Sustainability Initiatives: Voluntourism

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Produced by Maya Azzi, Kari Roberg, and Christine Vogt, Ph.D.
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Voluntourism took flight in the 1960s with the commencement of the Peace Corps as an effort to serve the United States by providing aid and assisting in the peace making process with local/cultural interaction of developing countries through living and working in these various destinations.

There are still similar types of voluntourism as explained above, however, the leisure travel market has evolved voluntourism into being a type of leisure travel that is focused on creating a sense of purpose while enjoying leisure time. Technically defined, voluntourism involves traveling to a place to improve socio-cultural, environmental, and economic well-being by providing volunteered time and/or goods.

Voluntourism can be done internationally and domestically. It can be as small as helping out at a farm for a day, or rebuilding a community after a disaster. There are several organizations that offer these types of volunteer opportunities. Some of these voluntourism experiences require the traveler to pay, while others will offer free room and/or board in exchange for the volunteer services.
Economic Impact

Voluntourism is a valuable phenomenon as it creates social exchange and meaningful interactions between travelers and communities. Voluntourism also brings economic impact to communities, adding to the positive contribution of voluntourists.

A 2008 study from the Corporation for National & Community Service and the U.S. Bureau of Labor Statistics found approximately 4.7 million Americans volunteered away from their home in 2007. Three in four American voluntourists (approximately 3.7 million people) volunteered in the U.S., while one in four volunteered internationally.

Volunteers contribute their time, money, and/or goods to organizations, and travel spending also occurs in the destination. Purchases such as accommodations, dining, and shopping bring positive economic impact to a community.

Continuing to communicate with volunteers after a voluntourism experience can foster loyalty, return visits and further contributions. Communications can include newsletters that share what volunteers have accomplished, graphics that show where dollars are spent, and feature stories of areas in need. The intent is to continue to foster a meaningful relationship with voluntourists.
Arizona Voluntourism Assets: Public Lands

Arizona has an overwhelming amount of beautiful public lands all throughout the state, with the most well-known being Grand Canyon National Park. Many people come to Arizona just to experience the natural beauty, however, increasingly people are wanting to go beyond visiting natural wonders and are wondering how they can give back to these breathtaking landscapes.

A number of organizations throughout Arizona offer volunteer opportunities on public lands. Arizona State Parks, Arizona Trail Association, Arizona Game and Fish Department, Bureau of Land Management, National Park Service and U.S. Forest Service all offer volunteer opportunities of some sort. Working with organizations such as these, opportunities can be developed to appeal to travelers. Travelers volunteering on public lands may be interested in camping, hiking and other activities to further experience the great outdoors of Arizona.
Arizona Voluntourism Assets: Public Lands

The Grand Canyon Association offers volunteer opportunities to Arizona’s most well-known natural wonder (www.grandcanyon.org/plan-your-visit/volunteer). Trail building, trash collection, invasive species removal, and native planting are all different types of opportunities that can be found by reaching out to local, state, and national parks.

Tourism Cares, a non-profit geared toward giving back to the travel and tourism industry, hosted a special event for tourism professionals to volunteer at the Grand Canyon this past year. This event was set up in honor of the centennial birthday of the National Park Service.
Arizona Voluntourism Assets: Farms

Work exchange volunteer programs are a perfect way to spend time in an area, while also giving back to a local community. The concept of this is not new, however, the idea has been becoming more mainstream as the desire to explore domestically and internationally grows.

Farm volunteer exchange programs have become especially popular through the organization World Wide Opportunities on Organic Farms (WWOOF, [www.wwoof.net](http://www.wwoof.net)). WWOOFing has become reputable in offering the opportunity to gain experience on a farm, free room and board, and time off to explore a visited area, while assisting a local organic farmer. The assistance could come from a variety of tasks ranging from caring for livestock, harvesting, helping create a product from the farm (such as beer, salsa, jam, etc.), or any responsibility needed to assist overall productivity around the establishment.
Besides the $20 annual membership fee to join WWOOF, there is no cost to volunteer. A program like WWOOF could be implemented in a variety of agricultural offerings around Arizona.
**Arizona Voluntourism Assets: Community Revitalization**

**Community development** is an important factor to any area, whether it be rural or urban. Organizations, such as Habitat for Humanity, utilize the positive nature of volunteering as a means to **rebuild** local, national, and global communities. Opportunities to volunteer come in responsibilities such as: structural rebuilds (homes, community centers, buildings, etc.), educational programs, veteran specific needs, disaster response, and a number of other opportunities.

