#### **DETAILS OF THE FINDINGS**

Attendee Gender - Six of ten head of game party 2012 Cactus League attendee respondents are men. This is the case among both local (Phoenix metro residents) and out-of-area (outside the Phoenix metro) attendees. In line with past studies, there continues to be a male skew regardless of team – especially among Reds (66%), Dodgers (66%) and Rockies (68%) attendees. Only among Rangers attendees is there a slight female lean (52%).

**Attendee Gender** Table 1

(Head of Party)

|       |        |        |        | Place of 1     | Residence |  |
|-------|--------|--------|--------|----------------|-----------|--|
|       | 2003   | 2007   | 2012   | Phoenix Out of |           |  |
|       | Total  | Total  | Total  | Metro Area     |           |  |
| Men   | 63%    | 70%    | 60%    | 61%            | 60%       |  |
| Women | 37%    | 30%    | 40%    | 39%            | 40%       |  |
|       | N=2457 | N=2406 | N=3004 | N=1254         | N=1750    |  |

|       |              | Team         |       |            |           |          |        |  |  |  |  |  |
|-------|--------------|--------------|-------|------------|-----------|----------|--------|--|--|--|--|--|
|       |              | Chicago Kans |       |            |           |          |        |  |  |  |  |  |
|       | Arizona      | Chicago      | White | Cincinnati | Cleveland | Colorado | City   |  |  |  |  |  |
|       | Diamondbacks | Cubs         | Sox   | Reds       | Indians   | Rockies  | Royals |  |  |  |  |  |
| Men   | 58%          | 62%          | 62%   | 66%        | 58%       | 68%      | 63%    |  |  |  |  |  |
| Women | 42%          | 38%          | 38%   | 34%        | 42%       | 32%      | 37%    |  |  |  |  |  |
|       | N=330        | N=270        | N=192 | N=108      | N=132     | N=320    | N=135  |  |  |  |  |  |

|       |         | Team    |           |           |        |           |          |         |  |  |  |  |
|-------|---------|---------|-----------|-----------|--------|-----------|----------|---------|--|--|--|--|
|       | Los     | Los     |           |           | San    | San       |          |         |  |  |  |  |
|       | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |  |  |
|       | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |  |  |
| Men63 | 63%     | 66%     | 58%       | 57%       | 65%    | 55%       | 56%      | 48%     |  |  |  |  |
| Women | 37%     | 34%     | 42%       | 43%       | 35%    | 45%       | 44%      | 52%     |  |  |  |  |
|       | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |  |  |  |  |

**Attendee Age** – The median age of a 2012 Cactus League head of party game attendee is 49.9 years, reflecting some progressive aging from the 2003 (42.8 years) and 2007 (47.0 years) studies. As we found in 2007, the median age of out-of-area attendees (52.5 years) is "older" than Phoenix metro area residents (45.3 years). Median age distribution by team ranges from 44.6 years (Diamondbacks attendees) to 54.8 years (Cubs attendees).

Table 2 Attendee Age (Head of Party)

|               |       |       |        |        |        | Place of 1 | Residence |
|---------------|-------|-------|--------|--------|--------|------------|-----------|
|               | 1993  | 1998  | 2003   | 2007   | 2012   | Phoenix    | Out of    |
|               | Total | Total | Total  | Total  | Total  | Metro      | Area      |
| 24 or younger | 7%    | 8%    | 12%    | 7%     | 6%     | 8%         | 4%        |
| 25 to 34      | 24%   | 16%   | 19%    | 17%    | 15%    | 20%        | 12%       |
| 35 to 44      | 32%   | 24%   | 22%    | 21%    | 18%    | 21%        | 16%       |
| 45 to 54      | 18%   | 19%   | 18%    | 21%    | 22%    | 19%        | 24%       |
| 55 to 64      | 10%   | 17%   | 16%    | 19%    | 23%    | 18%        | 26%       |
| 65 or older   | 9%    | 16%   | 12%    | 15%    | 16%    | 14%        | 17%       |
| Refused       | _     | -     | -      | _      | 1%     | 0%         | 1%        |
| Median age    | 40.7  | 45.9  | 42.8   | 47.0   | 49.9   | 45.3       | 52.5      |
|               |       |       | N=2457 | N=2406 | N=3004 | N=1254     | N=1750    |

|               |              |         |         | Team       |           |          |        |
|---------------|--------------|---------|---------|------------|-----------|----------|--------|
|               |              |         | Chicago |            |           |          | Kansas |
|               | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|               | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| 24 or younger | 4%           | 2%      | 4%      | 2%         | 6%        | 4%       | 6%     |
| 25 to 34      | 20%          | 10%     | 20%     | 11%        | 11%       | 14%      | 13%    |
| 35 to 44      | 27%          | 14%     | 17%     | 24%        | 16%       | 18%      | 21%    |
| 45 to 54      | 20%          | 24%     | 21%     | 22%        | 28%       | 27%      | 21%    |
| 55 to 64      | 20%          | 24%     | 22%     | 23%        | 23%       | 24%      | 21%    |
| 65 or older   | 9%           | 26%     | 15%     | 18%        | 16%       | 11%      | 17%    |
| Refused       | 0%           | 1%      | 1%      | 0%         | 1%        | 1%       | 1%     |
| Median age    | 44.6         | 54.8    | 49.1    | 50.8       | 51.2      | 49.7     | 49.3   |
|               | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |

|               |         |         |           | Tear      | n      |           |          |         |
|---------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|               | Los     | Los     |           |           | San    | San       |          |         |
|               | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|               | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| 24 or younger | 8%      | 8%      | 6%        | 3%        | 5%     | 7%        | 6%       | 12%     |
| 25 to 34      | 14%     | 18%     | 20%       | 17%       | 11%    | 18%       | 11%      | 18%     |
| 35 to 44      | 22%     | 14%     | 12%       | 20%       | 12%    | 18%       | 17%      | 14%     |
| 45 to 54      | 22%     | 20%     | 18%       | 24%       | 23%    | 20%       | 17%      | 21%     |
| 55 to 64      | 18%     | 22%     | 23%       | 22%       | 25%    | 25%       | 26%      | 21%     |
| 65 or older   | 16%     | 18%     | 19%       | 12%       | 24%    | 12%       | 23%      | 13%     |
| Refused       | 0%      | 0%      | 1%        | 2%        | 0%     | 1%        | 0%       | 2%      |
| Median age    | 48.1    | 49.9    | 50.7      | 49.2      | 54.7   | 48.5      | 54.4     | 47.7    |
|               | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |

Question: I have just a few more questions for you to help us classify your survey. First, please stop me when I read the age category you belong to. Are you...

Attendee Household Income – Four of ten attendee party heads report annual household incomes greater than \$100,000. This represents a progressive increase from 2003 (23%) and 2007 (35%) levels. As a result, 2012 median household income (\$88,462) is higher than we found in 2007 (\$82,160). This continues to be much higher than 2010 American Community Survey (US Census) median income estimates for the United States (\$50,046) and the State of Arizona (\$46,789). Consistent with the 2007 survey, out-of-area attendees (\$96,538) continue to have a much higher median household income than out-of-area attendees (\$77,500). Still, local attendee median household income (\$77,500) remains much higher than the median household income for all Maricopa County residents (\$50,410).

White Sox attendees have the highest median household income (\$100,000), followed closely by Giants attendees (\$97,692).

Table 3 Attendee Annual Household Income (Head of Party)

|                      |               |               |               |               |               | Place of 1       | Residence      |
|----------------------|---------------|---------------|---------------|---------------|---------------|------------------|----------------|
|                      | 1993<br>Total | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| Less than \$25,000   | 13%           | 10%           | 9%            | 5%            | 4%            | 6%               | 2%             |
| \$25,000 to \$39,999 | 21%           | 19%           | 16%           | 7%            | 6%            | 9%               | 5%             |
| \$40,000 to \$54,999 | 18%           | 20%           | 16%           | 11%           | 9%            | 13%              | 7%             |
| \$55,000 to \$69,999 | 16%           | 17%           | 13%           | 14%           | 12%           | 14%              | 10%            |
| \$70,000 to \$84,999 | 10%           | 13%           | 12%           | 17%           | 16%           | 16%              | 16%            |
| \$85,000 to \$99,999 | 8%            | 7%            | 10%           | 12%           | 13%           | 13%              | 13%            |
| More than \$100,000  | 14%           | 14%           | 23%           | 35%           | 40%           | 29%              | 48%            |
| Median income        | \$52,900      | \$55,900      | \$65,400      | \$82,160      | \$88,462      | \$77,500         | \$96,538       |
|                      |               |               | N=2195        | N=2047        | N=2565        | N=1096           | N=1470         |

|                      |              |          |           | Team       |           |          |          |
|----------------------|--------------|----------|-----------|------------|-----------|----------|----------|
|                      |              |          | Chicago   |            |           |          | Kansas   |
|                      | Arizona      | Chicago  | White     | Cincinnati | Cleveland | Colorado | City     |
|                      | Diamondbacks | Cubs     | Sox       | Reds       | Indians   | Rockies  | Royals   |
| Less than \$25,000   | 4%           | 1%       | 5%        | 1%         | 4%        | 6%       | 5%       |
| \$25,000 to \$39,999 | 8%           | 6%       | 6%        | 8%         | 5%        | 8%       | 6%       |
| \$40,000 to \$54,999 | 10%          | 14%      | 7%        | 8%         | 10%       | 12%      | 10%      |
| \$55,000 to \$69,999 | 13%          | 12%      | 7%        | 15%        | 13%       | 11%      | 15%      |
| \$70,000 to \$84,999 | 18%          | 20%      | 12%       | 15%        | 15%       | 14%      | 10%      |
| \$85,000 to \$99,999 | 11%          | 12%      | 13%       | 15%        | 16%       | 11%      | 12%      |
| More than \$100,000  | 35%          | 34%      | 49%       | 39%        | 38%       | 39%      | 42%      |
| Median income        | \$82,500     | \$82,750 | \$100,000 | \$88,000   | \$87,813  | \$83,929 | \$90,000 |
|                      | N=288        | N=235    | N=162     | N=96       | N=111     | N=272    | N=114    |

|                      |          |          |           | Tear      | n        |           |          |          |
|----------------------|----------|----------|-----------|-----------|----------|-----------|----------|----------|
|                      | Los      | Los      |           |           | San      | San       |          |          |
|                      | Angeles  | Angeles  | Milwaukee | Oakland   | Diego    | Francisco | Seattle  | Texas    |
|                      | Angels   | Dodgers  | Brewers   | Athletics | Padres   | Giants    | Mariners | Rangers  |
| Less than \$25,000   | 2%       | 6%       | 4%        | 6%        | 4%       | 2%        | 6%       | 4%       |
| \$25,000 to \$39,999 | 4%       | 9%       | 8%        | 12%       | 10%      | 3%        | 4%       | 2%       |
| \$40,000 to \$54,999 | 9%       | 11%      | 10%       | 9%        | 10%      | 2%        | 9%       | 10%      |
| \$55,000 to \$69,999 | 7%       | 9%       | 10%       | 12%       | 12%      | 12%       | 17%      | 13%      |
| \$70,000 to \$84,999 | 20%      | 7%       | 15%       | 15%       | 13%      | 20%       | 15%      | 19%      |
| \$85,000 to \$99,999 | 15%      | 13%      | 16%       | 12%       | 15%      | 13%       | 16%      | 9%       |
| More than \$100,000  | 43%      | 45%      | 38%       | 34%       | 37%      | 48%       | 32%      | 44%      |
| Median income        | \$93,000 | \$94,231 | \$87,813  | \$81,000  | \$86,000 | \$97,692  | \$84,000 | \$88,333 |
|                      | N=204    | N=181    | N=130     | N=77      | N=151    | N=251     | N=154    | N=140    |

Question: Which one of the letters on this card best describes your total family income for last year, I mean before taxes and including everyone in your household? Just call off the letter in front of the correct amount.

