

# West Coast Region 2018 Year-End Data Review

October 2, 2019



Nicole Marie Smith

### **AOT Research Staff**



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## Agenda

Statewide Overview

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- Economic Impact of Tourism
- Year-To-Date Indicators
- ✤ Average Domestic Spending
- Regional International Visa Card Spending Profile
- Regional Visitor Profile

Presentation slides available at: <u>http://tourism.az.gov/regional-profiles/</u>





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## **Regional Profiles**

### http://tourism.az.gov/regional-profiles/













## Primary Research Partners

### Longwoods

- Visitor profile
- Domestic travel only
- Continuous nationally representative online survey
- Delivered annually
- Regional visitor volume
- Visitor origins
- Visitor demographics
- Activities participated
- Average per party spending
- State and regional level

### **Dean Runyan** Associates

- Economic impact of travel
- Econometric model
- Domestic and international spending
- Delivered annually
- Jobs, earnings, taxes generated
- Spending by accommodation type
- Spending by commodity purchased
- Regional, county, and legislative district-level data



- Visitor volumes estimated via an econometric model
- International visitation (delivered annually)
- Domestic visitation (delivered quarterly)
- Multiple data points to estimate state visitor volume
- State level only



- Visa® card spending data
- International travel only
- Delivered quarterly and annually
- Spending by country, market segment, market category
- Seasonal spending
- State and regional level





# Economic Impact of Travel 2018

West Coast Region





## Visitor Spending & Economic Impact

#### http://tourism.az.gov/economic-impact/

### **Economic Impact**

Arizona's warm weather and magnificent natural beauty made tourism the number one export industry in Arizona in 2018. 45.5 million people visited Arizona in 2018 who collectively spent \$24.4 billion in the state. The money spent by visitors supports jobs and generates tax revenue. The \$3.63 billion in 2018 tax revenue equals an annual tax savings of \$1,360 for every Arizona household and supported 192,300 industry jobs.





#### Arizona Travel Impacts 2000-2018

Arizona Office of Tourism commissions an annual study to examine the economic impact of the travel industry in the state and presents the updated data at the annual <u>Governor's Conference</u> <u>on Tourism</u>. The following reports detail the impact of the travel industry to the state and each of its five regions and fifteen counties. The second report presents the same information by legislative district.

Arizona Travel Impacts 2000-2018

Arizona Travel Impacts by Legislative District 2000-2018





# 2018 Arizona Tourism Industry Performance

# 45.5 million

Overnight Visitors Up 3.5% YOY



### \$24.4 billion Direct Spending Up 7.8% YOY



# 2018 West Coast Region Tourism Industry Performance

### 6.9 million Domestic Overnight Visitors



## \$1.44 billion Direct Spending



Source: Dean Runyan Associates, Longwoods International

## Regional Impacts, 2018

West Coast Region



## \$1.44 Billion

Up 4.5% Direct Spending



14,710 Up 1.4% Jobs



### \$120 Million

Up 6.2% State and Local Taxes





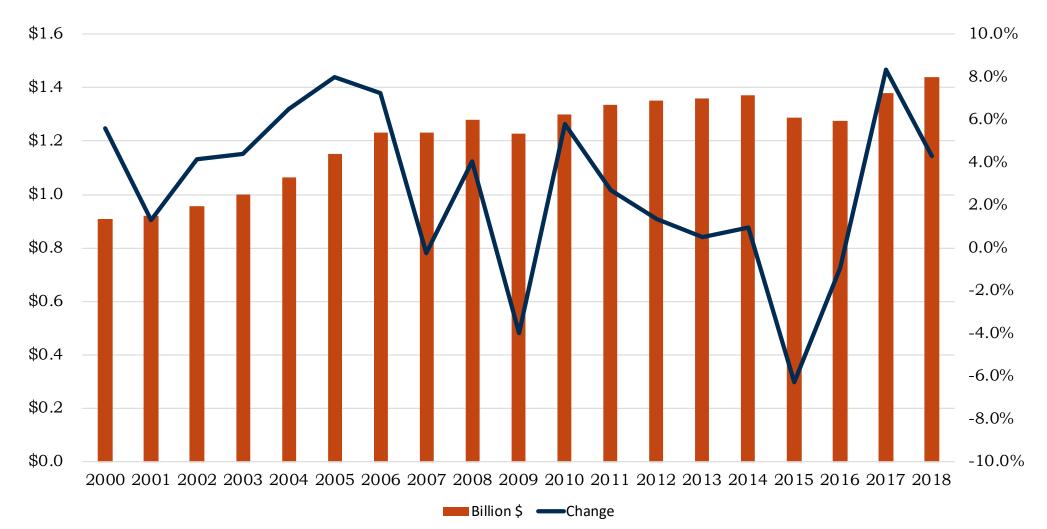
### County Impacts, 2018 West Coast Region

State and Local Tax Revenue per Household Spending Taxes Earnings (\$million) (\$millions) (\$millions) Jobs \$1,420 \$164 1,410 \$41 \$13.5 La Paz 16.4% YOY % change 12.3% 8.1% 13.7% Mohave \$630 7,090 \$196 \$54.6 \$630 YOY % change 5.0% 2.0% 5.8% 7.1% \$52.2 \$750 \$651 \$169 Yuma 6,210 -0.6% YOY % change 2.3% 2.9% 3.4%

Source: Dean Runyan Associates

# Regional Direct Travel Spending

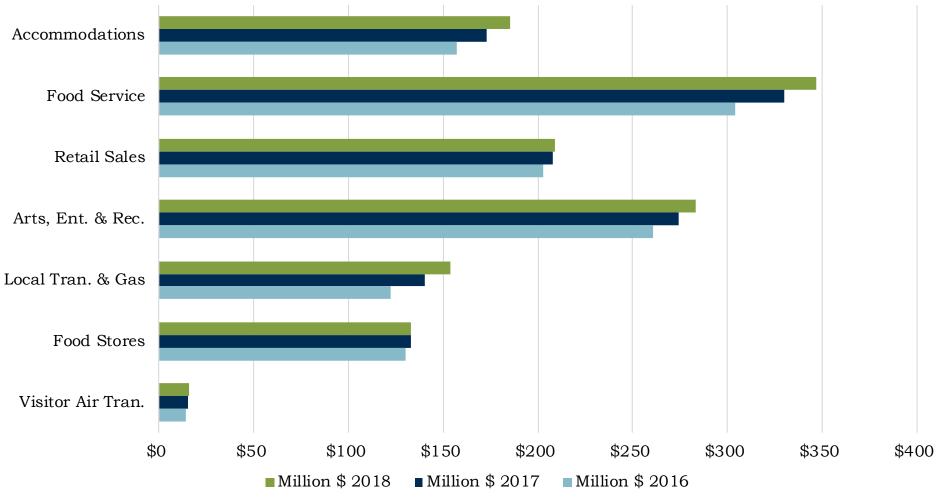
West Coast Region





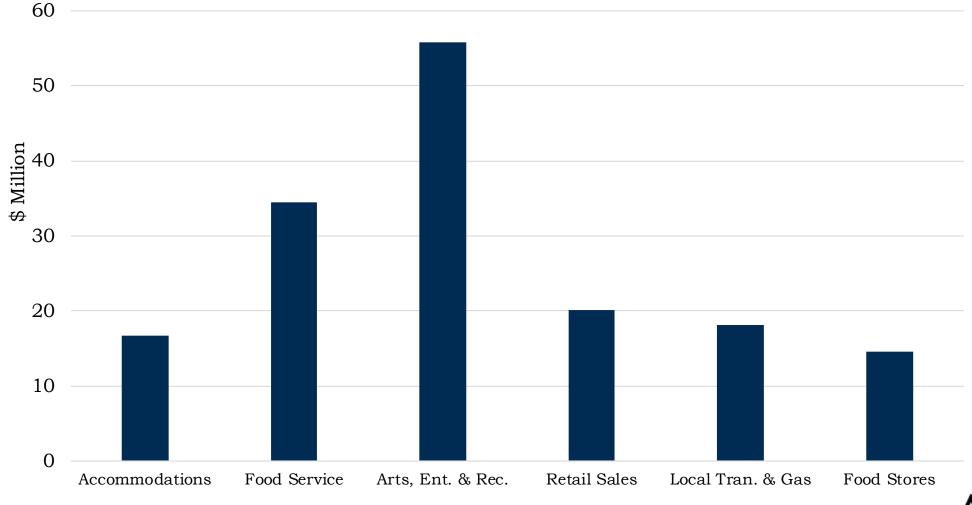
Source: Dean Runyan Associates

West Coast Region



Source: Dean Runyan Associates





Source: Dean Runyan Associates, 2018



200 180 160 140 120 \$ Million 100 80 60 40

Arts, Ent. & Rec.

**Retail Sales** 

Local Tran. & Gas

Food Stores

Source: Dean Runyan Associates, 2018

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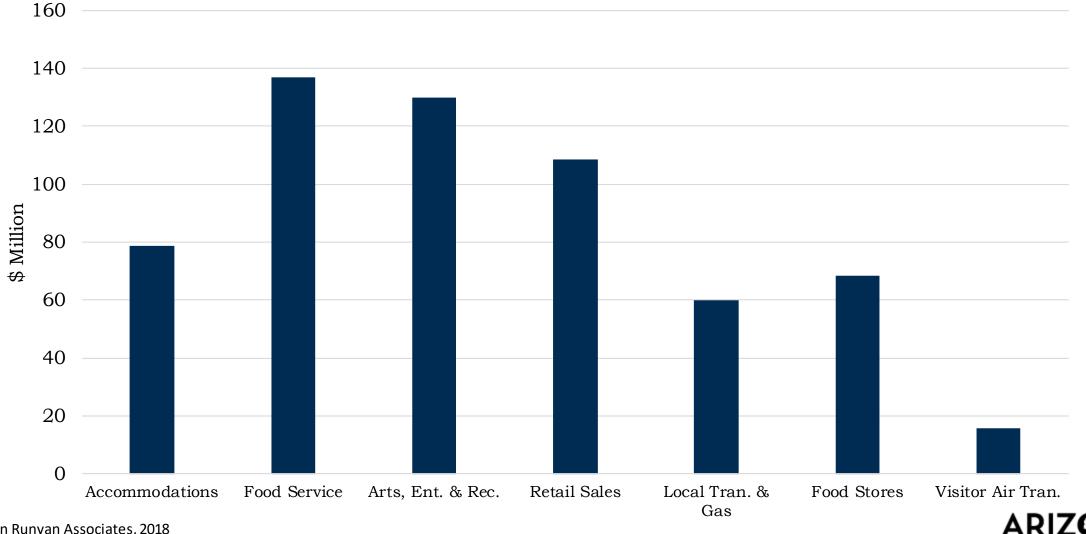
Accommodations

