

The American Culinary Traveler 2013

Below is a summary by the Arizona Office of Tourism of The American Culinary Traveler 2013 report released August 2013 by Mandala Research, LLC, and purchased by Northern Arizona University.

Objective of research: to identify the characteristics, trends, popular destinations, and marketing strategies for the "culinary traveler" (a leisure traveler seeking out culinary experiences).

Methodology: 2,113 web interviews between May 2 and May 10, 2013 (U.S. leisure travelers)

Average age – 44 years old

82% White/Caucasian

93% some college or above

o 49% male, 51% female

Key Findings:

Categories of Culinary Travelers				
Deliberates	1+ trips per year where the availability of culinary activities was a key reason for the trip.	30%		
Opportunists	1+ trips per year where the availability of culinary opportunities were sought out, but were not a factor in choosing the destination.	26%		
Accidentals	1+ trips per year where the traveler participated in culinary activities simply because they were available.	19%		
Total	Percentage of the 170 millions leisure travelers who are culinary leisure travelers:	77%		

- Leisure travelers represent 71% of the U.S. adult population.
 - While 77% of all leisure travelers can be classified as Culinary travelers (detailed above) and 51% enjoy unique and memorable dining experiences, only about 38% have heard the term "Culinary traveler."
- **Examples of Culinary activities:**
 - Facility tour (examples: brewery or winery).
 - Attending a cooking school or class.
 - Shopping at a local/unique food/drink store or farmers market.
 - Attending a food/drink festival.
 - Staying at a Bed and Breakfast or other location that emphasizes their food experience.

Characteristics of the Culinary Traveler:

- Trips per year: 4 domestic leisure, 2 domestic business, 1 international.
- Income is not related to interest in taking a culinary trip.
- Gen Y and Gen X are more interested in culinary travel than Baby Boomers and Matures.
- Travel an average distance of 933 miles.
 - Top origin states of culinary travelers: 1-California (9%), 2- Texas (8%), 3- New York (8%), 4- Florida (7%), 5- Illinois (5%). Arizona ranks 8th with 3% of Culinary travelers originating from the state.
- Most travel with a spouse/significant other; 20% with friends, 15% with family and/or children.

- Approximately 47% fly while 50% drive their own personal vehicle.
- Culinary travelers stay an average of four nights away from home.
 - 63% stay at a lodging facility (hotel, resort, etc.)
 - 68% of these travelers are Gen X and Baby Boomers
 - 32% stay with friends and relatives
 - 41% are Gen Y.
 - Ensuring that local family and friends are aware of and can recommend culinary activities is one way to capture this third of the culinary traveler market.
- Culinary travelers spend more per trip compared to \$1,200 for all leisure travelers.

Spending by Age Group						
Expense	Culinary	Gen Y	Gen X	Baby Boomers	Matures	
	Total	(18-29)	(30-44)	(45-64)	(65+)	
Culinary	\$296	\$239	\$307*	\$297*	\$345*	
Entertainment	\$153	\$142	\$161*	\$155*	\$146	
Lodging	\$359	\$257	\$331	\$402*	\$456*	
Shopping	\$128	\$109	\$141*	\$113	\$158*	
Transportation	\$386	\$323	\$351	\$425*	\$456*	
Total	\$1,322	\$1,070	\$1,291	\$1,392*	\$1,561*	
*indicated higher than the culinary total.						

- Culinary travelers bring spending to all aspects of tourism. Bundling cultural experiences with dining can be an effective marketing approach.
- Seek out: unique foods and atmosphere, gourmet foods, farmers markets, wine, and beer.
- Two main methods of information gathering: online and recommendations.

Destinations:

Top 5 U.S. Destinations by Category					
Rank	Top of Mind	Participation in Culinary Activities	Participation in Wine-Related Activities	Participation in Beer-Related Activities	
1	New York City, NY	New York City, NY	San Francisco, CA	Portland, OR	
2	New Orleans, LA	Las Vegas, NV	New York City, NY	Boston, MA	
3	San Francisco, CA	San Francisco, CA	Boston, MA	Denver, CO	
4	Chicago, IL	New Orleans, LA	Los Angeles, CA	New York City, NY	
5	Napa Valley, CA	Chicago, IL	Orlando, FL	Chicago, IL	

Although an Arizona city did not rank as a 'top of mind' destination by the 1,618 survey participants, Phoenix/Scottsdale ranked #10 (6% of those surveyed) for cities in which survey participants had actually visited. So, while travelers don't associate the Phoenix area with culinary travel, there is a market for it.

- A segment of culinary travel is wine-related and beer-related activities. For wine-related activities Phoenix/Scottsdale ranked 17th (4% of those surveyed). For beer-related activities Phoenix/Scottsdale ranked 13th (also 4% of those surveyed).
 - Beer-related activities are particularly popular among Gen Y and Gen X.
 - Marketers can cross-sell wineries and breweries to attract couples, younger generations, and affluent culinary travelers. For older generations, marketing should focus on wine-related experiences.

Culinary Traveler Activities					
Culinary activities that	Beer festival	Wine trail	Wine festival	Food festival	
motivate travel	(54%)	(53%)	(50%)	(42%)	
Other activities engaged in during stay	Visit historic sites, scenic drives, shopping, museums, etc.				

Media influences of Culinary Travelers:

- 4/10 read daily newspaper.
- 3/10 read weekend newspaper.
- 28% read travel magazines.
- 27% read travel section in newspaper.
- Top publications for food and drink: Bon Appétit, Cooking Light, and Food and Wine. (Note: There is little difference between culinary travelers and leisure travelers overall in terms of reading these publications.)
- Websites used to <u>plan</u> travel arrangements (top 5):
 - Expedia, Travelocity, Orbitz, Google, and Southwest Airlines
- Websites used to book travel arrangements (top 2):
 - Expedia (42%) & Southwest Airlines (34%)
- Social media sites used on a regular basis:
 - Facebook (67%), YouTube (32%), LinkedIn (23%), Google + (21%), and Pinterest (17%).
- Mobile devises are growing in use for information gathering (top 5):
 - Directions, dining, events, attractions, and deals.

Top factors when selecting a destination:

- 1. General cost of area
- 2. Low prices/discounts
- 3. Convenience
- 4. Unique atmosphere
- 5. Unique food/drink
- 6. Having friends/relatives who know the area

Implications/Recommendations:

- 1. Culinary travel is a growing niche market.
- 2. Travelers are looking for local and authentic foods and experiences.
- 3. Food activities can be packaged with other activities and events.
- 4. Food choices don't have to be fancy a food truck offering unique fare can be more appealing than a gourmet restaurant.
- 5. Use social media to expose local offerings, increase word of mouth.
- 6. Festivals are a great way to bring communities together and culinary travelers to you.
- 7. Messages that target authentic, local, and budget themes will resonate strongly with culinary travelers.