



ARIZONA OFFICE OF TOURISM

ATTRACTIONS

GUIDANCE

FOR ATTRACTION CUSTOMERS - The Arizona Department of Health Services recommends the following steps be taken by visitors:

- Stay home if sick.
- Use virtual visitor center services if possible.
- Protect yourself while visiting.
 - Stay at least 6 feet away from others while in restaurants, attractions, establishments and in lines.
 - Cover your mouth and nose with a cloth face covering when you have to go out in public.
 - If you are at higher risk for severe illness, take extra precaution.
 - Do not touch your eyes, nose, or mouth.
 - If possible, use touchless payment (pay without touching money, a card, or a keypad).
 - If you must handle money, a card, or use a keypad, use hand sanitizer right after paying.
 - After leaving an establishment, use hand sanitizer that contains at least 60% alcohol.
 - When you get home or back to your lodging establishment, wash your hands with soap and water for at least 20 seconds.

To the extent possible, attractions need to properly facilitate allowing their customers to follow these guidelines.

FOR ATTRACTIONS - The Arizona Department of Health Services recommends the following additional steps be taken by attractions:

- Maintain physical distancing (individuals staying at least 6 feet away from others).
- Consider posting signs at attraction entrances advising customers and employees of expectations and guidance.
- Operate with reduced occupancy and capacity based on the size of the business location with special attention to limiting areas where customers and employees can congregate.
- Implement comprehensive sanitation protocols, including increased sanitation schedules for bathrooms, door handles, and frequently touched areas.
- If possible, provide touchless payment for customers. Consider not providing interactive activities and/or exhibits, but if they are provided, disinfect between each use.
- Provide access to soap and water for handwashing or an alcohol-based hand sanitizer at stations around the facility for use by employees and customers.
- Require employees to regularly wash hands for at least 20 seconds.
- Provide hands-free or digital materials whenever possible.
- If applicable, establish a one-way flow through attraction to help facilitate distancing.
- Consider restricting group visits, guided tours, public programs, and special or private events until safe to offer them, and then limit the number of participants.
- Implement symptom screening for employees prior to the start of their shift.
- Consider offering and requiring cloth face coverings to employees and visitors to wear.

Websites for additional public health guidance:

[WWW.CDC.GOV/COVID19](https://www.cdc.gov/covid19)

[WWW.AZHEALTH.GOV/COVID19](https://www.azhealth.gov/covid19)

[WWW.DOL.GOV](https://www.dol.gov)