Food Service

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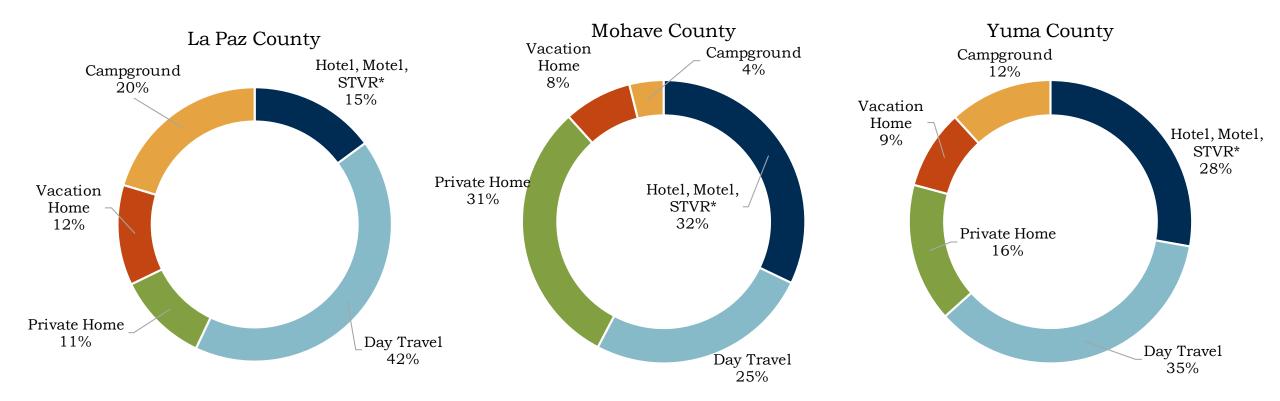






Source: Dean Runyan Associates, 2018

# Spending by Type of Accommodation







# 2019 Tourism Indicators To-Date

West Coast Region





# Tourism Indicators

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http://tourism.az.gov/data-trends/

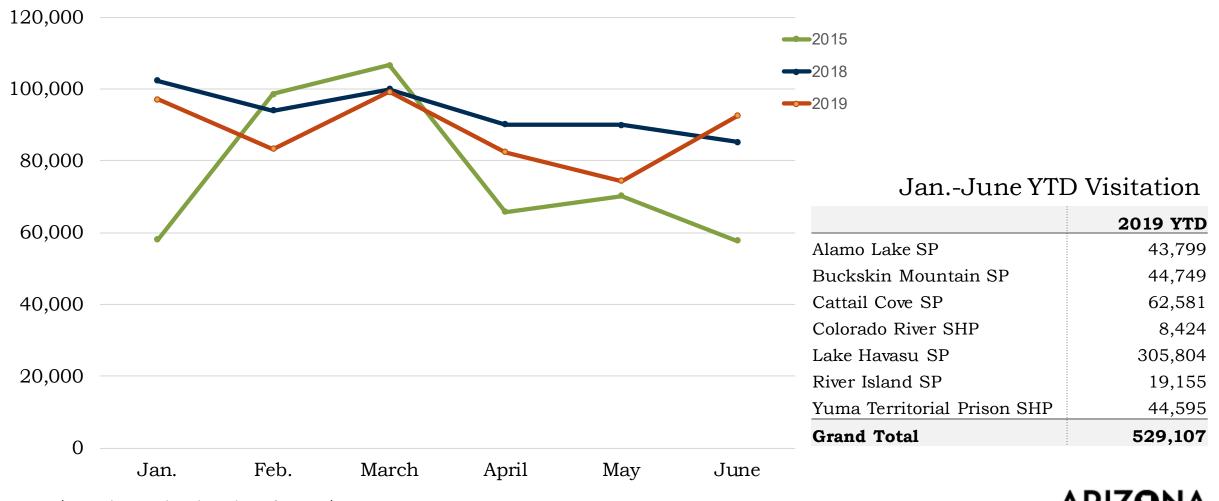




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### State Park Visitation

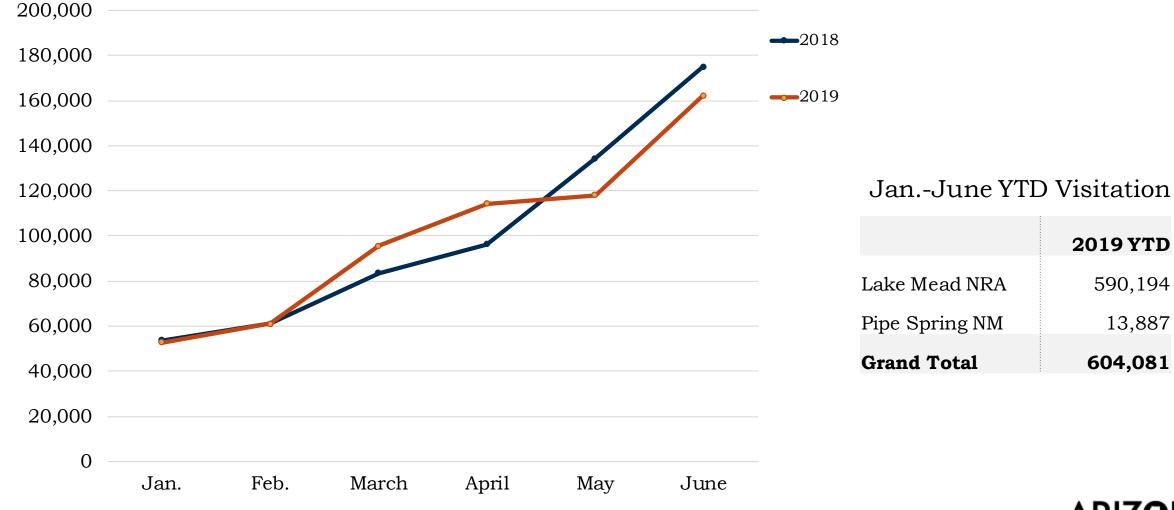
West Coast Region





### National Park Visitation

West Coast Region

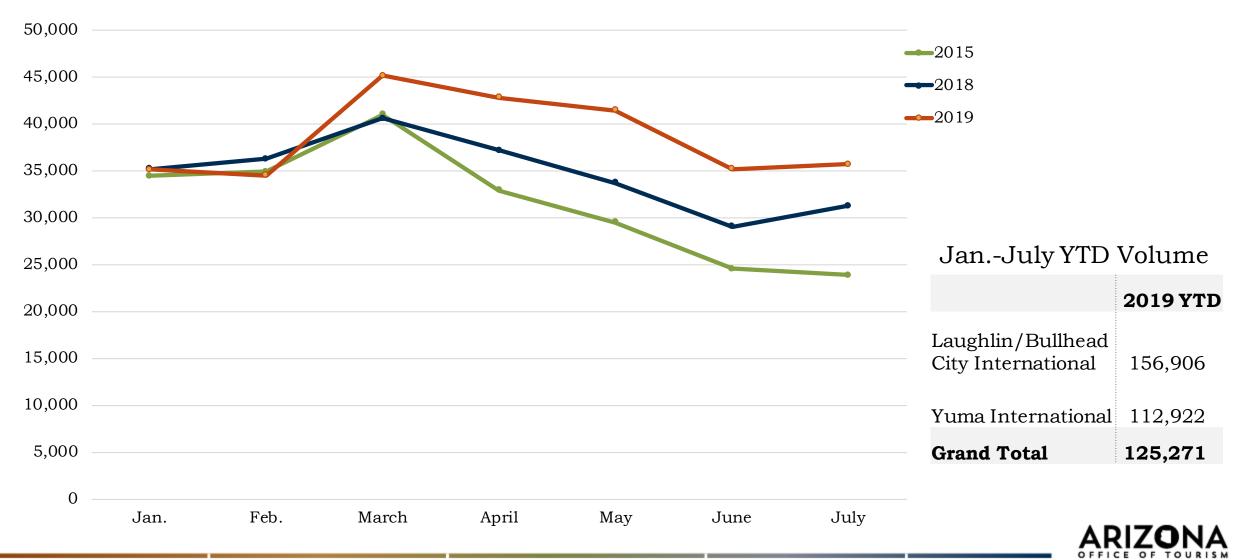


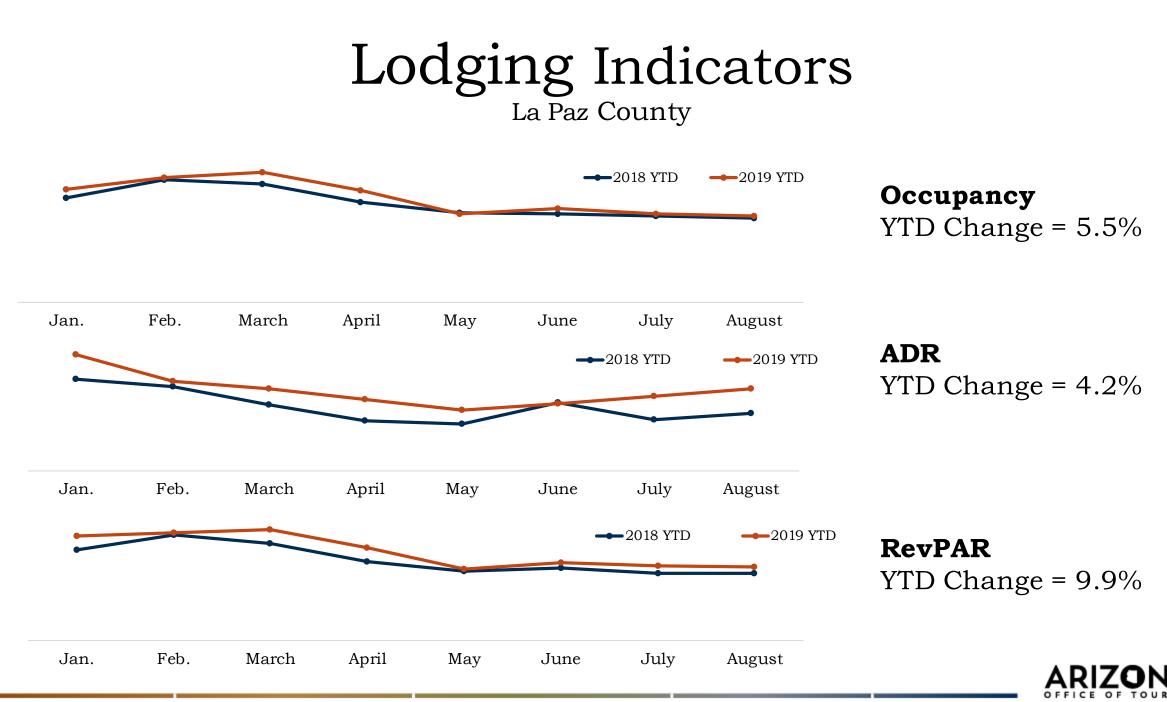
Source: Northern Arizona University, National Park Service

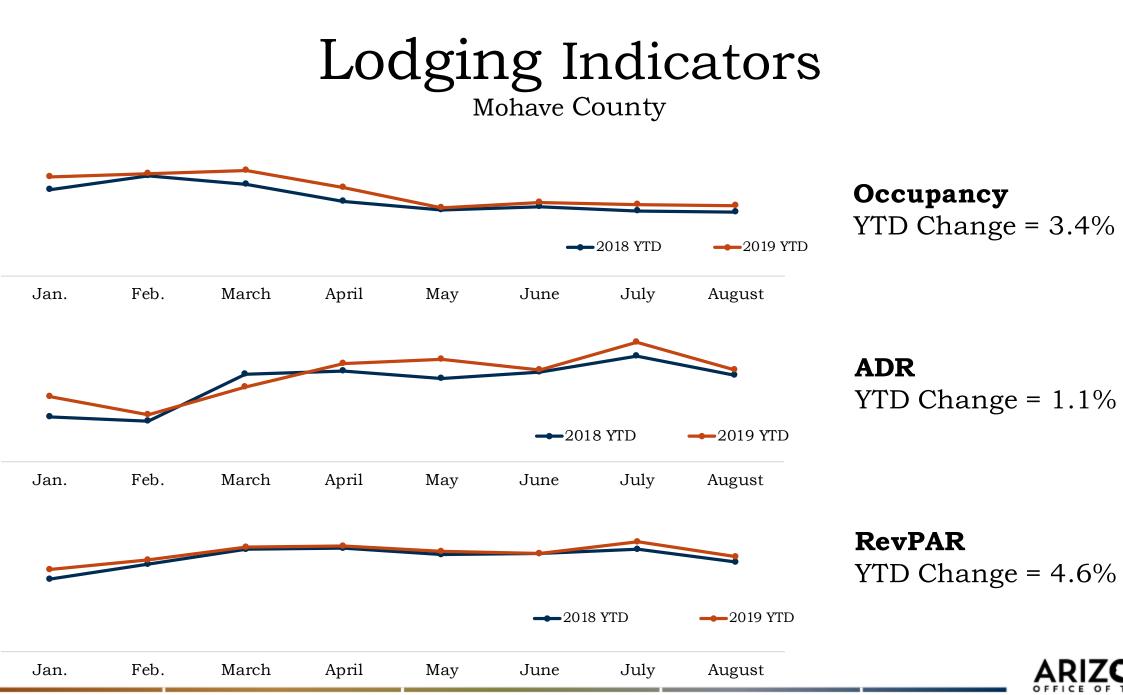


## Airport Passenger Volume

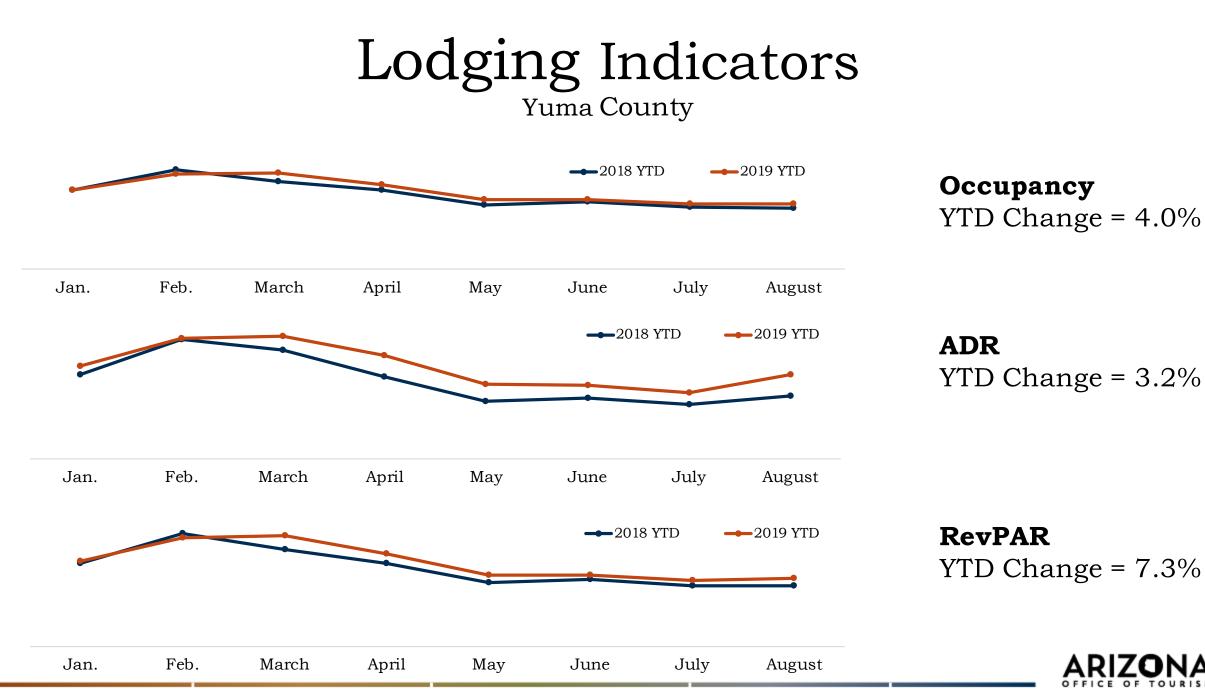
West Coast Region







Source: STR, Inc.



Source: STR, Inc.

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## Gross Sales

https://nau.edu/economic-policy-institute/data/

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#### Monthly gross sales data

Monthly Gross Sales data is produced by the Arizona Department of Revenue; Hospitality-related sales in four categories are provided below: Hotel/Motel, Restaurant/Bar, Amusement and Retail. These sales are reported for the State overall and by County.

Arizona Counties-Gross Sales by Sector 2019 vs 2018

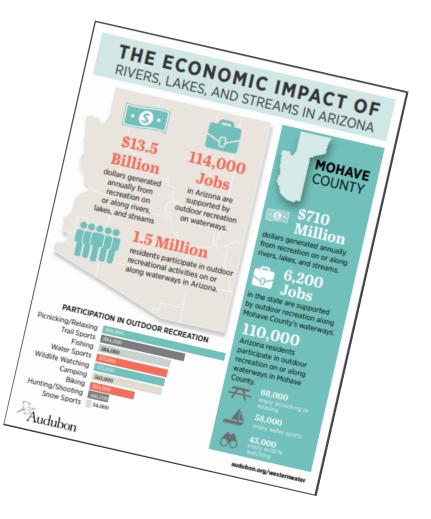
Arizona Gross Sales: 2006-2018

Apache County: 2006-2018 Cochise County: 2006-2018 Coconino County: 2006-2018 Gila County: 2006-2018 Graham County: 2006-2018 Greenlee County: 2006-2018 La Paz County: 2006-2018



## Additional Data Sources

- o Arizona State Parks visitor studies by park
- Audubon Arizona <u>The Economic</u> <u>Impact of Arizona's Rivers, Lakes</u> <u>and Streams</u>







 National Park Service - <u>Economic Contributions of</u> <u>National Park Visitor Spending</u>

"In 2018, 7.6 million visitors spent an estimated \$336 million in local gateway regions while visiting Lake Mead National Recreation Area."

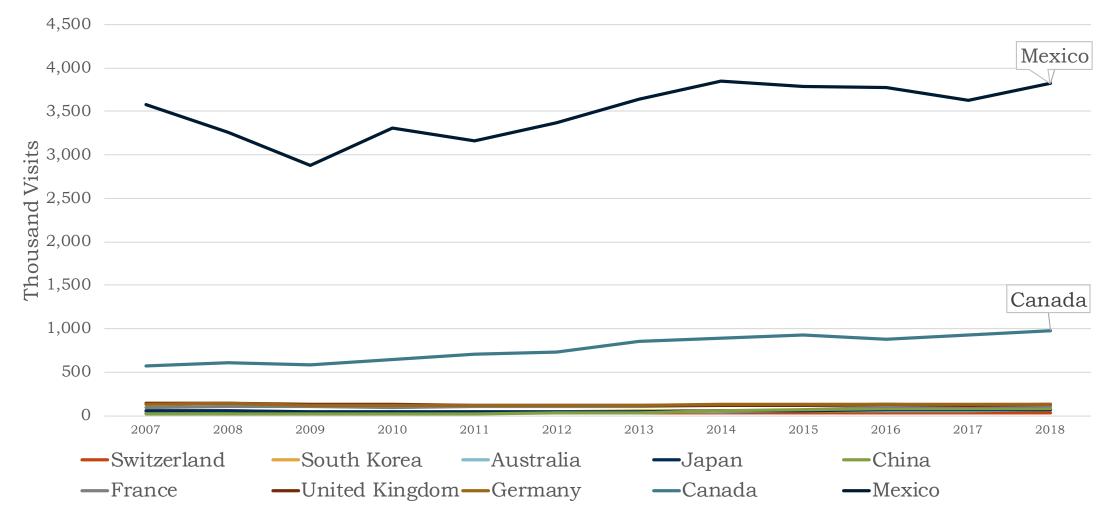




# International Visitation



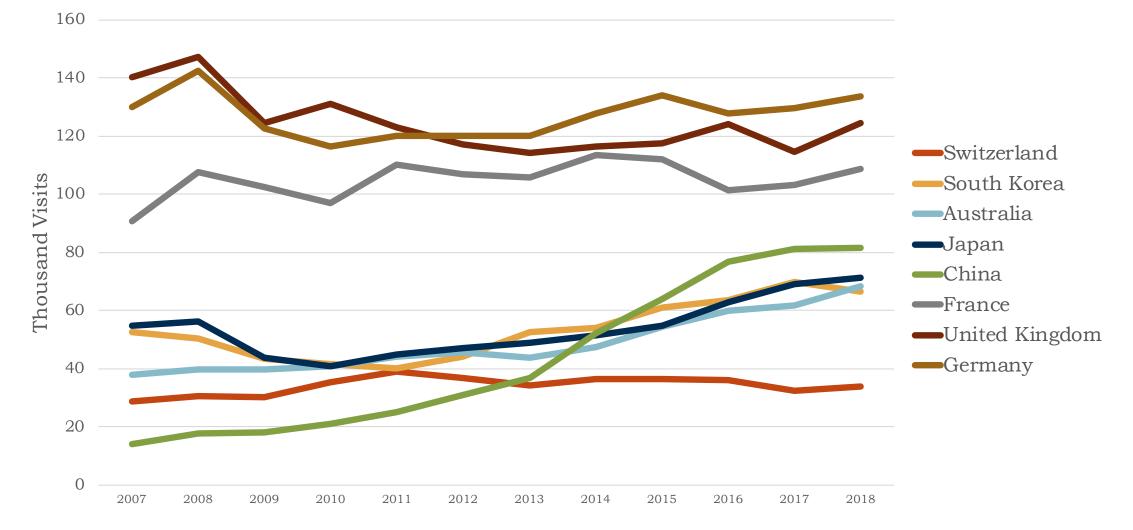
### Visitation to Arizona





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## Visitation to Arizona Trend





Source: Tourism Economics

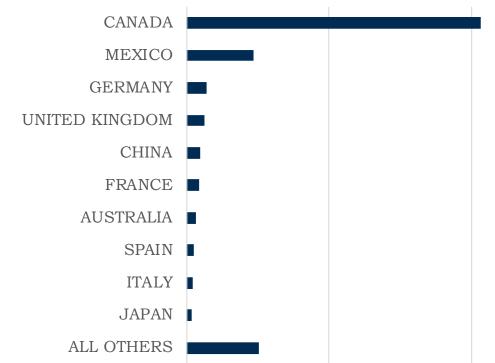
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## Visa Card Spending Volume

CANADA **MEXICO** CHINA UNITED KINGDOM GERMANY FRANCE JAPAN AUSTRALIA ITALY SPAIN ALL OTHERS

Arizona

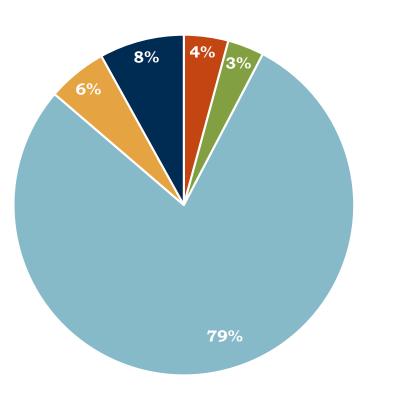
### West Coast Region





## Where do visitors spend the most?

CANADA



North Central

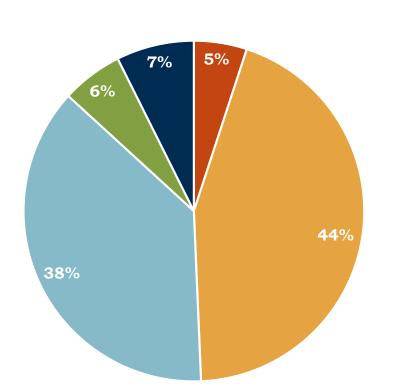
- Northern
- Phoenix & Central
- Tucson & Southern
- West Coast



Source: VisaVue Travel, 2018

# Where do visitors spend the most?

GERMANY



#### North Central

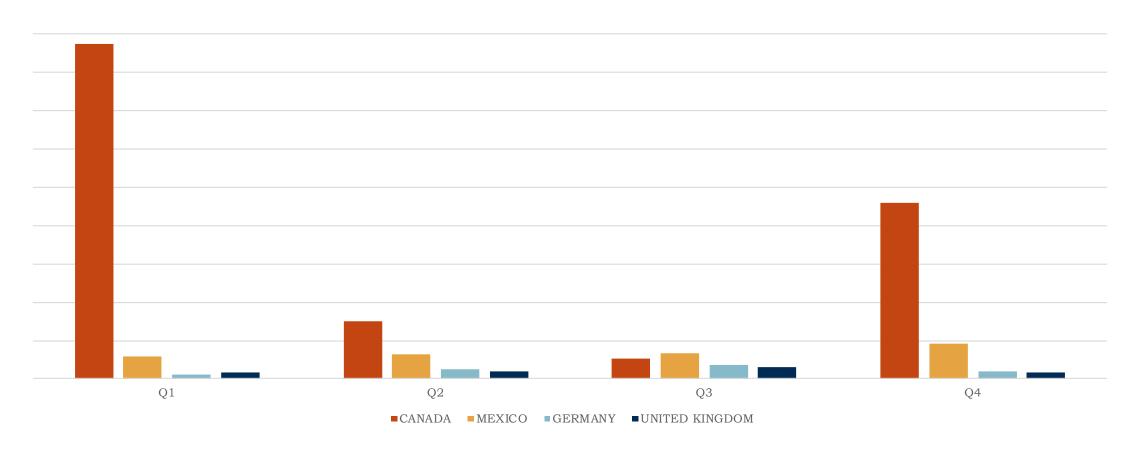
- Northern
- Phoenix & Central
- Tucson & Southern
- West Coast



Source: VisaVue Travel, 2018

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### Seasonal Spending West Coast Region

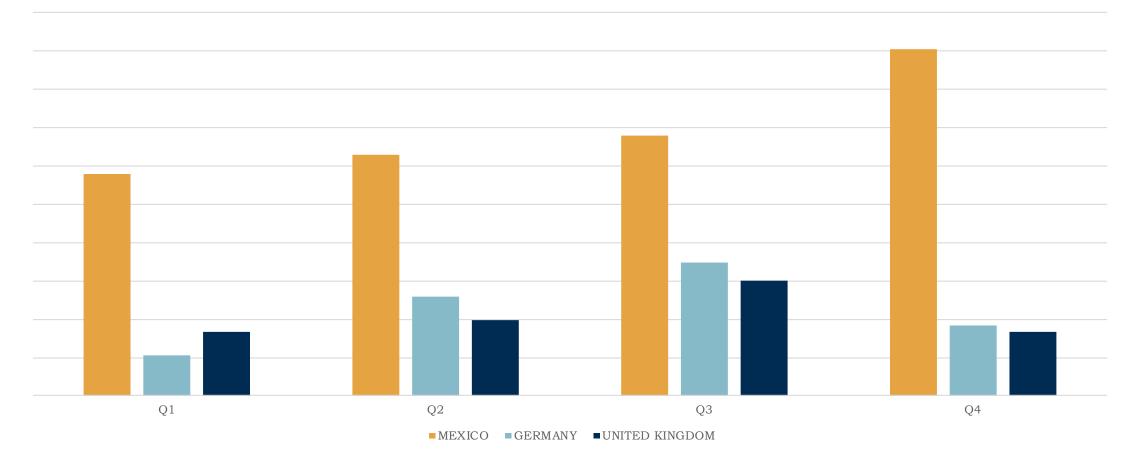


Source: VisaVue Travel, 2018



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### Seasonal Spending West Coast Region



Source: VisaVue Travel, 2018

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#### Canada

GROCERY STORES/SUPERMAR	KETS					Trailer parks and campgrounds	PUBLIC C COURSE CAMPER TRAILER DEALER	5	AUTOMAT		S	SERVICES	TATIONS	Market Segment <ul> <li>AUTO RENTAL</li> <li>BUSINESS TO BUSINESS</li> <li>DEPARTMENT STORES</li> <li>DISCOUNT STORES</li> <li>DRUG STORES &amp; PHARMACIES</li> <li>FURNITURE/EQUIP. STORES</li> <li>GOVERNMENT</li> <li>HEALTH CARE</li> <li>LODGING</li> <li>MISC. SPECIALTY RETAIL</li> <li>OIL</li> <li>OTHER REMERGING</li> <li>OTHER RETAIL</li> <li>OTHER TRAVEL &amp; ENTERTAINM</li> <li>QSR'S</li> <li>RADIO TV &amp; STEREO STORES</li> </ul>
						LODGING		DEPARTMENT STORES	WHOL CLUBS	ESALE	DISCOUN STORES	п	AISC .	RESTAURANTS SPORTING GOODS STORES SUPERMARKETS
HOME SUPPLY WAREHOUSE STORES	MISC FOOD STORES - DEFAULT		FAMILY	SHOE STORES	MISC									TRAVEL AGENCIES
			MISC AUTO	MISC										
	AUTOMOTIVE TIRE STORES									FAST FO		DRUG		
AUTO SERVICE SHOPS/NON DEALER		FABRIC STORES	AUTO BODY			EATING PLACES AND RESTAURANTS			 	RESTAU	RANTS			
	HARDWARE STORES							AUTO RENTAL		MISC SF RETAIL	ECIALTY			
CAR & TRUCK												GOV'T SERV -		
DEALERS/NEW/USED	GIFT, CARD, NOVELTY STORES							FURNITURE/EC	QUIP	SPORTI STORES	NG GOODS	ELECT STORE	RONICS S	

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### Mexico

					TAT	ICAICO					
GROCERY STORES/SUPERMARKETS						DISCOUNT STORES		DEPARTMEN	IT STORES		Market Segment AUTO RENTAL BUSINESS TO BUSINESS DEPARTMENT STORES DISCOUNT STORES DRUG STORES & PHARMACIES FURNITURE/EQUIP. STORES GOVERNMENT HEALTH CARE LODGING MISC. SPECIALTY RETAIL OIL OTHER EMERGING OTHER RETAIL OTHER TRAVEL & ENTERTAINM QSR'S
					SERVICE STATIONS		FAST FOOD RESTAURANTS	ELECTRONICS STORES		<ul> <li>RADIO TV &amp; STEREO STORES</li> <li>REMAINING MERCHANTS</li> <li>RESTAURANTS</li> <li>SPORTING GOODS STORES</li> <li>SUPERMARKETS</li> <li>WHOLESALE CLUBS</li> </ul>	
FAMILY CLOTHING STORES	HOME SUPPLY WAREHOUSE STORES	VARIETY STORES	SHOE STORES	GIFT, CARD,	CAR &	TOURIST ATTRACTIONS AND XHBT		WHOLESALE CLUBS			
	MENS/WOMENS CLOTHING STORES	WOMENS READY TO	USED			EATING PLACES AND RESTAURANTS		LODGING	AUTO RENTAL		
	AUTOMOTIVE PARTS STORES	MISC AUTO DEALERS -				EATING PEACES AND RESTAORANTS		MISC SPECIALTY RETAIL			

### Germany

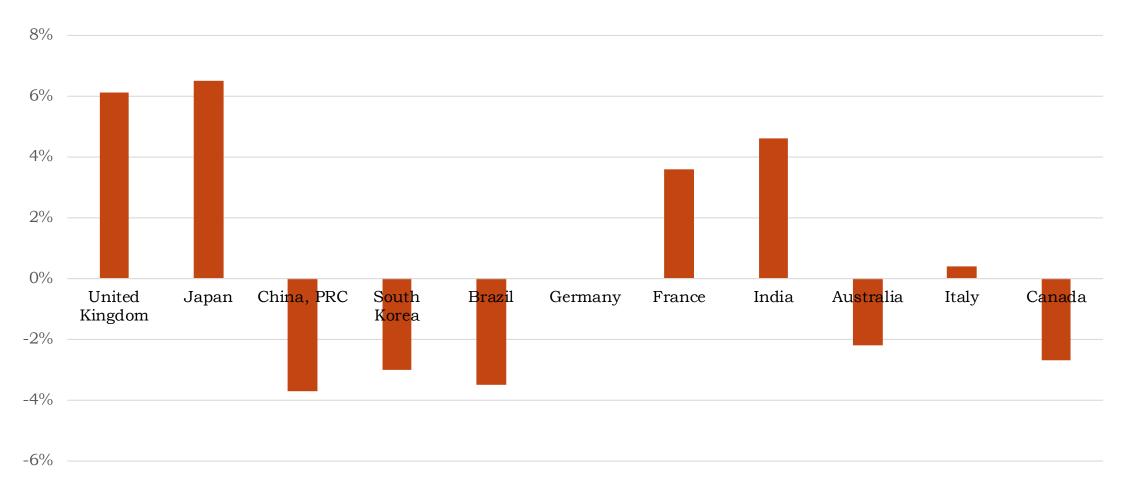
				I CLI Y					
TOURIST ATTRACTIONS AND XHBT		Trailer parks and					ORES/SUPERMARKETS	Market Segment <ul> <li>AUTO RENTAL</li> <li>BUSINESS TO BUSINESS</li> <li>DEPARTMENT STORES</li> <li>DISCOUNT STORES</li> <li>DRUG STORES &amp; PHARMACIES</li> <li>GOVERNMENT</li> <li>HEALTH CARE</li> <li>LODGING</li> <li>MISC. SPECIALTY RETAIL</li> <li>OIL</li> <li>OTHER REMERGING</li> <li>OTHER RETAIL</li> <li>OTHER RETAIL</li> <li>OTHER TRAVEL &amp; ENTERTAINM</li> <li>QSR'S</li> <li>RADIO TV &amp; STEREO STORES</li> <li>REMAINING MERCHANTS</li> <li>RESTAURANTS</li> <li>SPORTING GOODS STORES</li> <li>SUPERMARKETS</li> <li>TRAVEL AGENCIES</li> </ul>	
SERVICE STATIONS	AUTOMATED I DISPENSERS	FUEL	EATING PLACES AND REST	AURANTS MISC FOOD STORES - DEFAULT			FAST FOOD RESTAURA	MISC	WHOLESALE CLUBS