**Place of Residence** – Consistent with 2007 findings, more 2012 Cactus League attendees are residents from another state or country (56%) than are residents of the metropolitan Phoenix area (42%). This compares to a mix of 57% out-of-area and 39% "local" (Phoenix or Tucson) area residents in 2007. The balance (2%, down from 4%) are Arizona residents from outside the Phoenix metro area.

Similar to previous findings, out-of-area attendees tend to be older and have higher annual household incomes than their local attendee counterparts.

Which teams attract the most non-local attendees from another state or country? The Giants (68%, down from 74% in 2007), Rockies (63% up from 50% in 2007 when they trained in Tucson) and Dodgers (64%). Meanwhile, the Diamondbacks are the clear leader among local attendees (65%, up from 44% in 2007 when they trained in Tucson) – followed by the Brewers (53%, up from 31%).

Overall, among the unweighted sample, there are 1,439 unique zip codes self-reported by United States resident attendees (182 from metro Phoenix, 50 from elsewhere in Arizona and 1,207 from another state). Refer to the Detailed Table 4b series for a frequency count by zip code.

Among out-of-area attendees, 3% are from another country – primarily Canada (88%). Still, there were other foreign attendees from England, Belgium, Japan, Mexico and Puerto Rico.

#### Table 4

#### **Place of Residence**

|                      | 1993<br>Total      | 1998<br>Total      | 2003<br>Total | 2007<br>Total      | 2012<br>Total |
|----------------------|--------------------|--------------------|---------------|--------------------|---------------|
| Metropolitan Phoenix | 41% (1)            | 39% <sup>(1)</sup> | 48% (1)       |                    | 42%           |
| Elsewhere in Arizona | 4%                 | 3%                 | 4%            | 4%                 | 2%            |
| Another state        | 55% <sup>(2)</sup> | 58% <sup>(2)</sup> | 48% (2)       | 57% <sup>(2)</sup> | 53%           |
| Another country      | _                  | _                  | _             | _                  | 3%            |
|                      |                    |                    | N=2457        | N=2406             | N=3004        |

|                      |              |         |         | Team       |           |          |        |
|----------------------|--------------|---------|---------|------------|-----------|----------|--------|
|                      |              |         | Chicago |            |           |          | Kansas |
|                      | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                      | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Metropolitan Phoenix | 65%          | 46%     | 33%     | 45%        | 36%       | 34%      | 38%    |
| Elsewhere in Arizona | 1%           | 1%      | 5%      | 1%         | 5%        | 3%       | 1%     |
| Another state        | 30%          | 50%     | 57%     | 50%        | 57%       | 60%      | 58%    |
| Another country      | 3%           | 3%      | 5%      | 4%         | 2%        | 3%       | 3%     |
|                      | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |

|                      |         | Team    |           |           |        |           |          |         |  |  |  |  |
|----------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|--|--|--|--|
|                      | Los     | Los     |           |           | San    | San       |          |         |  |  |  |  |
|                      | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |  |  |
|                      | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |  |  |
| Metropolitan Phoenix | 41%     | 34%     | 53%       | 39%       | 48%    | 32%       | 38%      | 37%     |  |  |  |  |
| Elsewhere in Arizona | 1%      | 2%      | 2%        | 3%        | 2%     | 1%        | 3%       | 5%      |  |  |  |  |
| Another state        | 54%     | 62%     | 44%       | 57%       | 48%    | 62%       | 57%      | 56%     |  |  |  |  |
| Another country      | 4%      | 2%      | 2%        | 1%        | 2%     | 6%        | 2%       | 2%      |  |  |  |  |
|                      | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |  |  |  |  |

 $<sup>^{(1)}</sup>$  Was "Metropolitan Phoenix/Tucson," depending on where game was held (1993-2007).  $^{(2)}$  Was "another state or country" (1993-2007).

Question: Is your permanent place of residence in the metropolitan Phoenix area, elsewhere in Arizona or in another state or country?

Importance of Spring Training on Visitation Decision – Fully 98% of out-of-area Cactus League attendees indicate that attending spring training games was a reason for visiting metro Phoenix (up from 96% in 2007). As we found in 2007, two-thirds of out-of-area attendees say that attending spring training games was the "primary" reason for their decision to visit metro Phoenix – especially those who watched the Giants (70%), Padres (71%), Brewers (73%) or Royals (78%). Out-of-area attendees who visited Phoenix primarily for spring training games tend to be 25 to 54 – with few differences based on gender.

Unchanged since 2007, just 11% of out-of-area attendees say that spring training was a "minor" reason for visiting the Phoenix area. These tend to be 55 to 64 year-olds and Reds attendees. Only 3% report that spring training was *not* a reason for visiting metro Phoenix, the lowest total recorded to-date (versus 4%-7% in past studies).

**Table 5** Importance of Spring Training on Visitation Decision (Among Out-of-Area Visitors)

|                | 1993<br>Total | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total |
|----------------|---------------|---------------|---------------|---------------|---------------|
| Primary reason | 63%           | 61%           | 58%           | 68%           | 67%           |
| A major reason | 16%           | 19%           | 18%           | 16%           | 20%           |
| A minor reason | 14%           | 14%           | 18%           | 12%           | 11%           |
| Not a reason   | 7%            | 6%            | 7%            | 4%            | 3%            |
|                |               |               | N=1289        | N=1466        | N=1750        |

|                |              |         |         | Team       |           |          |        |
|----------------|--------------|---------|---------|------------|-----------|----------|--------|
|                |              |         | Chicago |            |           |          | Kansas |
|                | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Primary reason | 65%          | 69%     | 69%     | 56%        | 64%       | 66%      | 78%    |
| A major reason | 19%          | 17%     | 22%     | 20%        | 20%       | 18%      | 12%    |
| A minor reason | 14%          | 12%     | 8%      | 20%        | 14%       | 12%      | 8%     |
| Not a reason   | 2%           | 2%      | 2%      | 4%         | 2%        | 5%       | 2%     |
|                | N=115        | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                |         |         |           | Tear      | n      |           |          |         |
|----------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                | Los     | Los     |           |           | San    | San       |          |         |
|                | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Primary reason | 66%     | 67%     | 73%       | 67%       | 71%    | 70%       | 60%      | 65%     |
| A major reason | 20%     | 22%     | 17%       | 25%       | 15%    | 19%       | 22%      | 24%     |
| A minor reason | 12%     | 8%      | 8%        | 6%        | 12%    | 8%        | 17%      | 6%      |
| Not a reason   | 2%      | 4%      | 1%        | 1%        | 3%     | 3%        | 1%       | 5%      |
|                | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: How important was attending spring training games in your decision to visit metro Phoenix? Was it your...

**Length of Stay** – Nearly all out-of-area visitors stayed at least one night in the Phoenix metro area while attending a 2012 Cactus League game (98%). This is the highest total recorded to-date (versus 91%-96% in past studies). What's more, compared to 2003 (4.9) and 2007 (4.7) findings, the median length of stay has increased to 5.3 nights. This includes a rebound of visitors who stayed 9 nights or more (from 11% in 2007 to 18% now – consistent with 2003 findings). Brewers attendees have the longest median stay (6.6 nights), and Dodgers the shortest (4.3 nights).

Among the rest, 2% of out-of-area attendees report they attended a game as part of a day trip. This represents a progressive decline from a 9% high in 1998.

Table 6

# Length of Stay

(Among Out-of-Area Visitors)

|                  | 1993<br>Total | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total |
|------------------|---------------|---------------|---------------|---------------|---------------|
| Day trip         | 8%            | 9%            | 6%            | 4%            | 2%            |
| 1 to 2 nights    | 11%           | 11%           | 16%           | 15%           | 14%           |
| 3 to 4 nights    | 25%           | 25%           | 29%           | 37%           | 31%           |
| 5 to 6 nights    | 15%           | 16%           | 16%           | 18%           | 20%           |
| 7 to 8 nights    | 17%           | 16%           | 14%           | 14%           | 14%           |
| 9 nights or more | 24%           | 23%           | 19%           | 11%           | 18%           |
| Median nights    | 5.9           | 5.4           | 4.9           | 4.7           | 5.3           |
|                  |               |               | N=1289        | N=1466        | N=1750        |

|                  |                         |                 |              | Team               |                      |                     |                |
|------------------|-------------------------|-----------------|--------------|--------------------|----------------------|---------------------|----------------|
|                  |                         | C1 :            | Chicago      | G: ·               | Cl. 1 1              | G 1 1               | Kansas         |
|                  | Arizona<br>Diamondbacks | Chicago<br>Cubs | White<br>Sox | Cincinnati<br>Reds | Cleveland<br>Indians | Colorado<br>Rockies | City<br>Royals |
| Day trip         | 2%                      | 2%              | 2%           | 1%                 | 6%                   | 4%                  | 3%             |
| 1 to 2 nights    | 7%                      | 13%             | 12%          | 11%                | 6%                   | 18%                 | 13%            |
| 3 to 4 nights    | 23%                     | 32%             | 24%          | 26%                | 29%                  | 32%                 | 28%            |
| 5 to 6 nights    | 30%                     | 23%             | 22%          | 30%                | 20%                  | 18%                 | 21%            |
| 7 to 8 nights    | 18%                     | 9%              | 20%          | 15%                | 20%                  | 15%                 | 22%            |
| 9 nights or more | 21%                     | 21%             | 20%          | 17%                | 19%                  | 13%                 | 14%            |
| Median nights    | 6.2                     | 5.3             | 6.1          | 5.8                | 5.9                  | 4.8                 | 5.6            |
|                  | N=115                   | N=147           | N=128        | N=59               | N=85                 | N=210               | N=84           |

|                  |         |         |           | Tear      | n      |           |          |         |
|------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                  | Los     | Los     |           |           | San    | San       |          |         |
|                  | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                  | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Day trip         | 2%      | 2%      | 2%        | 0%        | 2%     | 0%        | 5%       | 4%      |
| 1 to 2 nights    | 17%     | 24%     | 6%        | 20%       | 14%    | 18%       | 9%       | 13%     |
| 3 to 4 nights    | 34%     | 38%     | 21%       | 30%       | 36%    | 41%       | 23%      | 29%     |
| 5 to 6 nights    | 20%     | 12%     | 27%       | 18%       | 16%    | 19%       | 17%      | 19%     |
| 7 to 8 nights    | 10%     | 8%      | 13%       | 21%       | 13%    | 11%       | 13%      | 15%     |
| 9 nights or more | 17%     | 16%     | 31%       | 11%       | 20%    | 11%       | 32%      | 20%     |
| Median nights    | 4.8     | 4.3     | 6.6       | 5.0       | 4.9    | 4.6       | 6.5      | 5.4     |
|                  | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: How many nights, in total, will you spend in the metro Phoenix area on this trip?

**Party Trip Spending Patterns** – Out-of-area attendees were asked to estimate daily travel party expenses for various categories of expenditures related to their stay in metro Phoenix for spring training (not counting any expenses at the game in which they were interviewed). <u>Daily spending is summarized as follows</u>:

- **Lodging** (Identical to 2007, 44% report daily lodging expenditures between \$100 and \$199. However, among the rest, a few more say their daily expenditure is \$99 or less [from 19% to 24%] while fewer are in the \$200+ range [from 37% to 32%]. Consequently, median daily lodging spending has declined somewhat [from \$171.79 to \$159.09].)
- **Food and beverage purchases** (The largest share continue to estimate their daily food and beverage purchases to be \$99 or less [54%, up from 46%], with one-third [unchanged since 2007] in the \$100-\$200 category. Compared to 2007, fewer daily spend \$200+ on food and beverage. This results in \$91.67 median daily spending [down from \$113.33 in 2007].)
- Entertainment, other than spring training games, including amusement, attraction and recreation fees (Two-thirds indicate daily spending between \$1 and \$99, up from 56% in 2007. Among the rest, slightly fewer estimate daily spending of \$100 to \$199 [from 29% to 25%] or \$200+ [from 15% to 10%]. Median daily spending is \$76.15, down somewhat from \$89.77 in the 2007 study.)
- Daily transportation, including gas, taxi, limo, van service and public transportation, as well as car rental (More overall indicate having daily transportation expenditures [from 75% in 2007 to 87% now] and median spending has increased from \$57.87 to \$61.88. While the vast majority continue to report a daily transportation expenditure of less than \$100 [80%], a few now more estimate their spending to be between \$100 and \$199 [from 9% to 14%].)
- **Retail shopping** (The percentage reporting a daily retail shopping expenditure has increased from 49% to 61%. There is also a slight increase in median daily spending [from \$76.92 to \$79.84] based on a few more in the \$100-\$199 spending category [from 24% to 27%]. Still, the vast majority have a daily retail shopping expenditure of less than \$100 [62%].)

# **Table 7 Party Trip Spending Patterns** (Among Out-of-Area Visitors)

| (2012 N=1750)<br>(2007 N=1467)  | Median<br>Spending | \$1-<br>\$99 | \$100-<br>\$199 | \$200-<br>\$299 | \$300<br>or more | None/Not<br>Sure/Does<br>Not Apply/<br>Refused |
|---|--------------------|--------------|-----------------|-----------------|------------------|--|
| Lodging   |                    |              |                 |                 |                  |  |
| 2012  | \$159.09           | 24%          | 44%             | 17%             | 15%              | 33%  |
| 2007  | \$171.79           | 19%          | 44%             | 18%             | 19%              | 32%  |
| Food and beverage purchases   |                    |              |                 |                 |                  |  |
| 2012  | \$91.67            | 54%          | 32%             | 9%              | 5%               | 4%   |
| 2007  | \$113.33           | 46%          | 33%             | 11%             | 10%              | 9%   |
| Entertainment, other than spring training games, including amusement, attraction and recreation fees        |                    |              |                 |                 |                  |  |
| 2012  | \$76.15            | 65%          | 25%             | 7%              | 3%               | 51%  |
| 2007  | \$89.77            | 56%          | 29%             | 10%             | 5%               | 55%  |
| Daily transportation, including gas, taxi, limo, van service & public transportation, as well as car rental |                    |              |                 |                 |                  |  |
| 2012  | \$61.88            | 80%          | 14%             | 4%              | 2%               | 13%  |
| 2007  | \$57.87            | 86%          | 9%              | 3%              | 2%               | 25%  |
| Retail shopping   |                    |              |                 |                 |                  |  |
| 2012  | \$79.84            | 62%          | 27%             | 8%              | 4%               | 39%  |
| 2007  | \$76.92            | 65%          | 24%             | 8%              | 4%               | 51%  |

Question: Now I'd like to ask you about your estimated expenditures during your current stay in the Phoenix area for spring training. Not counting your expenses at today's game, and including all members of your travel party, how much are you spending each day on...

**Room Rate Per Night** – Median room rate is \$112.11 per night, down from \$128.50 in 2007. Compared to 2007, fewer out-of-area visitors report a nightly room rate between \$101 and \$150 (from 34% to 27%) – while a higher percentage are in the \$51 to \$100 category (from 28% to 34%). The median room rate ranges from \$92.86 (among Rangers attendees) to \$135.21 (among Athletics attendees).

**Table 7a Room Rate Per Night**(Among Out-of-Area Visitors)

|                  | 2007     | 2012     |
|------------------|----------|----------|
|                  | Total    | Total    |
| \$1 to \$50      | 3%       | 10%      |
| \$51 to \$100    | 28%      | 34%      |
| \$101 to \$150   | 34%      | 27%      |
| \$151 to \$200   | 19%      | 16%      |
| \$201 or more    | 17%      | 13%      |
| Median room rate | \$128.50 | \$112.11 |
|                  | N=867    | N=1095   |

|                  |              |          |          | Team       |           |          |         |
|------------------|--------------|----------|----------|------------|-----------|----------|---------|
|                  |              |          | Chicago  |            |           |          | Kansas  |
|                  | Arizona      | Chicago  | White    | Cincinnati | Cleveland | Colorado | City    |
|                  | Diamondbacks | Cubs     | Sox      | Reds       | Indians   | Rockies  | Royals  |
| \$1 to \$50      | 9%           | 7%       | 5%       | 11%        | 12%       | 9%       | 10%     |
| \$51 to \$100    | 38%          | 24%      | 32%      | 30%        | 32%       | 43%      | 42%     |
| \$101 to \$150   | 29%          | 40%      | 31%      | 27%        | 25%       | 23%      | 15%     |
| \$151 to \$200   | 18%          | 22%      | 13%      | 17%        | 26%       | 10%      | 22%     |
| \$201 or more    | 6%           | 7%       | 18%      | 16%        | 5%        | 16%      | 11%     |
| Median room rate | \$106.17     | \$124.75 | \$121.97 | \$117.67   | \$113.00  | \$98.67  | \$98.62 |
|                  | N=68         | N=97     | N=77     | N=38       | N=51      | N=112    | N=55    |

|                  |          |          |           | Tear      | n       |           |          |         |
|------------------|----------|----------|-----------|-----------|---------|-----------|----------|---------|
|                  | Los      | Los      |           |           | San     | San       |          |         |
|                  | Angeles  | Angeles  | Milwaukee | Oakland   | Diego   | Francisco | Seattle  | Texas   |
|                  | Angels   | Dodgers  | Brewers   | Athletics | Padres  | Giants    | Mariners | Rangers |
| \$1 to \$50      | 10%      | 12%      | 13%       | 16%       | 8%      | 7%        | 12%      | 14%     |
| \$51 to \$100    | 40%      | 31%      | 39%       | 21%       | 43%     | 25%       | 38%      | 43%     |
| \$101 to \$150   | 27%      | 23%      | 31%       | 19%       | 31%     | 28%       | 26%      | 23%     |
| \$151 to \$200   | 13%      | 25%      | 8%        | 21%       | 12%     | 16%       | 10%      | 16%     |
| \$201 or more    | 10%      | 8%       | 8%        | 22%       | 6%      | 23%       | 14%      | 4%      |
| Median room rate | \$101.00 | \$116.22 | \$98.44   | \$135.21  | \$99.84 | \$133.14  | \$101.00 | \$92.86 |
|                  | N=90     | N=102    | N=47      | N=46      | N=53    | N=146     | N=69     | N=44    |

Question: Room rate/night paid?

**Number of Rooms Rented** – As we found in 2007, eight of ten out-of-area visitors with a daily lodging expenditure rent one room. An additional 12% rent two rooms. Royals (40%) and Athletics (38%) are more likely to rent two or more rooms per night.

**Number of Rooms Rented**(Among Out-of-Area Visitors)

|           | 2007<br>Total | 2012<br>Total |
|-----------|---------------|---------------|
| 1         | 81%           | 78%           |
| 2         | 12%           | 12%           |
| 3         | 3%            | 2%            |
| 4         | 1%            | 2%            |
| 5         | 1%            | 3%            |
| 6 or more | 2%            | 3%            |
|           | N=884         | N=1124        |

|           |              | Team    |         |            |           |          |        |  |  |  |  |
|-----------|--------------|---------|---------|------------|-----------|----------|--------|--|--|--|--|
|           |              |         | Chicago |            |           |          | Kansas |  |  |  |  |
|           | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |  |  |  |  |
|           | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |  |  |  |  |
| 1         | 81%          | 88%     | 71%     | 91%        | 77%       | 89%      | 60%    |  |  |  |  |
| 2         | 11%          | 12%     | 19%     | 8%         | 6%        | 3%       | 19%    |  |  |  |  |
| 3         | 3%           | 0%      | 6%      | 0%         | 6%        | 3%       | 1%     |  |  |  |  |
| 4         | 3%           | 0%      | 0%      | 0%         | 2%        | 1%       | 0%     |  |  |  |  |
| 5         | 0%           | 0%      | 1%      | 2%         | 4%        | 1%       | 16%    |  |  |  |  |
| 6 or more | 3%           | 0%      | 4%      | 0%         | 5%        | 3%       | 4%     |  |  |  |  |
|           | N=74         | N=93    | N=86    | N=35       | N=55      | N=117    | N=55   |  |  |  |  |

|           |         |         |           | Tear      | n      |           |          |         |
|-----------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|           | Los     | Los     |           |           | San    | San       |          |         |
|           | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|           | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| 1         | 76%     | 89%     | 81%       | 62%       | 74%    | 76%       | 68%      | 74%     |
| 2         | 14%     | 10%     | 16%       | 18%       | 16%    | 16%       | 11%      | 16%     |
| 3         | 2%      | 0%      | 0%        | 4%        | 3%     | 1%        | 4%       | 6%      |
| 4         | 1%      | 1%      | 2%        | 4%        | 0%     | 2%        | 4%       | 2%      |
| 5         | 1%      | 0%      | 0%        | 5%        | 4%     | 3%        | 4%       | 2%      |
| 6 or more | 6%      | 0%      | 2%        | 7%        | 3%     | 2%        | 8%       | 0%      |
|           | N=91    | N=100   | N=45      | N=50      | N=59   | N=143     | N=71     | N=49    |

Question: Number of rooms at that rate?

**Party Trip Daily Expenditures** – One-half of out-of-area visitors have cumulative daily expenditures of \$300 or more (down slightly from 53% in 2007), including 22% with \$500+ in daily expenses. Among all out-of-area visitors, the median party trip daily expenditure is \$300. This is down somewhat from the 2007 study (\$316), but still much higher than 2003 cumulative daily spending (\$210). Median daily spending varies from \$215 for Padres attendees to \$489 for Athletics attendees.

**Table 7c Party Trip Daily Expenditures** (Among Out-of-Area Visitors)

|                       | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total |
|-----------------------|---------------|---------------|---------------|---------------|
| Under \$99.99         | 21%           | 20%           | 10%           | 9%            |
| \$100.00 to \$199.99  | 29%           | 28%           | 17%           | 21%           |
| \$200.00 to \$299.99  | 20%           | 20%           | 20%           | 20%           |
| \$300.00 to \$499.99  | 19%           | 18%           | 27%           | 28%           |
| \$500.00 or more      | 11%           | 15%           | 26%           | 22%           |
| Median daily spending | \$201         | \$210         | \$316         | \$300         |
|                       |               | N=1200        | N=1373        | N=1700        |

|                       |              |         |         | Team       |           |          |        |
|-----------------------|--------------|---------|---------|------------|-----------|----------|--------|
|                       |              |         | Chicago |            |           |          | Kansas |
|                       | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                       | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Under \$99.99         | 11%          | 8%      | 9%      | 12%        | 6%        | 8%       | 8%     |
| \$100.00 to \$199.99  | 20%          | 20%     | 27%     | 18%        | 25%       | 18%      | 16%    |
| \$200.00 to \$299.99  | 21%          | 25%     | 12%     | 22%        | 26%       | 17%      | 22%    |
| \$300.00 to \$499.99  | 27%          | 35%     | 19%     | 36%        | 25%       | 32%      | 28%    |
| \$500.00 or more      | 22%          | 12%     | 34%     | 12%        | 18%       | 26%      | 26%    |
| Median daily spending | \$290        | \$288   | \$321   | \$291      | \$273     | \$344    | \$329  |
|                       | N=113        | N=144   | N=122   | N=58       | N=79      | N=202    | N=81   |

|                       |         |         |           | Tear      | n      |           |          |         |
|-----------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                       | Los     | Los     |           |           | San    | San       |          |         |
|                       | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                       | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Under \$99.99         | 10%     | 7%      | 11%       | 3%        | 11%    | 7%        | 8%       | 12%     |
| \$100.00 to \$199.99  | 21%     | 21%     | 33%       | 11%       | 36%    | 16%       | 21%      | 19%     |
| \$200.00 to \$299.99  | 13%     | 26%     | 21%       | 18%       | 20%    | 18%       | 24%      | 29%     |
| \$300.00 to \$499.99  | 38%     | 33%     | 23%       | 19%       | 22%    | 30%       | 24%      | 24%     |
| \$500.00 or more      | 18%     | 13%     | 13%       | 49%       | 11%    | 30%       | 23%      | 16%     |
| Median daily spending | \$332   | \$285   | \$229     | \$489     | \$215  | \$360     | \$288    | \$266   |
|                       | N=132   | N=137   | N=71      | N=61      | N=81   | N=201     | N=106    | N=110   |

**Party Trip Total Expenditures** – The median party trip total expenditure has increased from \$1,430 in 2007 to \$1,542 in 2012. This is primarily due to longer median stays (5.3 nights, up from 4.7 nights – see Table 6). Compared to 2007, there are also more "big" spenders with \$5,000 or more inn total trip expenditures (from 7% to 12%). Median total trip expenditures by home team game attended range from \$1,132 for the Dodgers to \$2,353 for the Mariners.

#### Table 7d

## **Party Trip Total Expenditures**

(Among Out-of-Area Visitors)

|                          | 2007<br>Total | 2012<br>Total |
|--------------------------|---------------|---------------|
| Under \$199.99           | 3%            | 2%            |
| \$200.00 to \$399.99     | 8%            | 7%            |
| \$400.00 to \$599.99     | 8%            | 6%            |
| \$600.00 to \$799.99     | 8%            | 8%            |
| \$800.00 to \$999.99     | 8%            | 8%            |
| \$1,000.00 to \$1,499.99 | 18%           | 18%           |
| \$1,500.00 to \$1,999.99 | 14%           | 12%           |
| \$2,000.00 to \$2,999.99 | 14%           | 15%           |
| \$3,000.00 to \$4,999.99 | 12%           | 11%           |
| \$5,000 or more          | 7%            | 12%           |
| Median daily spending    | \$1,430       | \$1,542       |
|                          | N=1375        | N=1702        |

|                          |              |         |         | Team       |           |          |         |
|--------------------------|--------------|---------|---------|------------|-----------|----------|---------|
|                          |              |         | Chicago |            |           |          | Kansas  |
|                          | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City    |
|                          | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals  |
| Under \$199.99           | 5%           | 0%      | 2%      | 4%         | 1%        | 3%       | 2%      |
| \$200.00 to \$399.99     | 5%           | 6%      | 6%      | 3%         | 7%        | 10%      | 3%      |
| \$400.00 to \$599.99     | 5%           | 9%      | 4%      | 9%         | 2%        | 5%       | 6%      |
| \$600.00 to \$799.99     | 5%           | 8%      | 10%     | 5%         | 6%        | 7%       | 11%     |
| \$800.00 to \$999.99     | 4%           | 10%     | 4%      | 14%        | 5%        | 5%       | 11%     |
| \$1,000.00 to \$1,499.99 | 9%           | 20%     | 18%     | 11%        | 16%       | 21%      | 16%     |
| \$1,500.00 to \$1,999.99 | 14%          | 12%     | 12%     | 19%        | 23%       | 13%      | 14%     |
| \$2,000.00 to \$2,999.99 | 23%          | 14%     | 14%     | 17%        | 15%       | 17%      | 15%     |
| \$3,000.00 to \$4,999.99 | 18%          | 8%      | 12%     | 7%         | 12%       | 13%      | 10%     |
| \$5,000 or more          | 11%          | 12%     | 18%     | 11%        | 12%       | 6%       | 13%     |
| Median daily spending    | \$2,130      | \$1,425 | \$1,750 | \$1,605    | \$1,783   | \$1,476  | \$1,536 |
|                          | N=113        | N=144   | N=125   | N=58       | N=79      | N=202    | N=81    |

|                          |                          |                           |                      | Tear                 | n                      |                            |                     |                  |
|--------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                          | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| Under \$199.99           | 3%                       | 2%                        | 4%                   | 2%                   | 5%                     | 2%                         | 0%                  | 1%               |
| \$200.00 to \$399.99     | 5%                       | 11%                       | 5%                   | 4%                   | 9%                     | 6%                         | 8%                  | 8%               |
| \$400.00 to \$599.99     | 7%                       | 13%                       | 4%                   | 1%                   | 10%                    | 6%                         | 5%                  | 8%               |
| \$600.00 to \$799.99     | 8%                       | 12%                       | 3%                   | 7%                   | 13%                    | 10%                        | 6%                  | 8%               |
| \$800.00 to \$999.99     | 16%                      | 7%                        | 8%                   | 7%                   | 10%                    | 8%                         | 5%                  | 11%              |
| \$1,000.00 to \$1,499.99 | 18%                      | 19%                       | 23%                  | 17%                  | 17%                    | 25%                        | 10%                 | 21%              |
| \$1,500.00 to \$1,999.99 | 8%                       | 11%                       | 11%                  | 7%                   | 9%                     | 11%                        | 10%                 | 7%               |
| \$2,000.00 to \$2,999.99 | 15%                      | 12%                       | 9%                   | 20%                  | 12%                    | 10%                        | 17%                 | 16%              |
| \$3,000.00 to \$4,999.99 | 11%                      | 5%                        | 17%                  | 14%                  | 7%                     | 13%                        | 14%                 | 6%               |
| \$5,000 or more          | 10%                      | 9%                        | 15%                  | 21%                  | 7%                     | 8%                         | 25%                 | 14%              |
| Median daily spending    | \$1,306                  | \$1,132                   | \$1,636              | \$2,250              | \$1,088                | \$1,360                    | \$2,353             | \$1,333          |
|                          | N=132                    | N=137                     | N=71                 | N=61                 | N=80                   | N=201                      | N=106               | N=110            |

**Accommodations** – More than six of ten out-of-area attendees who spend at least one night in the Phoenix metro for spring training games stay at a hotel, resort or motel (63%). This is down from the all-time high recorded in 2007 (70%), but consistent with previous findings (59%-64%). Among the rest, slightly more stay in a private home as a guest (from 21% in 2007 to 23% now) or rental home, apartment or condominium (from 6% to 11%) – while RV park or campground usage is unchanged at 3%.

Teams with out-of-area attendees with the highest hotel usage include the Giants, Athletics and Dodgers (72%-74%). Hotel patronage is greatest among high income households (\$100,000+), but consistent among those who earn between \$25,000 to \$99,999. As we found in 2007, hotel usage is directly related to perceived importance of spring training to the decision to travel to metro Phoenix.

Consistent with 2007 findings, younger out-of-area attendees and lower income households are more likely to stay in a private home as a guest – as are Rangers attendees (38%). Meanwhile, older attendees and Diamondbacks or Brewers attendees are more likely to stay in a rental home, apartment or condominium.

#### Table 8

#### Accommodations

(Among Out-of-Area Visitors)

|                                       | 1993<br>Total | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total |
|---------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Hotel, resort or motel                | 63%           | 64%           | 59%           | 70%           | 63%           |
| Private home as a guest               | 25%           | 22%           | 30%           | 21%           | 23%           |
| Rental home, apartment or condominium | 7%            | 6%            | 5%            | 6%            | 11%           |
| RV park or campground                 | 6%            | 8%            | 6%            | 3%            | 3%            |
|                                       |               |               | N=1218        | N=1396        | N=1707        |

|                         |              |         |         | Team       |           |          |        |
|-------------------------|--------------|---------|---------|------------|-----------|----------|--------|
|                         |              |         | Chicago |            |           |          | Kansas |
|                         | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                         | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Hotel, resort or motel  | 50%          | 65%     | 61%     | 56%        | 60%       | 64%      | 62%    |
| Private home as a guest | 25%          | 26%     | 24%     | 28%        | 19%       | 22%      | 22%    |
| Rental home, apartment  |              |         |         |            |           |          |        |
| or condominium          | 21%          | 4%      | 14%     | 14%        | 15%       | 13%      | 12%    |
| RV park or campground   | 4%           | 5%      | 2%      | 2%         | 7%        | 2%       | 4%     |
|                         | N=113        | N=144   | N=125   | N=59       | N=80      | N=202    | N=82   |

|                         |         |         |           | Tea       | m      |           |          |         |
|-------------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                         | Los     | Los     |           |           | San    | San       |          |         |
|                         | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                         | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Hotel, resort or motel  | 66%     | 74%     | 59%       | 72%       | 65%    | 72%       | 56%      | 50%     |
| Private home as a guest | 25%     | 17%     | 22%       | 14%       | 23%    | 18%       | 21%      | 38%     |
| Rental home, apartment  |         |         |           |           |        |           |          |         |
| or condominium          | 7%      | 7%      | 20%       | 10%       | 10%    | 7%        | 15%      | 8%      |
| RV park or campground   | 3%      | 2%      | 0%        | 4%        | 2%     | 3%        | 8%       | 4%      |
|                         | N=132   | N=137   | N=71      | N=63      | N=82   | N=201     | N=106    | N=110   |

Question: During your visit to the metro Phoenix area, are you staying at a...

**Vehicle Rental** — Generally consistent with prior studies, one-half of out-of-area attendees rent a car, truck or van during their stay in metro Phoenix. The incidence of renting a vehicle is directly related to household income and highest among 35 to 54 year-olds — as well as Reds (60%), Giants (60%) or Brewers (63%) attendees.

**Table 9 Vehicle Rental** (Among Out-of-Area Visitors)

|     | 1993  | 1998  | 2003   | 2007   | 2012   |
|-----|-------|-------|--------|--------|--------|
|     | Total | Total | Total  | Total  | Total  |
| Yes | 49%   | 48%   | 47%    | 52%    | 50%    |
| No  | 51%   | 52%   | 53%    | 48%    | 50%    |
|     |       |       | N=1289 | N=1461 | N=1750 |

|     |              |         |         | Team       |           |          |        |
|-----|--------------|---------|---------|------------|-----------|----------|--------|
|     |              |         | Chicago |            |           |          | Kansas |
|     | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|     | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Yes | 53%          | 52%     | 59%     | 60%        | 51%       | 40%      | 54%    |
| No  | 47%          | 48%     | 41%     | 40%        | 49%       | 60%      | 46%    |
|     | N=115        | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|     |         |                 |           | Tear      | n      |           |          |         |
|-----|---------|-----------------|-----------|-----------|--------|-----------|----------|---------|
|     | Los     | Los Los San San |           |           |        |           |          |         |
|     | Angeles | Angeles         | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|     | Angels  | Dodgers         | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Yes | 51%     | 34%             | 63%       | 50%       | 35%    | 60%       | 48%      | 44%     |
| No  | 49%     | 66%             | 37%       | 50%       | 65%    | 40%       | 52%      | 56%     |
|     | N=135   | N=141           | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: Are you renting a vehicle during your stay in the metro Phoenix area?

**Travel Party Size** – Nearly two-thirds of out-of-area travel parties (63%) include one (12%) or two (51%) **adults**, while one of four include three or four adult members (Table 10-1).

About one of four out-of-area travel parties include at least one **child under 18** (23%) – typically one (9%) or two (8%) (Table 10-2). Out-of-area Diamondbacks attendees are especially likely to include at least one child in their travel party (42%).

As summarized in Table 10-3, and consistent with past studies, the **total** (adults plus children) out-of-area median travel party size is 2.0 people (Table 10-3). Highly consistent with the 2007 survey, a slight majority of total travel parties (51%) include one (10%) or two (41%) persons – with the balance having 3 to 4 (28%) or 5+ (21%) people. The Giants have the biggest median out-of-area total party size (3.0 people).

**Table 10-1** Travel Party Size (Among Out-of-Area Visitors) (Adults)

|                  |        |          |         |         | Team       |           |          |        |
|------------------|--------|----------|---------|---------|------------|-----------|----------|--------|
|                  |        | Arizona  |         | Chicago |            |           |          | Kansas |
|                  | 2012   | Diamond- | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                  | Total  | backs    | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| 1 adult          | 12%    | 12%      | 6%      | 12%     | 16%        | 15%       | 14%      | 20%    |
| 2 adults         | 51%    | 58%      | 72%     | 46%     | 57%        | 51%       | 51%      | 42%    |
| 3 to 4 adults    | 24%    | 16%      | 18%     | 26%     | 20%        | 23%       | 24%      | 22%    |
| 5 or more adults | 13%    | 14%      | 4%      | 16%     | 6%         | 11%       | 10%      | 17%    |
|                  | N=1750 | N=115    | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                  |         |         |           | Tear      | n      |           |          |         |
|------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                  | Los     | Los     |           |           | San    | San       |          |         |
|                  | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                  | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| 1 adult          | 8%      | 16%     | 7%        | 12%       | 18%    | 8%        | 9%       | 15%     |
| 2 adults         | 52%     | 49%     | 52%       | 40%       | 50%    | 40%       | 48%      | 50%     |
| 3 to 4 adults    | 27%     | 23%     | 21%       | 35%       | 22%    | 28%       | 24%      | 26%     |
| 5 or more adults | 13%     | 12%     | 19%       | 13%       | 10%    | 23%       | 19%      | 10%     |
|                  | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: <u>Including yourself</u>, how many people – adults and children – are in your traveling party to the metro Phoenix area?

#### **Table 10-2**

#### **Travel Party Size**

(Among Out-of-Area Visitors) (Children Under 18)

|                    |        |          |         |         | Team       |           |          |        |
|--------------------|--------|----------|---------|---------|------------|-----------|----------|--------|
|                    |        | Arizona  |         | Chicago |            |           |          | Kansas |
|                    | 2012   | Diamond- | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                    | Total  | backs    | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| No children        | 77%    | 58%      | 80%     | 79%     | 74%        | 88%       | 68%      | 79%    |
| 1 child            | 9%     | 10%      | 7%      | 9%      | 8%         | 5%        | 14%      | 9%     |
| 2 children         | 8%     | 12%      | 8%      | 5%      | 9%         | 3%        | 10%      | 7%     |
| 3 to 4 children    | 4%     | 7%       | 5%      | 4%      | 9%         | 3%        | 7%       | 4%     |
| 5 or more children | 2%     | 12%      | 0%      | 3%      | 0%         | 1%        | 1%       | 1%     |
|                    | N=1750 | N=115    | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                    |         |         |           | Tear      | n      |           |          |         |
|--------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                    | Los     | Los     |           |           | San    | San       |          |         |
|                    | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                    | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| No children        | 79%     | 85%     | 82%       | 83%       | 86%    | 71%       | 88%      | 76%     |
| 1 child            | 8%      | 6%      | 7%        | 10%       | 7%     | 13%       | 1%       | 8%      |
| 2 children         | 9%      | 4%      | 6%        | 4%        | 4%     | 11%       | 7%       | 12%     |
| 3 to 4 children    | 2%      | 2%      | 3%        | 2%        | 3%     | 4%        | 4%       | 3%      |
| 5 or more children | 1%      | 2%      | 1%        | 1%        | 0%     | 1%        | 0%       | 1%      |
|                    | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: <u>Including yourself</u>, how many people – adults and children – are in your traveling party to the metro Phoenix area?

#### **Table 10-3**

#### **Travel Party Size**

(Among Out-of-Area Visitors) (Total Party)

|                   | 1993<br>Total | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total |
|-------------------|---------------|---------------|---------------|---------------|---------------|
| 1 person          | 12%           | 10%           | 11%           | 8%            | 10%           |
| 2 people          | 40%           | 48%           | 44%           | 43%           | 41%           |
| 3 to 4 people     | 30%           | 27%           | 31%           | 29%           | 28%           |
| 5 or more people  | 18%           | 15%           | 14%           | 20%           | 21%           |
| Median party size | 1.9           | 1.8           | 1.9           | 2.0           | 2.0           |
|                   |               |               | N=1287        | N=1464        | N=1750        |

|                   |              |         |         | Team       |           |          |        |
|-------------------|--------------|---------|---------|------------|-----------|----------|--------|
|                   |              |         | Chicago |            |           |          | Kansas |
|                   | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                   | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| 1 person          | 10%          | 3%      | 12%     | 14%        | 12%       | 9%       | 13%    |
| 2 people          | 44%          | 56%     | 35%     | 43%        | 46%       | 39%      | 38%    |
| 3 to 4 people     | 18%          | 33%     | 30%     | 24%        | 26%       | 30%      | 27%    |
| 5 or more people  | 28%          | 8%      | 23%     | 19%        | 16%       | 22%      | 22%    |
| Median party size | 1.9          | 1.8     | 2.2     | 1.8        | 1.8       | 2.1      | 2.0    |
|                   | N=115        | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                   |         |         |           | Tear      | n      |           |          |         |
|-------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                   | Los     | Los     |           |           | San    | San       |          |         |
|                   | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                   | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| 1 person          | 4%      | 14%     | 7%        | 12%       | 16%    | 5%        | 8%       | 11%     |
| 2 people          | 44%     | 42%     | 44%       | 34%       | 45%    | 30%       | 40%      | 40%     |
| 3 to 4 people     | 30%     | 27%     | 26%       | 34%       | 24%    | 29%       | 30%      | 33%     |
| 5 or more people  | 22%     | 17%     | 24%       | 21%       | 15%    | 36%       | 22%      | 16%     |
| Median party size | 2.1     | 1.9     | 2.0       | 2.2       | 1.8    | 3.0       | 2.1      | 2.0     |
|                   | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: <u>Including yourself</u>, how many people – adults and children – are in your traveling party to the metro Phoenix area?

**Game Party Size** – Among all attendees (local and out-of-area), more than seven of ten game parties (72%) include 2 (44%) or 3 to 4 (28%) **adults** (Table 11-1). Just 13% are single-person, adult-only attendees. A slightly larger share of game parties include 5+ adults (15%), more often Giants attendees.

One of four game parties (both local and out-of-area) include at least one **child under 18**, most often one (10%) or two (8%) children (Table 11-2). Rockies (34%), Rangers (32%) and Diamondbacks (32%) game parties are most likely to include at least one child under the age of 18.

The **total** (adults plus children) median game party size is 2.3 persons (Table 11-3), unchanged since the 2007 study. As we have found in the past, nine of ten game parties include at least two people, and a majority (54%) are comprised of three or more persons. As we found in 2007, the median total travel party size of local attendees (2.3) is slightly larger than out-of-area attendees (2.2). The Giants have the highest median game party (2.8), while the Reds and Padres have the lowest (1.8 each).

#### **Table 11-1**

## **Game Party Size**

(Adults)

|                  |               | Place of I       | Residence      |
|------------------|---------------|------------------|----------------|
|                  | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| 1 adult          | 13%           | 16%              | 11%            |
| 2 adults         | 44%           | 39%              | 48%            |
| 3 to 4 adults    | 28%           | 29%              | 26%            |
| 5 or more adults | 15%           | 16%              | 15%            |
|                  | N=3004        | N=1254           | N=1750         |

|                  |              |         |         | Team       |           |          |        |
|------------------|--------------|---------|---------|------------|-----------|----------|--------|
|                  |              |         | Chicago |            |           |          | Kansas |
|                  | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                  | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| 1 adult          | 9%           | 9%      | 12%     | 16%        | 18%       | 11%      | 26%    |
| 2 adults         | 43%          | 53%     | 43%     | 55%        | 40%       | 49%      | 41%    |
| 3 to 4 adults    | 30%          | 30%     | 27%     | 23%        | 32%       | 26%      | 22%    |
| 5 or more adults | 17%          | 8%      | 19%     | 6%         | 11%       | 14%      | 11%    |
|                  | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |

|                  |         |         |           | Tear      | n      |           |          |         |
|------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                  | Los     | Los     |           |           | San    | San       |          |         |
|                  | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                  | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| 1 adult          | 14%     | 14%     | 18%       | 9%        | 18%    | 8%        | 12%      | 13%     |
| 2 adults         | 38%     | 44%     | 37%       | 44%       | 45%    | 39%       | 42%      | 50%     |
| 3 to 4 adults    | 26%     | 26%     | 28%       | 31%       | 25%    | 29%       | 30%      | 26%     |
| 5 or more adults | 22%     | 16%     | 17%       | 16%       | 12%    | 24%       | 16%      | 11%     |
|                  | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |

Question: <u>Including yourself</u>, how many people – adults and children – are attending this game with you <u>today</u>?

#### **Table 11-2**

## **Game Party Size**

(Children Under 18)

|                    |        | Place of F | Residence |
|--------------------|--------|------------|-----------|
|                    | 2012   | Phoenix    | Out of    |
|                    | Total  | Metro      | Area      |
| No children        | 76%    | 76%        | 76%       |
| 1 child            | 10%    | 11%        | 9%        |
| 2 children         | 8%     | 9%         | 8%        |
| 3 to 4 children    | 4%     | 3%         | 4%        |
| 5 or more children | 2%     | 2%         | 2%        |
|                    | N=3004 | N=1254     | N=1750    |

|                    |              | Team    |         |            |           |          |        |  |  |  |
|--------------------|--------------|---------|---------|------------|-----------|----------|--------|--|--|--|
|                    |              |         | Chicago |            |           |          | Kansas |  |  |  |
|                    | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |  |  |  |
|                    | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |  |  |  |
| No children        | 68%          | 82%     | 74%     | 74%        | 84%       | 66%      | 79%    |  |  |  |
| 1 child            | 11%          | 8%      | 9%      | 12%        | 8%        | 13%      | 7%     |  |  |  |
| 2 children         | 11%          | 6%      | 9%      | 7%         | 3%        | 12%      | 8%     |  |  |  |
| 3 to 4 children    | 6%           | 4%      | 5%      | 5%         | 4%        | 8%       | 4%     |  |  |  |
| 5 or more children | 4%           | 0%      | 2%      | 2%         | 1%        | 2%       | 2%     |  |  |  |
|                    | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |  |  |  |

|                    |         | Team    |           |           |        |           |          |         |  |  |
|--------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|--|--|
|                    | Los     | Los     | ,         |           | San    | San       |          |         |  |  |
|                    | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |
|                    | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |
| No children        | 84%     | 77%     | 81%       | 80%       | 82%    | 76%       | 82%      | 68%     |  |  |
| 1 child            | 8%      | 13%     | 8%        | 11%       | 8%     | 12%       | 4%       | 11%     |  |  |
| 2 children         | 6%      | 6%      | 8%        | 7%        | 6%     | 8%        | 10%      | 14%     |  |  |
| 3 to 4 children    | 2%      | 2%      | 3%        | 2%        | 3%     | 4%        | 3%       | 4%      |  |  |
| 5 or more children | 1%      | 2%      | 1%        | 1%        | 2%     | 1%        | 1%       | 3%      |  |  |
|                    | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |  |  |

Question:  $\underline{\text{Including yourself}}$ , how many people – adults and children – are attending this game with you  $\underline{\text{today}}$ ?

#### **Table 11-3**

## **Game Party Size**

(Total Party)

|                   |       |       |        |        |        | Place of F | Residence |
|-------------------|-------|-------|--------|--------|--------|------------|-----------|
|                   | 1993  | 1998  | 2003   | 2007   | 2012   | Phoenix    | Out of    |
|                   | Total | Total | Total  | Total  | Total  | Metro      | Area      |
| 1 person          | 10%   | 10%   | 10%    | 7%     | 10%    | 12%        | 8%        |
| 2 people          | 36%   | 44%   | 36%    | 38%    | 36%    | 33%        | 39%       |
| 3 to 4 people     | 36%   | 28%   | 34%    | 32%    | 31%    | 32%        | 31%       |
| 5 or more people  | 18%   | 18%   | 20%    | 22%    | 23%    | 24%        | 23%       |
| Median party size | 2.2   | 1.9   | 3.1    | 2.3    | 2.3    | 2.3        | 2.2       |
|                   |       |       | N=2449 | N=2406 | N=3004 | N=1254     | N=1750    |

|                   |              | Team    |         |            |           |          |        |  |  |  |
|-------------------|--------------|---------|---------|------------|-----------|----------|--------|--|--|--|
|                   |              |         | Chicago |            |           |          | Kansas |  |  |  |
|                   | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |  |  |  |
|                   | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |  |  |  |
| 1 person          | 4%           | 6%      | 9%      | 11%        | 16%       | 6%       | 20%    |  |  |  |
| 2 people          | 35%          | 44%     | 35%     | 48%        | 34%       | 38%      | 34%    |  |  |  |
| 3 to 4 people     | 30%          | 37%     | 29%     | 26%        | 32%       | 29%      | 31%    |  |  |  |
| 5 or more people  | 30%          | 13%     | 26%     | 16%        | 18%       | 26%      | 15%    |  |  |  |
| Median party size | 2.7          | 2.0     | 2.4     | 1.8        | 2.0       | 2.4      | 1.9    |  |  |  |
|                   | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |  |  |  |

|                   |         | Team    |           |           |        |           |          |         |  |  |
|-------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|--|--|
|                   | Los     | Los     |           |           | San    | San       |          |         |  |  |
|                   | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |
|                   | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |
| 1 person          | 12%     | 10%     | 15%       | 9%        | 16%    | 5%        | 11%      | 9%      |  |  |
| 2 people          | 31%     | 38%     | 30%       | 36%       | 40%    | 32%       | 34%      | 36%     |  |  |
| 3 to 4 people     | 30%     | 34%     | 32%       | 31%       | 28%    | 32%       | 34%      | 33%     |  |  |
| 5 or more people  | 28%     | 18%     | 23%       | 24%       | 17%    | 32%       | 21%      | 21%     |  |  |
| Median party size | 2.5     | 2.1     | 2.3       | 2.3       | 1.8    | 2.8       | 2.3      | 2.3     |  |  |
|                   | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |  |  |

Question:  $\underline{\text{Including yourself}}$ , how many people – adults and children – are attending this game with you  $\underline{\text{today}}$ ?

Number of Games Attended – Consistent with the 2007 study, a slight majority (51%) indicate that they intended to attend two (20%), three (18%) or four (13%) spring training games in metro Phoenix during the 2012 Cactus League season. There are slightly more single-game attendees (19%, up from 16% in 2007), which is offset by an increase in the percentage of attendees who said they will attend 5+ games (29%, up from 27%). The median games attended in 2012 is 2.6, which is highly consistent with the last three studies (2.6-2.8). Median game attendance is slightly higher among out-of-area attendees (2.7) as compared to local residents (2.5). One of four local residents say they attended just one 2012 spring training game (up from 18% in 2007). The range of median game attendance is from 1.9 for the Cubs to 3.0 for the Mariners.

Table 12 Number of Games Attended

|                    |       |       |        |        |        | Place of R | esidence |
|--------------------|-------|-------|--------|--------|--------|------------|----------|
|                    | 1993  | 1998  | 2003   | 2007   | 2012   | Phoenix    | Out of   |
|                    | Total | Total | Total  | Total  | Total  | Metro      | Area     |
| 1 game             | 16%   | 17%   | 19%    | 16%    | 19%    | 24%        | 16%      |
| 2 games            | 17%   | 20%   | 19%    | 21%    | 20%    | 18%        | 21%      |
| 3 games            | 16%   | 17%   | 17%    | 20%    | 18%    | 17%        | 19%      |
| 4 games            | 14%   | 13%   | 10%    | 13%    | 13%    | 11%        | 14%      |
| 5 games            | 10%   | 9%    | 9%     | 8%     | 9%     | 8%         | 10%      |
| 6 to 10 games      | 18%   | 15%   | 16%    | 14%    | 14%    | 15%        | 13%      |
| More than 10 games | 9%    | 9%    | 9%     | 5%     | 6%     | 6%         | 6%       |
| Don't know/No      |       |       |        |        |        |            |          |
| answer/Refused     | _     | I     | 1      | 3%     | 1%     | 0%         | 1%       |
| Median games       | 3.1   | 2.8   | 2.7    | 2.6    | 2.6    | 2.5        | 2.7      |
|                    |       |       | N=2444 | N=2406 | N=3004 | N=1254     | N=1750   |

|                    |              |         |                  | Team       |           |          |                |
|--------------------|--------------|---------|------------------|------------|-----------|----------|----------------|
|                    | Arizona      | Chicago | Chicago<br>White | Cincinnati | Cleveland | Colorado | Kansas<br>City |
|                    | Diamondbacks | Cubs    | Sox              | Reds       | Indians   | Rockies  | Royals         |
| 1 game             | 22%          | 22%     | 19%              | 17%        | 19%       | 24%      | 17%            |
| 2 games            | 19%          | 30%     | 20%              | 23%        | 16%       | 18%      | 13%            |
| 3 games            | 20%          | 16%     | 16%              | 19%        | 16%       | 20%      | 24%            |
| 4 games            | 13%          | 11%     | 9%               | 10%        | 12%       | 14%      | 12%            |
| 5 games            | 10%          | 6%      | 12%              | 12%        | 12%       | 7%       | 11%            |
| 6 to 10 games      | 9%           | 9%      | 19%              | 10%        | 18%       | 14%      | 18%            |
| More than 10 games | 7%           | 7%      | 5%               | 9%         | 8%        | 3%       | 4%             |
| Don't know/No      |              |         |                  |            |           |          |                |
| answer/Refused     | 0%           | 0%      | 1%               | 0%         | 1%        | 0%       | 1%             |
| Median games       | 2.4          | 1.9     | 2.7              | 2.5        | 2.9       | 2.4      | 2.8            |
|                    | N=330        | N=270   | N=192            | N=108      | N=132     | N=320    | N=135          |

|                                 |                          |                           |                      | Tean                 | n                      |                            |                     |                  |
|---------------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                                 | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| 1 game                          | 14%                      | 22%                       | 20%                  | 18%                  | 17%                    | 18%                        | 13%                 | 19%              |
| 2 games                         | 23%                      | 21%                       | 17%                  | 14%                  | 22%                    | 18%                        | 21%                 | 16%              |
| 3 games                         | 20%                      | 15%                       | 17%                  | 23%                  | 16%                    | 23%                        | 15%                 | 16%              |
| 4 games                         | 16%                      | 13%                       | 11%                  | 19%                  | 11%                    | 14%                        | 16%                 | 14%              |
| 5 games                         | 6%                       | 8%                        | 5%                   | 9%                   | 10%                    | 10%                        | 12%                 | 12%              |
| 6 to 10 games                   | 12%                      | 16%                       | 19%                  | 15%                  | 18%                    | 11%                        | 15%                 | 19%              |
| More than 10 games              | 8%                       | 4%                        | 10%                  | 1%                   | 6%                     | 5%                         | 6%                  | 2%               |
| Don't know/No<br>answer/Refused | 1%                       | 0%                        | 1%                   | 1%                   | 0%                     | 1%                         | 2%                  | 1%               |
| Median games                    | 2.6                      | 2.5                       | 2.8                  | 2.8                  | 2.7                    | 2.6                        | 3.0                 | 2.9              |
|                                 | N=228                    | N=213                     | N=156                | N=102                | N=162                  | N=294                      | N=180               | N=182            |

Question: <u>Including today's game</u>, how many spring training games will you attend in Arizona this season?

**Party Game Spending Patterns** – Median party game spending (including gas, tickets, food, drink and the like) continues to increase progressively, from \$66.30 in 2003 to \$102.91 in 2007 to \$116.67 in 2012. As we have found in previous studies, median party game spending is higher among out-of-area attendees (\$126.67) as compared to local attendees (\$108.42). Still, compared to 2007, median party game spending is higher for both out-of-area (from \$110.31 to \$126.67) and local (from \$76.99 to \$108.42) attendees. In addition, median party per game spending is over \$100 regardless of team. Median party game spending ranges from \$100.00 for the Athletics to \$202.26 for the Giants.

 Table 13
 Party Game Spending Patterns

|                      |               |               |               |               | Place of R       | Residence      |
|----------------------|---------------|---------------|---------------|---------------|------------------|----------------|
|                      | 1998<br>Total | 2003<br>Total | 2007<br>Total | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| Under \$20.00        | 5%            | 5%            | 2%            | 1%            | 1%               | 1%             |
| \$20.00 to \$39.99   | 23%           | 22%           | 8%            | 6%            | 8%               | 5%             |
| \$40.00 to \$59.99   | 9%            | 8%            | 18%           | 12%           | 14%              | 10%            |
| \$60.00 to \$79.99   | 22%           | 23%           | 14%           | 12%           | 14%              | 10%            |
| \$80.00 to \$99.99   | 8%            | 6%            | 4%            | 4%            | 5%               | 4%             |
| \$100.00 to \$119.99 | 7%            | 8%            | 15%           | 18%           | 19%              | 18%            |
| \$120.00 to \$139.99 | 7%            | 8%            | 4%            | 5%            | 5%               | 6%             |
| \$140.00 to \$159.99 | 3%            | 3%            | 7%            | 10%           | 9%               | 10%            |
| \$160.00 to \$199.99 | 3%            | 3%            | 1%            | 3%            | 2%               | 3%             |
| \$200.00 or more     | 13%           | 13%           | 25%           | 29%           | 22%              | 34%            |
| Median spending      | \$64.81       | \$66.30       | \$102.91      | \$116.67      | \$108.42         | \$126.67       |
|                      |               | N=2425        | N=2330        | N=2980        | N=1240           | N=1740         |

|                      |                         |                 |                         | Team               |                      |                     |                          |
|----------------------|-------------------------|-----------------|-------------------------|--------------------|----------------------|---------------------|--------------------------|
|                      | Arizona<br>Diamondbacks | Chicago<br>Cubs | Chicago<br>White<br>Sox | Cincinnati<br>Reds | Cleveland<br>Indians | Colorado<br>Rockies | Kansas<br>City<br>Royals |
| Under \$20.00        | 1%                      | 0%              | 2%                      | 2%                 | 0%                   | 2%                  | 2%                       |
| \$20.00 to \$39.99   | 8%                      | 3%              | 6%                      | 8%                 | 14%                  | 5%                  | 8%                       |
| \$40.00 to \$59.99   | 14%                     | 11%             | 9%                      | 17%                | 18%                  | 14%                 | 15%                      |
| \$60.00 to \$79.99   | 12%                     | 10%             | 10%                     | 11%                | 13%                  | 10%                 | 11%                      |
| \$80.00 to \$99.99   | 5%                      | 3%              | 4%                      | 4%                 | 2%                   | 3%                  | 9%                       |
| \$100.00 to \$119.99 | 22%                     | 16%             | 12%                     | 21%                | 21%                  | 26%                 | 15%                      |
| \$120.00 to \$139.99 | 9%                      | 10%             | 3%                      | 6%                 | 4%                   | 3%                  | 3%                       |
| \$140.00 to \$159.99 | 10%                     | 14%             | 13%                     | 88%                | 9%                   | 8%                  | 9%                       |
| \$160.00 to \$199.99 | 2%                      | 6%              | 2%                      | 0%                 | 2%                   | 2%                  | 3%                       |
| \$200.00 or more     | 18%                     | 28%             | 39%                     | 24%                | 17%                  | 30%                 | 25%                      |
| Median spending      | \$109.09                | \$134.00        | \$146.15                | \$107.62           | \$102.86             | \$112.31            | \$106.67                 |
|                      | N=328                   | N=269           | N=191                   | N=107              | N=130                | N=314               | N=133                    |

-Table 13 continued on next page-

Table 13 (Cont'd)

|                      |                          |                           |                      | Tean                 | n                      |                            |                     |                  |
|----------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                      | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| Under \$20.00        | 0%                       | 1%                        | 0%                   | 2%                   | 2%                     | 2%                         | 2%                  | 2%               |
| \$20.00 to \$39.99   | 3%                       | 4%                        | 9%                   | 7%                   | 9%                     | 4%                         | 8%                  | 9%               |
| \$40.00 to \$59.99   | 6%                       | 8%                        | 19%                  | 23%                  | 16%                    | 4%                         | 8%                  | 9%               |
| \$60.00 to \$79.99   | 10%                      | 13%                       | 12%                  | 13%                  | 16%                    | 8%                         | 13%                 | 16%              |
| \$80.00 to \$99.99   | 8%                       | 2%                        | 6%                   | 5%                   | 4%                     | 4%                         | 5%                  | 5%               |
| \$100.00 to \$119.99 | 18%                      | 18%                       | 18%                  | 10%                  | 17%                    | 12%                        | 21%                 | 19%              |
| \$120.00 to \$139.99 | 5%                       | 6%                        | 4%                   | 3%                   | 5%                     | 4%                         | 4%                  | 3%               |
| \$140.00 to \$159.99 | 10%                      | 12%                       | 11%                  | 11%                  | 9%                     | 6%                         | 12%                 | 8%               |
| \$160.00 to \$199.99 | 3%                       | 2%                        | 1%                   | 3%                   | 3%                     | 2%                         | 4%                  | 3%               |
| \$200.00 or more     | 37%                      | 32%                       | 20%                  | 22%                  | 19%                    | 53%                        | 22%                 | 25%              |
| Median spending      | \$140.00                 | \$133.33                  | \$104.44             | \$100.00             | \$103.53               | \$202.26                   | \$113.33            | \$109.47         |
|                      | N=227                    | N=212                     | N=155                | N=102                | N=160                  | N=293                      | N=179               | N=181            |

Question: If you were to count all of your expenses for your party to attend today's game – including gas, tickets, food and drinks and the like – how much would you estimate it cost you and your party to attend today's game? Please include any pre- or post-game spending at such places as restaurants, bars, souvenir shops and the like..

Number of Arizona Spring Training Seasons Attended – New to the current study, all attendees were asked how many Arizona spring training seasons they have attended (not including the 2012 season). Two of ten indicate are first time attendees, who have not gone to Arizona spring training games in the past. These are most likely to be out-of-area visitors (25% versus 12% of locals) and Royals attendees (36%). Among the rest, one of four have attended one or two seasons (13% each) – while three of ten have attended for 6+ seasons (including 14% more than ten seasons). The median number of seasons attended is 2.3, which is much higher for locals (3.3) than out-of-area visitors (1.7). The Padres have the highest median seasons attended (3.2), while the Dodgers and the White Sox have the lowest (1.7 each).

Table 14 Number of Arizona Spring Training Seasons Attended

(Not Including Current Season)

|                              |               | Place of I       | Residence      |
|------------------------------|---------------|------------------|----------------|
|                              | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| None                         | 20%           | 12%              | 25%            |
| 1 season                     | 13%           | 10%              | 16%            |
| 2 seasons                    | 13%           | 12%              | 13%            |
| 3 seasons                    | 12%           | 14%              | 12%            |
| 4 seasons                    | 7%            | 6%               | 7%             |
| 5 seasons                    | 6%            | 7%               | 5%             |
| 6 to 10 seasons              | 15%           | 20%              | 12%            |
| More than 10 seasons         | 14%           | 19%              | 10%            |
| Don't know/No answer/Refused | 1%            | 1%               | 0%             |
| Median seasons               | 2.3           | 3.3              | 1.7            |
|                              | N=3004        | N=1254           | N=1750         |

|                       | Team         |         |         |            |           |          |        |  |  |  |
|-----------------------|--------------|---------|---------|------------|-----------|----------|--------|--|--|--|
|                       |              |         | Chicago |            |           |          | Kansas |  |  |  |
|                       | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |  |  |  |
|                       | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |  |  |  |
| None                  | 10%          | 18%     | 23%     | 24%        | 23%       | 22%      | 36%    |  |  |  |
| 1 season              | 15%          | 12%     | 17%     | 10%        | 12%       | 10%      | 4%     |  |  |  |
| 2 seasons             | 12%          | 12%     | 15%     | 15%        | 16%       | 15%      | 12%    |  |  |  |
| 3 seasons             | 15%          | 13%     | 9%      | 12%        | 10%       | 10%      | 11%    |  |  |  |
| 4 seasons             | 5%           | 4%      | 6%      | 12%        | 8%        | 6%       | 8%     |  |  |  |
| 5 seasons             | 8%           | 8%      | 5%      | 4%         | 5%        | 4%       | 4%     |  |  |  |
| 6 to 10 seasons       | 18%          | 15%     | 9%      | 12%        | 14%       | 16%      | 14%    |  |  |  |
| More than 10 seasons  | 16%          | 18%     | 14%     | 10%        | 12%       | 16%      | 10%    |  |  |  |
| Don't know/No answer/ |              |         |         |            |           |          |        |  |  |  |
| Refused               | 0%           | 1%      | 1%      | 1%         | 0%        | 2%       | 1%     |  |  |  |
| Median seasons        | 2.9          | 2.6     | 1.7     | 2.1        | 1.9       | 2.3      | 1.8    |  |  |  |
|                       | N=330        | N=270   | N=192   | N=108      | N=132     | N=320    | N=135  |  |  |  |

|                                  | Team                     |                           |                      |                      |                        |                            |                     |                  |  |  |
|----------------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|--|--|
|                                  | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |  |  |
| None                             | 20%                      | 26%                       | 25%                  | 16%                  | 16%                    | 20%                        | 13%                 | 17%              |  |  |
| 1 season                         | 11%                      | 16%                       | 10%                  | 18%                  | 14%                    | 15%                        | 16%                 | 10%              |  |  |
| 2 seasons                        | 16%                      | 12%                       | 10%                  | 10%                  | 8%                     | 11%                        | 9%                  | 17%              |  |  |
| 3 seasons                        | 18%                      | 16%                       | 7%                   | 7%                   | 10%                    | 14%                        | 14%                 | 11%              |  |  |
| 4 seasons                        | 6%                       | 6%                        | 6%                   | 14%                  | 10%                    | 4%                         | 11%                 | 6%               |  |  |
| 5 seasons                        | 5%                       | 4%                        | 8%                   | 6%                   | 5%                     | 6%                         | 7%                  | 9%               |  |  |
| 6 to 10 seasons                  | 12%                      | 11%                       | 20%                  | 17%                  | 20%                    | 14%                        | 18%                 | 18%              |  |  |
| More than 10 seasons             | 10%                      | 9%                        | 12%                  | 11%                  | 16%                    | 16%                        | 12%                 | 11%              |  |  |
| Don't know/No answer/<br>Refused | 1%                       | 1%                        | 2%                   | 0%                   | 0%                     | 1%                         | 0%                  | 1%               |  |  |
| Median seasons                   | 2.2                      | 1.7                       | 2.7                  | 2.9                  | 3.2                    | 2.3                        | 2.9                 | 2.5              |  |  |
|                                  | N=228                    | N=213                     | N=156                | N=102                | N=162                  | N=294                      | N=180               | N=182            |  |  |

Question: How many Arizona spring training seasons have you attended (not including this season)?