Programs are established in local communities, however, the organization offers one to two week domestic and international trips to implement the aforementioned services.

There is plenty of opportunity around the state **in rural, urban, and tribal lands** for these types of voluntourism services to develop. HandsOn Greater Phoenix is another organization which can be useful in developing voluntourism, as they offer a database of volunteer opportunities in the Greater Phoenix area.
Adding educational components to voluntourism opportunities can further engage volunteers in learning about the local culture and history of an area. Partnering with museums, tour guides, community leaders and others could add value to a voluntourist experience and foster further interest in participation.

Abbe Museum in Maine offered a voluntourism experience in 2013 which integrated education, recreation and service. Participants learned about the Penobscot Nation native culture, experienced traditional cultural events, canoed, toured the community and worked on various service projects. [www.abbemuseum.org/voluntourism.html](http://www.abbemuseum.org/voluntourism.html)
Leisure travelers are not the only travelers in which to target volunteer opportunities. Business travelers are also increasingly incorporating volunteer and charity actions into their travels. Meetings, conventions and group events are a growing segment for charitable giving. Charitable components are included in meeting schedules for such reasons as boosting morale, team building, experience building and adding to corporate responsibility efforts. Arizona’s plethora of convention centers, resorts and other meeting spaces attract a number of groups that would be interested in voluntourism.

Right Hand Events, out of California, is one organization helping meeting planners incorporate volunteer opportunities into meetings and events.

http://righthandevents.com/group-volunteer-projects/
Arizona Voluntourism Assets: Convention Centers and Meeting/Event Space

Visit Baltimore is one example of a destination highlighting voluntourism for groups. They have partnered with a Maryland based volunteer organization to find the right opportunity to add to meeting and group itineraries.

http://baltimore.org/info/voluntourism
Arizona Voluntourism Assets: Sporting Events

Arizona is a very attractive state for sporting events, including golf tournaments, college football tournaments and more. Tournaments and championship events often recruit volunteers in order to cover the many tasks needed to ensure large events function smoothly. While some may rely on locals and/or Arizona residents and require a minimum number of volunteer hours, others provide more flexibility with volunteer requirements.

Those volunteering could be interested in a number of activities while in Arizona, including golf, spa, outdoor adventure and other activities leading to economic impact. Partnering with sport organizations can provide opportunity for marketing the many things to see and do while in Arizona.

https://wmphoenixopen.com
Other Best Practices

No matter the type of volunteer activity, care should be taken by businesses and community organizations to ensure voluntourism is making a positive contribution and resources are being managed well. Globally, concern has developed as businesses try to profit off of volunteer travelers by creating organizations without the right intentions. There is also concern that the use of short-term volunteers uses resources, rather than contributes to a community.

Watchdog groups such as Charity Navigator (www.charitynavigator.org) provide detailed information to consumers about where monies go, concerns, and successes from a host of charities. Information like this is important to provide consumers looking for voluntourism experiences. Testimonials, certifications and compliance with state regulations are other things to consider sharing with consumers. Meaningful experiences are at the heart of voluntourism and keeping that front and center as Arizona develops voluntourism will be beneficial to the state.
Resources

Arizona Golf Association
www.azgolf.org

Corporation for National & Community Service
www.nationalservice.gov

Global Vision International
www.gviusa.com

Habitat for Humanity
www.habitat.org/getinv/volunteer

HandsOn Greater Phoenix
www.handsonphoenix.org

Tourism Cares
www.tourismcares.org

VolunTourism Institute
https://voluntourisminstitute.wordpress.com

VolunTourism.org
www.voluntourism.org

Workaway
www.workaway.info

World Wide Opportunities on Organic Farms (WWOOF)
www.wwoof.net