# 2019 International Visitor Trends



# Arrivals to the U.S. % Change YTD July 2019\*



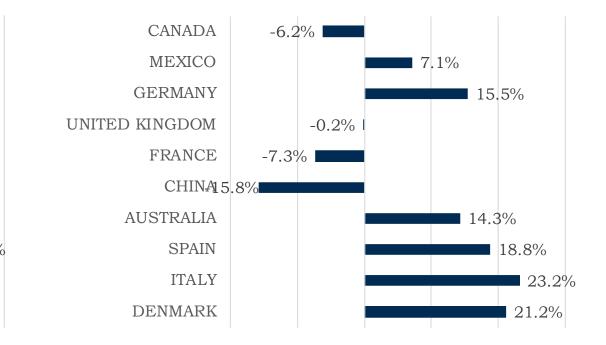
Source: National Travel and Tourism Office \*Canada arrivals are YTD June 2019

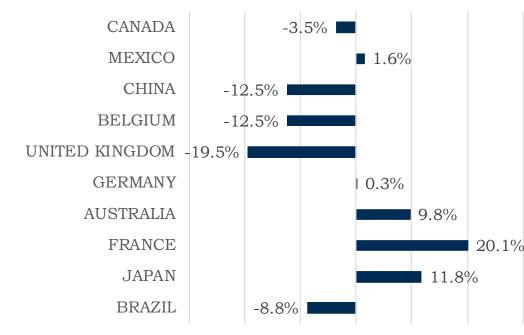


#### International Visa Card Spending West Coast Region

Q2 2019 (April-June)

#### Q1 2019 (January-March)









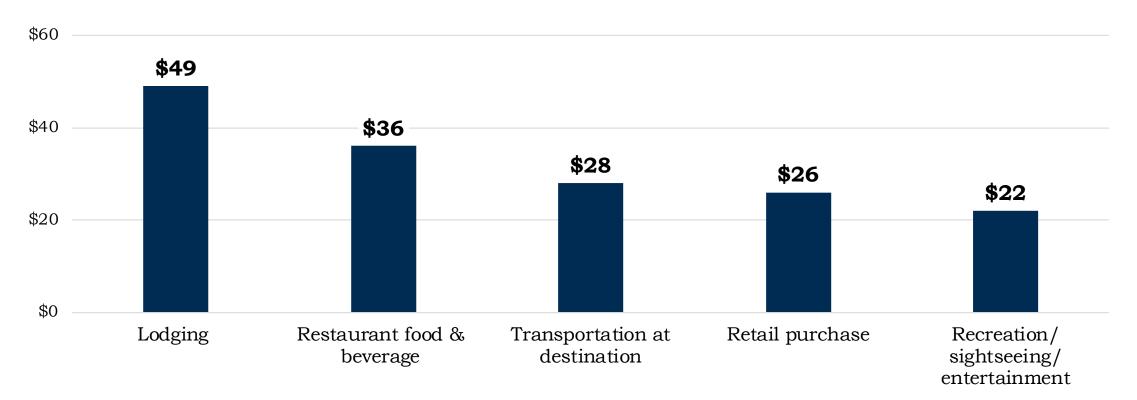
# Domestic Overnight Visitor Expenditures 2018





### Average Per-Person Expenditures on Domestic Overnight Trips

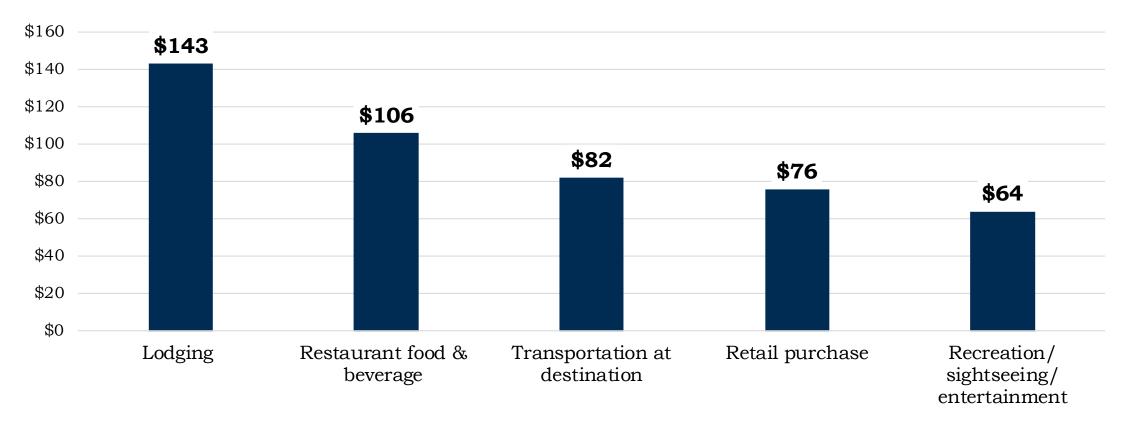
**Average Per Person \$161** 





### Average Per-Party Expenditures on Domestic Overnight Trips

**Average Per Party \$471** 







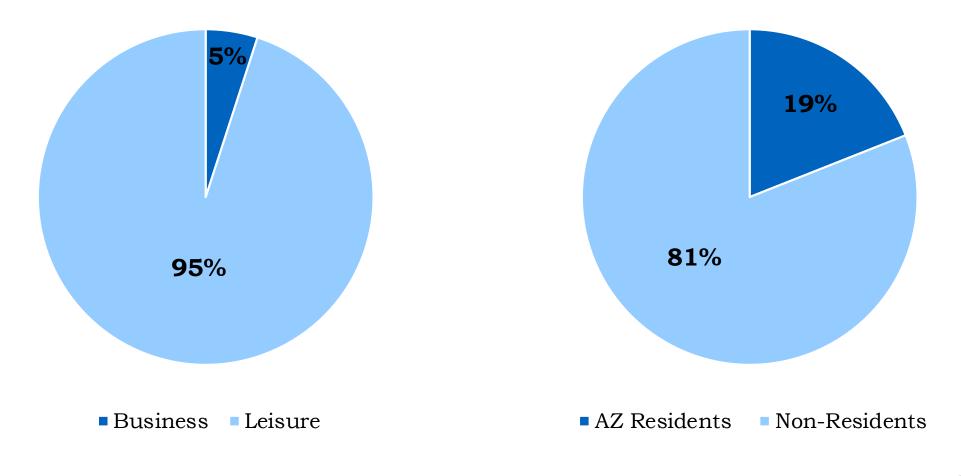
# Domestic Overnight Visitor Profile 2018





### 2018 Regional Domestic Visitor Profile

West Coast Region

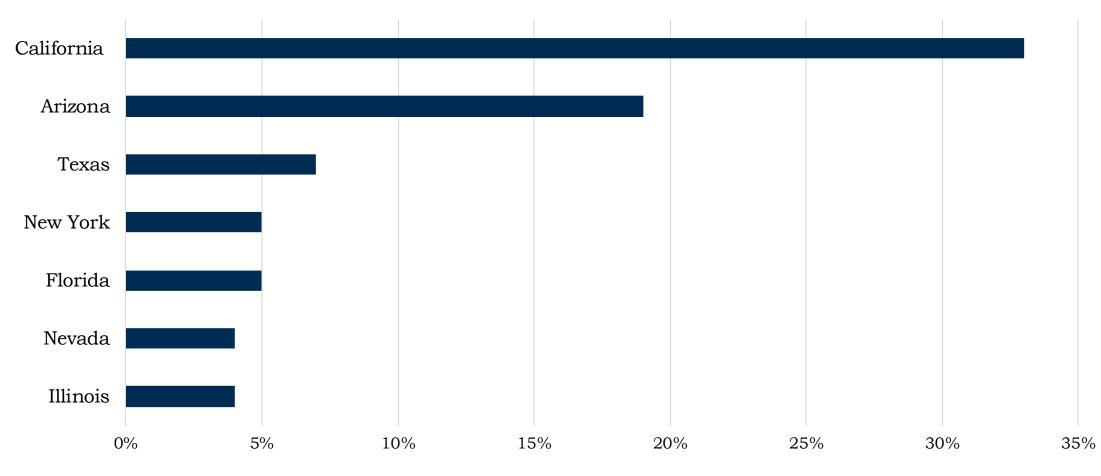


Source: Longwoods International



### State Origin of Overnight Trips

West Coast Region

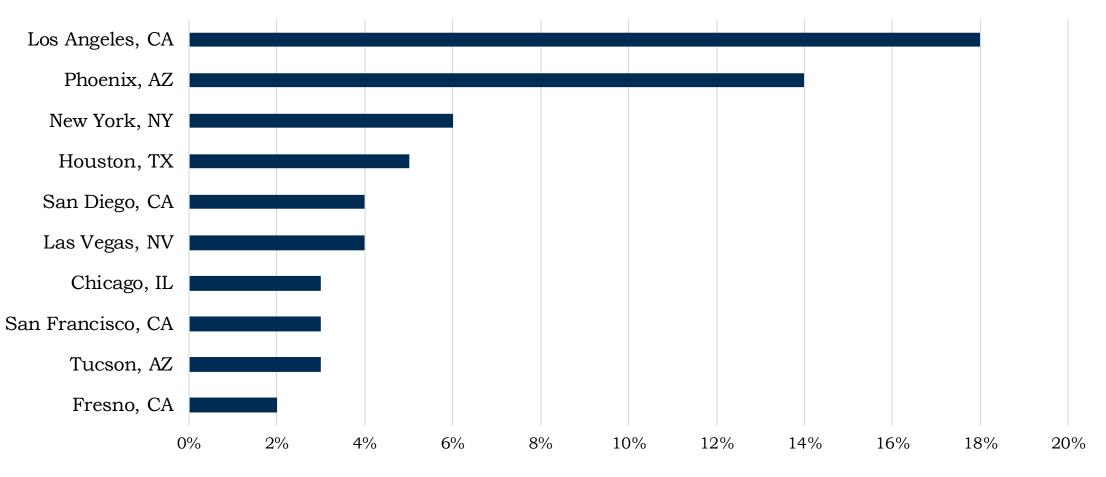


Source: Longwoods International



### DMA Origin of Overnight Trip

West Coast Region

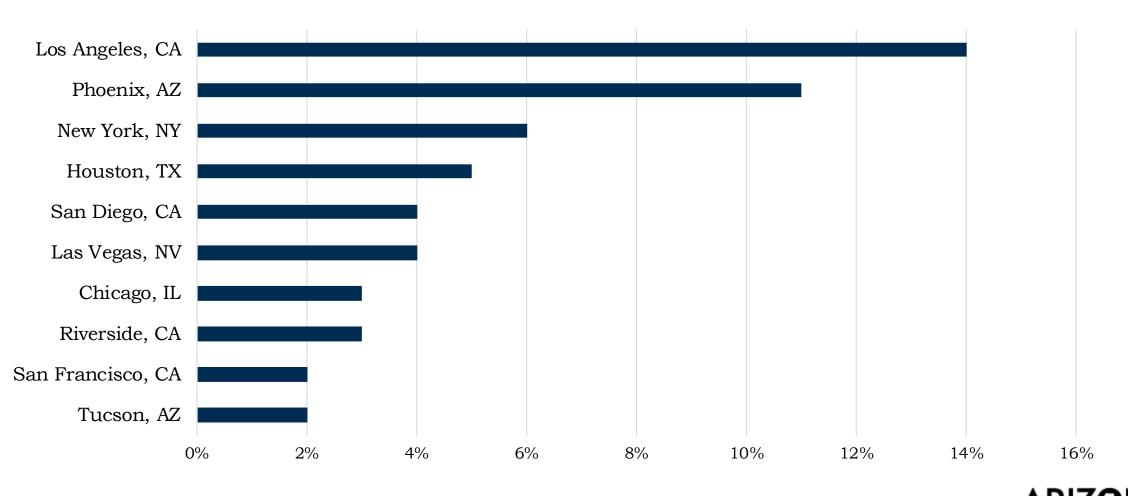


Source: Longwoods International



### MSA Origin of Overnight Trip

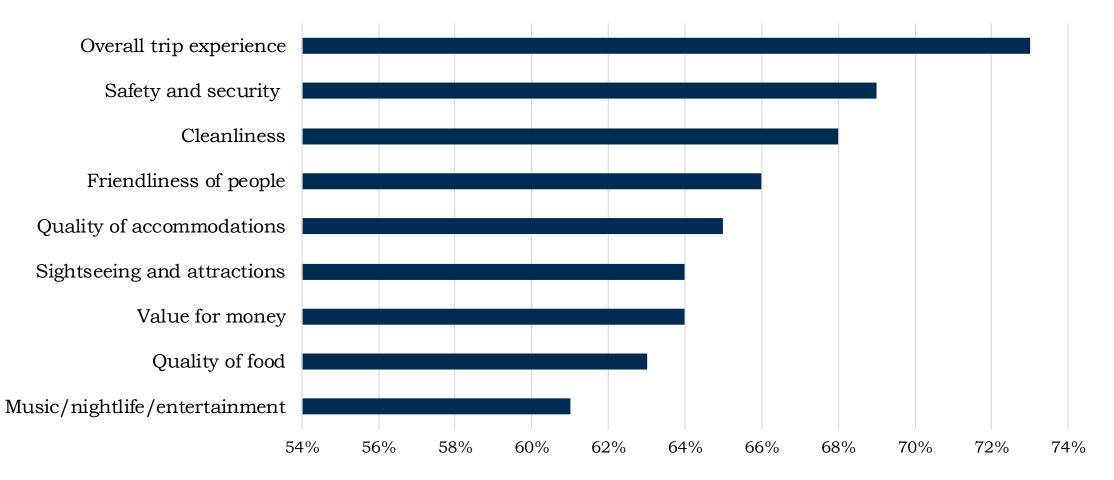
West Coast Region



Source: Longwoods International

### Satisfaction with Trip - % Very Satisfied

West Coast Region



Source: Longwoods International

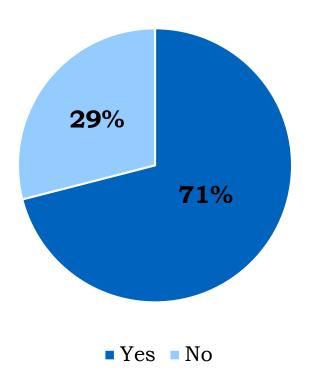




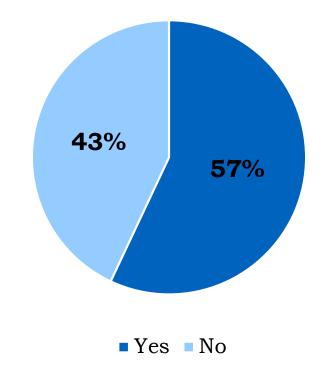
### Past Visitation

West Coast Region

Have you ever visited the Northern Region before?



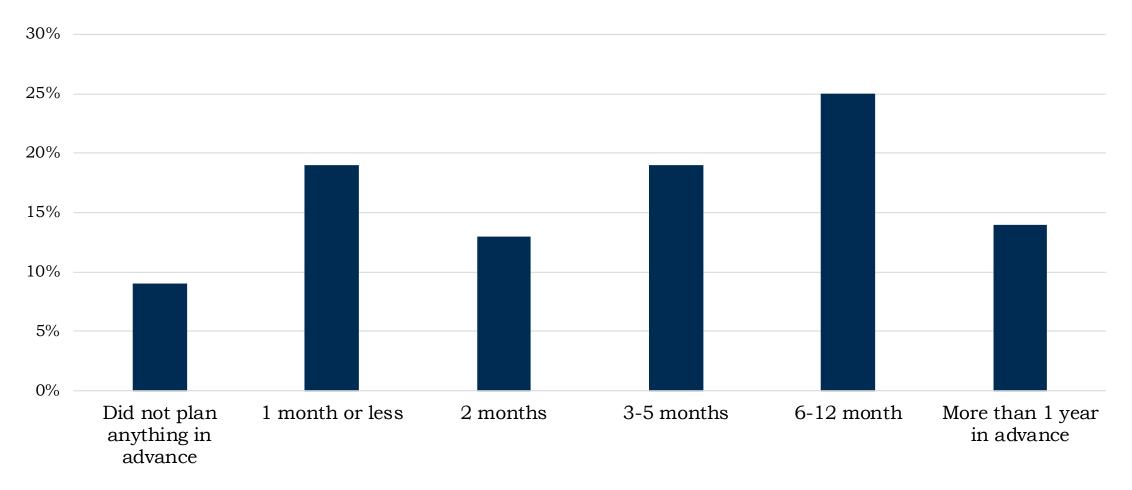
Have you visited the Northern Region in the past 12 months?



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### Length of Trip Planning

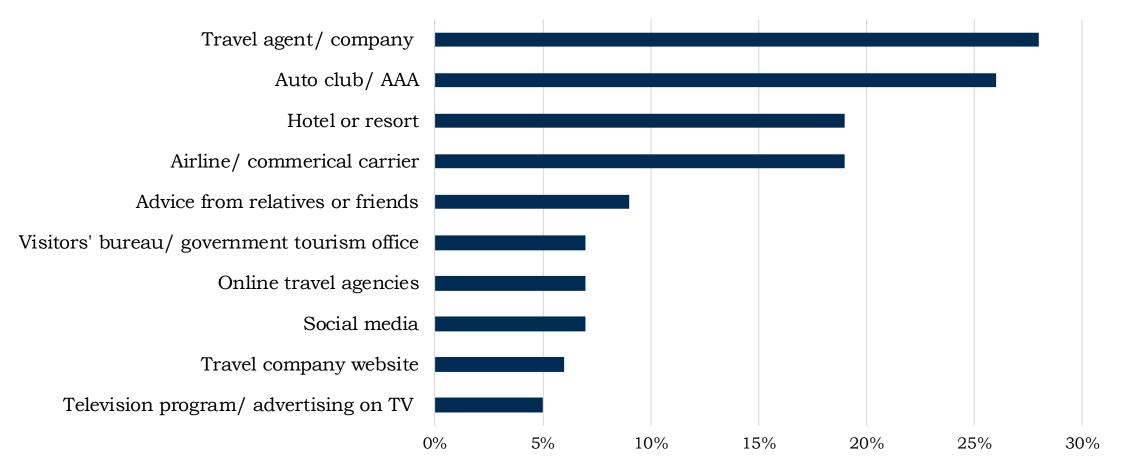
West Coast  $\overline{R}$ egion



Source: Longwoods International



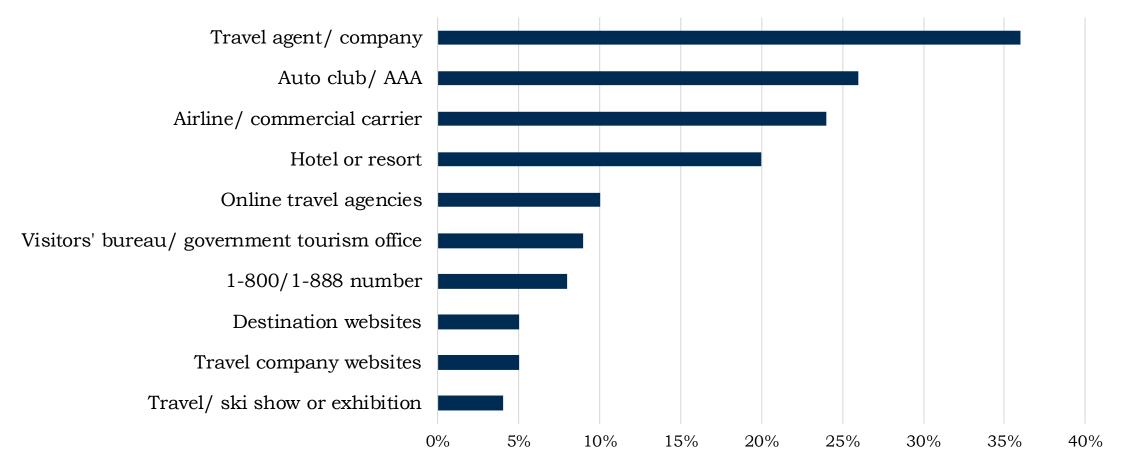
## Trip Planning Information Sources





### Method of Booking

West Coast Region

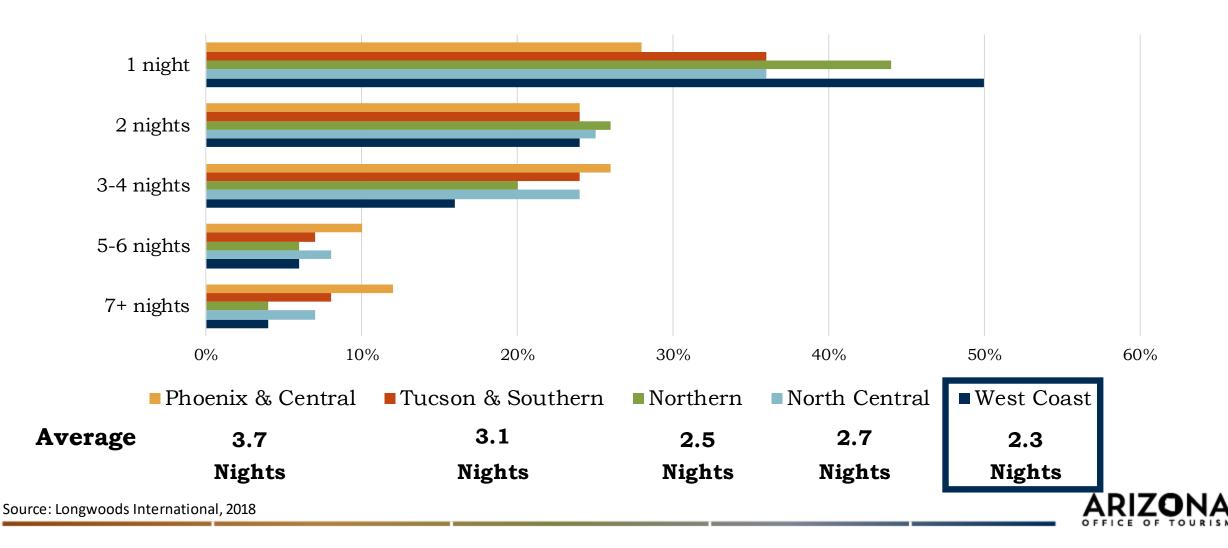




Source: Longwoods International

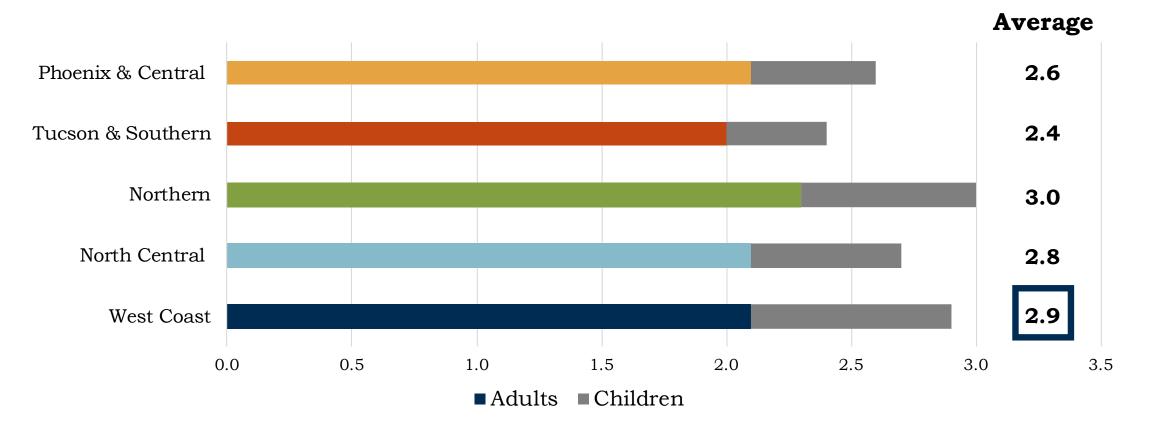
### Number of Nights Spent in Each Region

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### Size of Travel Party

West Coast Region

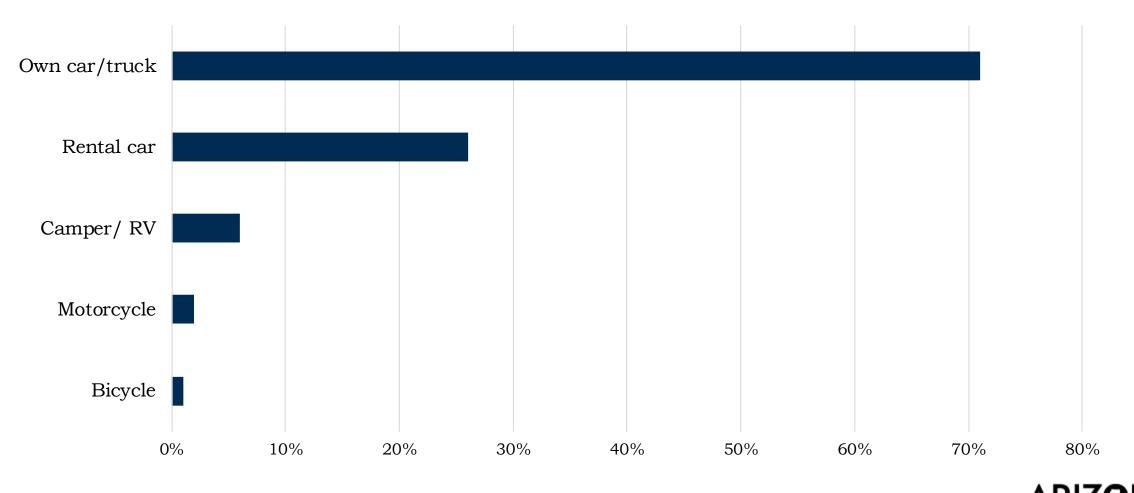




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### Transportation – Private Vehicles

West Coast Region

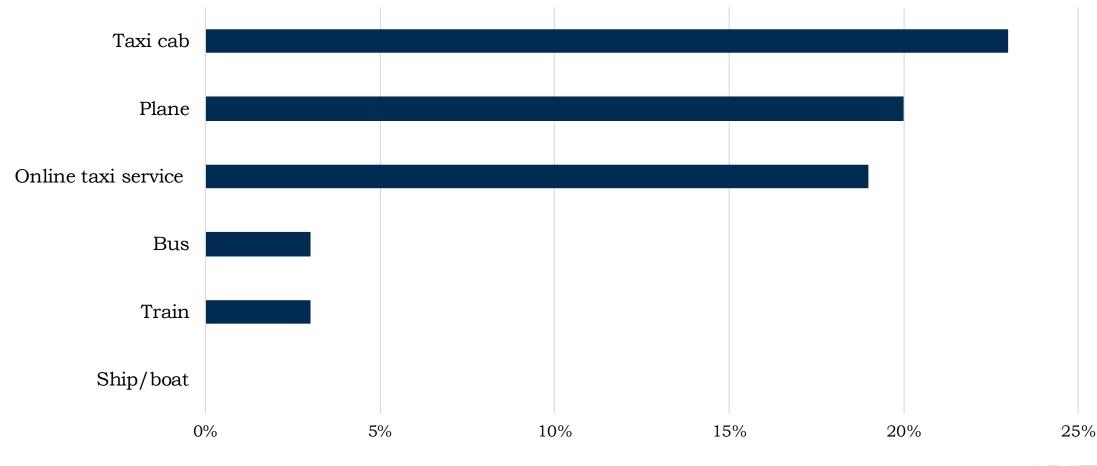


Source: Longwoods International

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### Transportation – Commercial Vehicles

