casinos. To the extent possible, casinos should take measures to ensure that customers may follow these guidelines:

- Stay home if sick.
- Protect yourself while visiting casinos:
 - Stay at least 6 feet away from other patrons.
 - If you are at [higher risk for](#) severe illness, you should avoid visiting casinos. People at higher risk [for severe illness](#) include adults 65 or older and people of any age who have serious underlying medical conditions.
 - Do not touch your eyes, nose, or mouth.
 - If possible, use touchless payment (pay without touching money, a card, or a keypad). If you must handle money, a card, or use a keypad, use hand sanitizer immediately after.
 - Consider using hand sanitizer or washing hands with soap and water between slot machines or tables.
 - After leaving the casinos, use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.

FOR BUSINESSES - The Department of Health Services recommends the following additional steps be taken by casinos:

- Maintain physical distancing, to the extent possible.
- Provide and require employees and customers to wear masks when possible.
- Provide access to soap and water for handwashing or an alcohol-based hand sanitizer at stations around the casino for use by employees and clients. Require employees to regularly wash hands for at least 20 seconds.
- Operate with reduced occupancy with special attention to limiting areas where customers and employees can congregate.
- Consider spacing out slot machines and tables and spacing out chairs to provide physical distancing between customers.
- Wipe any pens, stampers, counters, electronic gaming devices and other hard surfaces between use or customer.
 - Bingo players should be encouraged to bring their own stampers or consider single use stampers.
- Implement comprehensive cleaning and sanitation protocols, focusing on high touch areas.
- All slot machines, tables and kiosks should be cleaned and disinfected on a regular schedule.
- Consider placing disinfecting wipes at slot machines, tables, and kiosks and encourage customers to wipe equipment (handles, buttons, trays, seats, etc) down before they start and after they finish playing.
- Implement symptom screening for employees prior to the start of their shift.
- Consider posting signs advising customers and employees of expectations and guidance.
- Restaurants within casinos should follow the restaurant [guidance](#) provided by the Arizona Department of Health Services and the CDC, including avoiding instances where customers serve their own food.
- Theaters/show venues within casinos should follow the [theater guidance](#) provided by the Arizona Department of Health Services and the CDC.
- Drink attendants should wash hands after picking up used glasses and should avoid picking up used glasses while serving customers.
- Train all employees in the above safety actions.
- For Active Game tables:
 - An active game table should operate between two closed tables, where possible
 - Consider limiting the number of people at a table, with unoccupied seats in between.
 - Do not allow non-playing customers to cluster or stand at the table or behind seated players.
 - Limit community sharing or passing items, such as chips, tiles, etc.
 - Provide hand sanitizer on tables of hand dealt games, or consider requiring players and dealers to use gloves and require glove changes /use of hand sanitizer in between hands or rounds.
 - Consider changing cards and chips as frequently as possible.
- Consider symptom screening of dealers and customers before participating in active table games. For poker, bingo or other specific game rooms, limit the capacity of the room to ensure appropriate physical distancing or consider closing the rooms to gaming.

***Note that guidance continues to be updated and those complying with the guidance are encouraged to visit the websites provided frequently to ensure they are complying with the most up-to-date guidance.*

Websites for additional public health guidance: