



ARIZONA OFFICE OF TOURISM VISITOR CENTER GUIDANCE

FOR VISITORS - The Arizona Department of Health Services recommends the following steps be taken by visitors:

- Stay home if sick.
- Use virtual visitor center services if possible.
- Protect yourself while visiting.
 - Stay at least 6 feet away from others while in restaurants, attractions, establishments and in lines.
 - Cover your mouth and nose with a cloth face covering when you have to go out in public.
 - If you are at higher risk for severe illness, take extra precaution.
 - Do not touch your eyes, nose, or mouth.
 - If possible, use touchless payment (pay without touching money, a card, or a keypad).
 - If you must handle money, a card, or use a keypad, use hand sanitizer right after paying.
 - After leaving an establishment, use hand sanitizer that contains at least 60% alcohol.
 - When you get home or back to your lodging establishment, wash your hands with soap and water for at least 20 seconds.

To the extent possible, visitor centers need to properly facilitate allowing their visitors to follow these guidelines.

FOR VISITOR CENTERS - The Arizona Department of Health Services recommends the following additional steps be taken by visitor centers:

- Maintain physical distancing (individuals staying at least 6 feet away from others).
- Operate with reduced occupancy and capacity based on the size of the business location with special attention to limiting areas where customers and employees can congregate.
- Implement comprehensive sanitation protocols, including increased sanitation schedules for bathrooms and frequently touched areas.
- Use hands free visitor center materials and/or disposable maps and brochures whenever possible. Make materials available for self service and ensure once touched the materials are taken by the visitor or properly disposed of.
- Continue to provide options for virtual visitor center services. Implement symptom screening for employees prior to the start of their shift.
- Consider offering cloth face coverings to employees and visitors to wear.

****Note that guidance continues to be updated and those complying with the guidance are encouraged to visit the websites provided frequently to ensure they are complying with the most up-to-date guidance.**

Websites for additional public health guidance:

WWW.CDC.GOV/COVID19

WWW.AZHEALTH.GOV/COVID19

WWW.DOL.GOV