West Coast Region

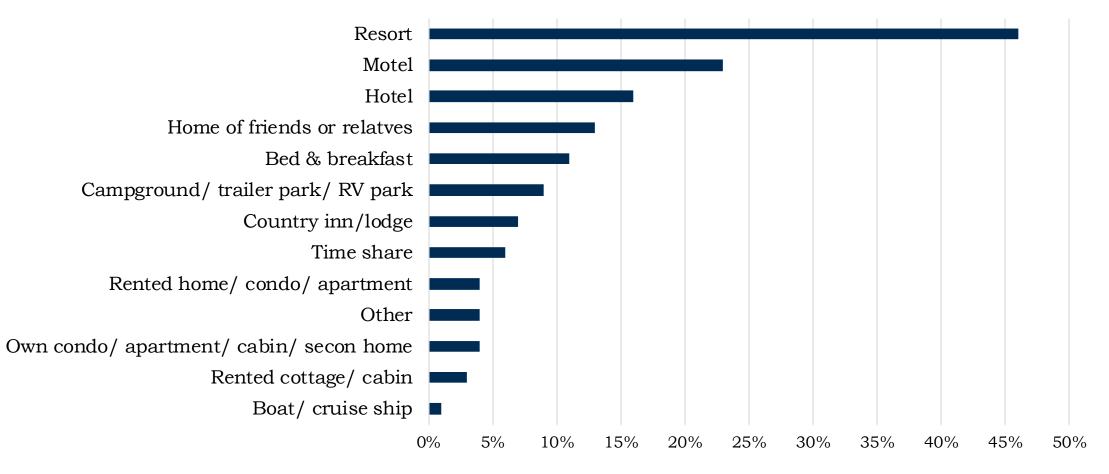


Source: Longwoods International





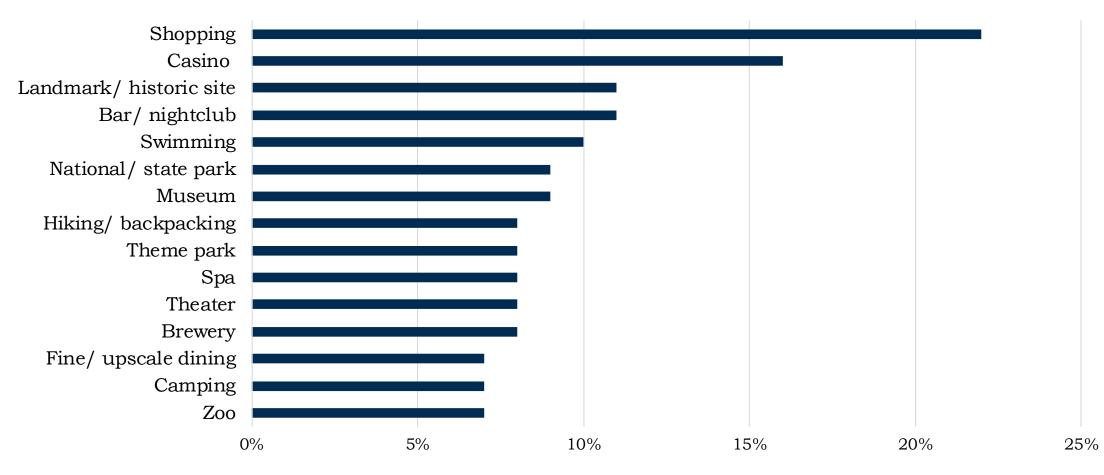
### Accommodation





### Activities and Experiences

West Coast Region

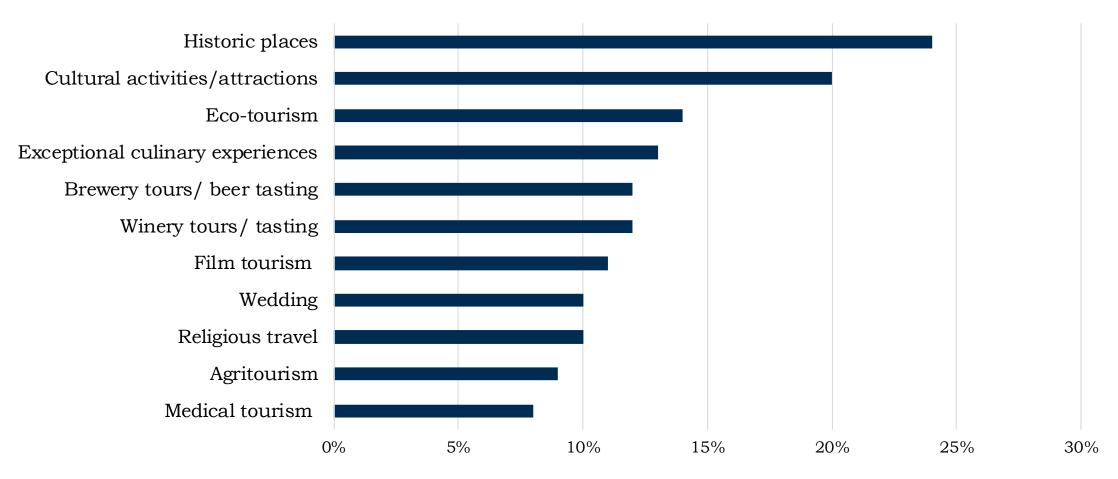


ARIZONA

Source: Longwoods International

### Activities of Special Interest

West Coast Region

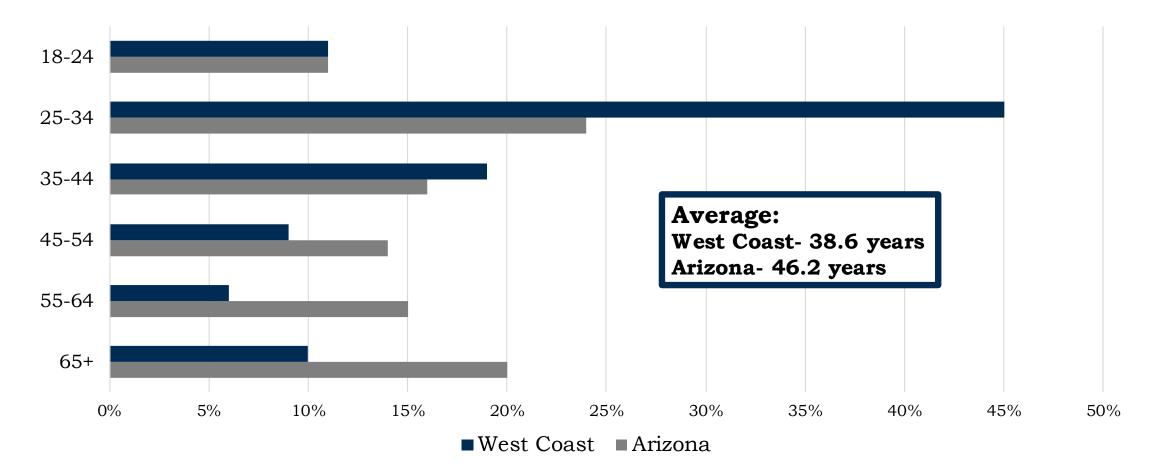


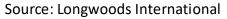
Source: Longwoods International







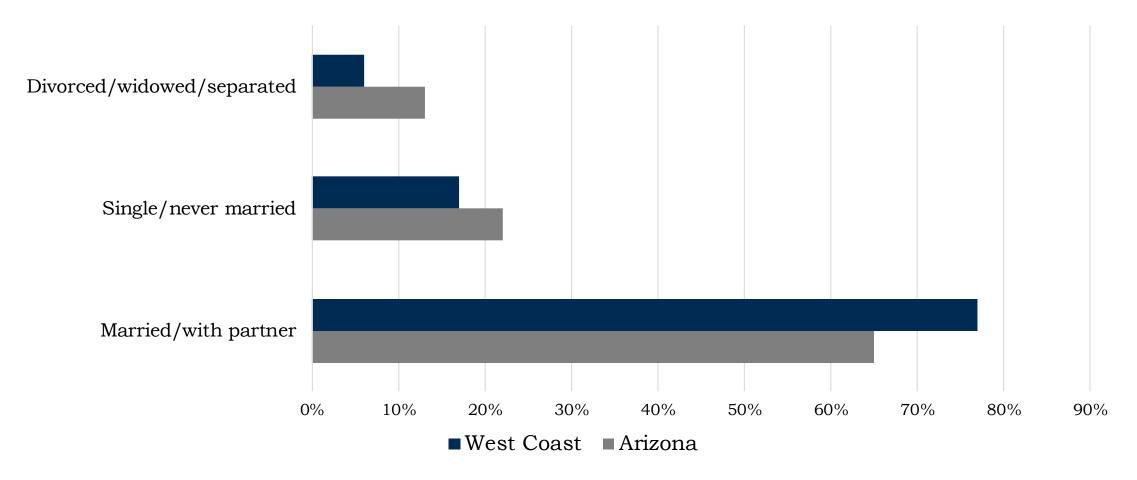








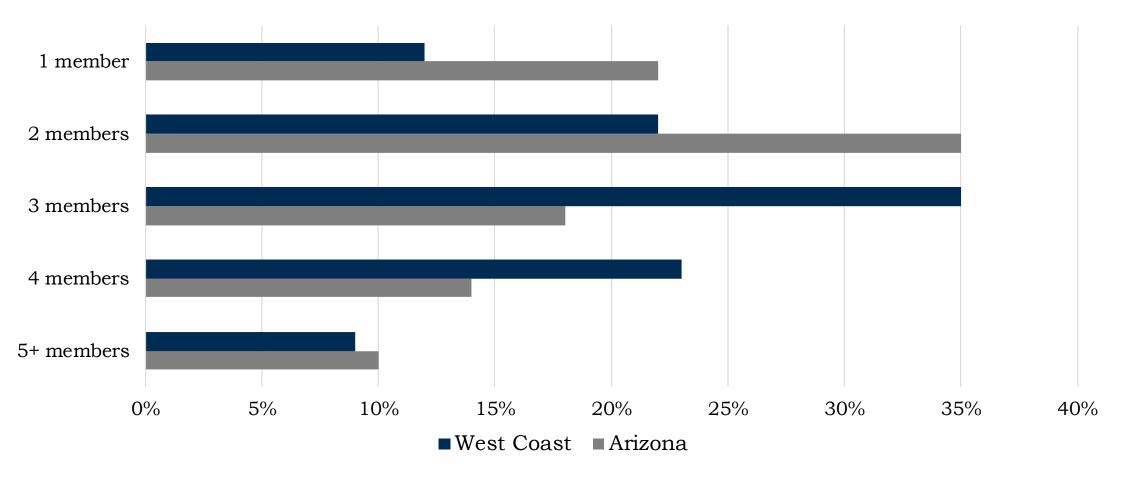
### Marital Status





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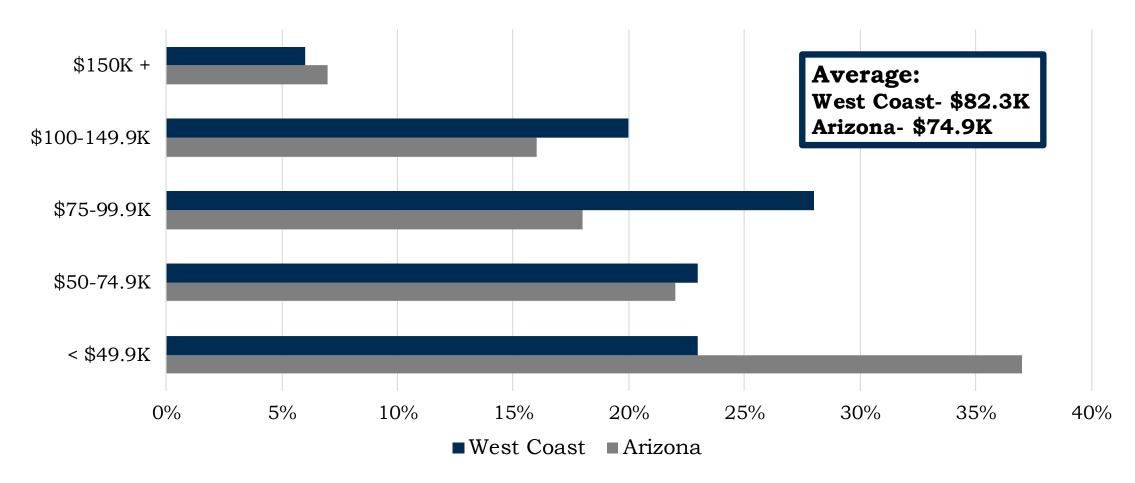
### Household Size





### Household Income

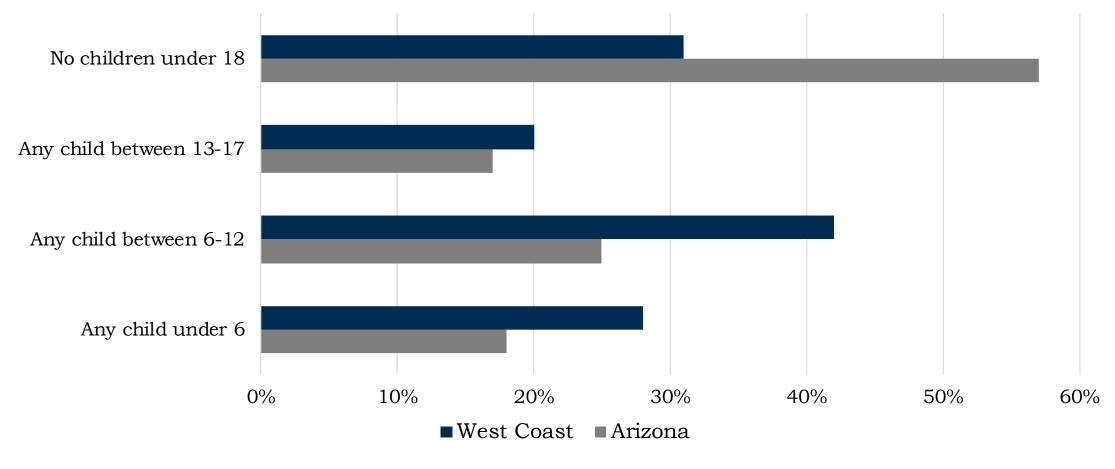
West Coast Region





### Children in Household

West Coast Region



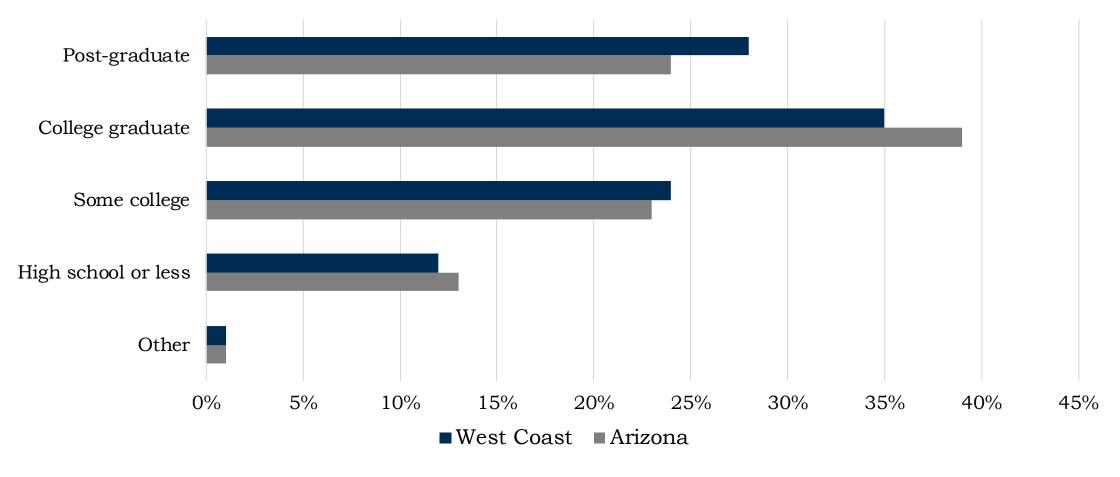
Source: Longwoods International





### Education

West Coast Region



Source: Longwoods International





#### Employment West Coast Region

Full time/self-employed Part time Not employed/retired/other 0% 10% 20% 30% 40% 50% 60% 70% 80% ■West Coast ■Arizona





#### Stay Connected



Presentation slides available at: http://tourism.az.gov/regional-profiles

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