Other Activities Participated In During Trip – The most popular activities participated in by out-of-area attendees during their stay in the metro Phoenix area for spring training games include:

- **Shopping** (31%, up from 29% in 2007. This continues to be the most popular non-baseball related activity, particularly among women, higher income households and Athletics attendees.)
- **Fine dining** (30%, up from 25% in 2007. Especially popular among out-of-area Giants and Athletics attendees.)
- **Sightseeing/Touring** (28%, up slightly from 26% in 2007. Women, those 55+ and Cubs or Brewers attendees are more likely to engage in sightseeing.)
- **Visit family/friends** (27%, up from 21% in 2007. Popular regardless of gender, age [slightly lower only the youngest attendees] or household income. Highest among Rockies attendees.)

Other activities participated in by out-of-area attendees during their visit include the following:

- **Golf** (14%, down from 21%)
- **Night life** (13%, down from 18%)
- Visit casinos/gambling (11%, up from 8%)
- **Hiking/Biking** (8%, up from 6%)
- **Sporting (non-baseball) events (8%, up from 6%)**
- **Visit museums/art galleries** (7%, down slightly from 8%)
- Visit national/state parks (5%, down from 7%)
- Visit historic sites (unchanged at 5%)
- **Visit a winery/brewery** (5%, new to the 2012 study)

Nearly two of ten out-of-area visitors indicate that they would not participate in any other activities during their stay in the Phoenix metro area (17%, up from 11% in 2007). These tend to be the youngest participants (24 or under) and Padres attendees.

**Table 15** Other Activities Participated in During Trip (Among Out-of-Area Visitors)

|                                |        |        | Team     |         |         |            |           |          |        |
|--------------------------------|--------|--------|----------|---------|---------|------------|-----------|----------|--------|
|                                |        |        | Arizona  |         | Chicago |            |           |          | Kansas |
|                                | 2007   | 2012   | Diamond- | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                                | Total  | Total  | backs    | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Shopping                       | 29%    | 31%    | 37%      | 35%     | 43%     | 31%        | 29%       | 28%      | 35%    |
| Fine dining                    | 25%    | 30%    | 28%      | 33%     | 27%     | 24%        | 27%       | 24%      | 21%    |
| Sightseeing/Touring            | 26%    | 28%    | 16%      | 43%     | 28%     | 39%        | 26%       | 15%      | 25%    |
| Visit family/friends           | 21%    | 27%    | 19%      | 20%     | 38%     | 28%        | 19%       | 46%      | 29%    |
| Play golf                      | 21%    | 14%    | 16%      | 9%      | 12%     | 16%        | 15%       | 18%      | 16%    |
| Night life                     | 18%    | 13%    | 10%      | 12%     | 22%     | 9%         | 9%        | 16%      | 20%    |
| Visit casinos/Gambling         | 8%     | 11%    | 9%       | 11%     | 19%     | 10%        | 17%       | 11%      | 11%    |
| Hiking/Biking                  | 6%     | 8%     | 12%      | 9%      | 5%      | 16%        | 7%        | 8%       | 13%    |
| Sporting (non-baseball) events | 6%     | 8%     | 7%       | 3%      | 6%      | 12%        | 10%       | 7%       | 7%     |
| Visit museums/Art<br>galleries | 8%     | 7%     | 5%       | 2%      | 7%      | 4%         | 14%       | 8%       | 7%     |
| Visit national/State parks     | 7%     | 5%     | 5%       | 7%      | 9%      | 10%        | 5%        | 4%       | 7%     |
| Visit historic sites           | 5%     | 5%     | 2%       | 2%      | 2%      | 6%         | 2%        | 5%       | 4%     |
| Visit a winery/Brewery         | _      | 5%     | 2%       | 3%      | 7%      | 2%         | 6%        | 8%       | 8%     |
| None                           | 11%    | 17%    | 19%      | 19%     | 15%     | 14%        | 22%       | 16%      | 23%    |
|                                | N=1153 | N=1750 | N=115    | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                                | Team                     |                           |                      |                      |                        |                            |                     |                  |
|--------------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                                | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| Shopping                       | 32%                      | 24%                       | 30%                  | 50%                  | 19%                    | 26%                        | 30%                 | 28%              |
| Fine dining                    | 36%                      | 19%                       | 32%                  | 58%                  | 22%                    | 41%                        | 26%                 | 28%              |
| Sightseeing/Touring            | 32%                      | 34%                       | 49%                  | 26%                  | 23%                    | 28%                        | 32%                 | 17%              |
| Visit family/friends           | 24%                      | 22%                       | 22%                  | 17%                  | 20%                    | 23%                        | 30%                 | 27%              |
| Play golf                      | 14%                      | 8%                        | 5%                   | 16%                  | 14%                    | 15%                        | 24%                 | 16%              |
| Night life                     | 12%                      | 9%                        | 13%                  | 26%                  | 5%                     | 12%                        | 11%                 | 16%              |
| Visit casinos/Gambling         | 14%                      | 8%                        | 13%                  | 14%                  | 6%                     | 8%                         | 13%                 | 10%              |
| Hiking/Biking                  | 9%                       | 6%                        | 6%                   | 8%                   | 9%                     | 7%                         | 5%                  | 8%               |
| Sporting (non-baseball) events | 6%                       | 8%                        | 4%                   | 4%                   | 10%                    | 8%                         | 11%                 | 12%              |
| Visit museums/Art galleries    | 4%                       | 8%                        | 4%                   | 6%                   | 6%                     | 5%                         | 15%                 | 6%               |
| Visit national/State parks     | 6%                       | 4%                        | 3%                   | 1%                   | 1%                     | 3%                         | 9%                  | 3%               |
| Visit historic sites           | 8%                       | 6%                        | 2%                   | 9%                   | 4%                     | 6%                         | 9%                  | 4%               |
| Visit a winery/Brewery         | 3%                       | 1%                        | 6%                   | 6%                   | 2%                     | 6%                         | 4%                  | 2%               |
| None                           | 20%                      | 17%                       | 17%                  | 8%                   | 29%                    | 15%                        | 12%                 | 16%              |
|                                | N=135                    | N=141                     | N=73                 | N=63                 | N=83                   | N=201                      | N=112               | N=115            |

Question: During your stay in the metro Phoenix area for spring training games, what other types of activities, if any, have you or will you participate in?

**Visitation of Other Destinations in Arizona While in Metro Phoenix Area for Spring Training** – In line with the 2007 study, one of four out-of-area visitors say they have or will visit other destinations in Arizona while in the Phoenix metro area for spring training. Women and older (55+) visitors – as well as out-of-area Cubs (36%) or Reds (39%) attendees – are more apt to visit other Arizona destinations.

Table 16 Visitation of Other Destinations in Arizona While in Metro Phoenix Area for Spring Training

(Among Out-of-Area Visitors)

|     | 2007   | 2012   |
|-----|--------|--------|
|     | Total  | Total  |
| Yes | 25%    | 26%    |
| No  | 75%    | 74%    |
|     | N=1460 | N=1750 |

|     |              |         |         | Team       |           |          |        |
|-----|--------------|---------|---------|------------|-----------|----------|--------|
|     |              |         | Chicago |            |           |          | Kansas |
|     | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|     | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Yes | 23%          | 36%     | 30%     | 39%        | 31%       | 22%      | 26%    |
| No  | 77%          | 64%     | 70%     | 61%        | 69%       | 78%      | 74%    |
|     | N=115        | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|     |         | Team    |           |           |        |           |          |         |  |  |  |
|-----|---------|---------|-----------|-----------|--------|-----------|----------|---------|--|--|--|
|     | Los     | Los     |           |           | San    | San       |          |         |  |  |  |
|     | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |  |
|     | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |  |
| Yes | 28%     | 25%     | 33%       | 23%       | 28%    | 17%       | 28%      | 16%     |  |  |  |
| No  | 72%     | 75%     | 67%       | 77%       | 72%    | 83%       | 72%      | 84%     |  |  |  |
|     | N=135   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |  |  |  |

Question: Have you or will you visit any <u>other destinations</u> in Arizona (in addition to the Phoenix metro area) while you are here for this year's spring training?

Other Arizona Areas Visited – The one of four out-of-area visitors who have/will visit other destinations in Arizona while in Phoenix for spring training were provided a color-printed region map of the state and asked to identify the areas visited. The most-visited regions include:

- North Central Arizona (Sedona, Prescott, Payson, Globe) (42%, most often visited by women, attendees 55 or older and Reds or Royals attendees.)
- Northern Arizona (Grand Canyon, Flagstaff, Monument Valley) (30%, with increased visitation among 35 to 54 year-olds and Reds or Athletics attendees.)
- **Tucson/Southern Arizona** (Tucson, Nogales, Tombstone, Bisbee) (28%, more often men, the oldest visitors [65+] and Diamondbacks attendees.)

Overall, one of ten each visited **West Coast Arizona** (Yuma, Lake Havasu, Kingman) and/or **Phoenix & Central Arizona** (Apache Junction, Queen Creek, Casa Grande, Cave Creek).

# Table 16a

# Other Arizona Areas Visited

(Among Out-of-Area Visitors)

|  |               |                         |                 |                         | Team               |                      |                     |                          |
|--|---------------|-------------------------|-----------------|-------------------------|--------------------|----------------------|---------------------|--------------------------|
|  | 2012<br>Total | Arizona<br>Diamondbacks | Chicago<br>Cubs | Chicago<br>White<br>Sox | Cincinnati<br>Reds | Cleveland<br>Indians | Colorado<br>Rockies | Kansas<br>City<br>Royals |
| North Central AZ (Sedona,<br>Prescott, Payson, Globe)      | 42%           | 31%                     | 51%             | 53%                     | 60%                | 30%                  | 38%                 | 66%                      |
| Northern AZ (Grand Canyon,<br>Flagstaff, Monument Valley)  | 30%           | 15%                     | 33%             | 32%                     | 46%                | 25%                  | 31%                 | 17%                      |
| Tucson/Southern AZ (Tucson,<br>Nogales, Tombstone, Bisbee) | 28%           | 54%                     | 20%             | 24%                     | 33%                | 38%                  | 31%                 | 24%                      |
| West Coast AZ (Yuma, Lake<br>Havasu, Kingman)              | 10%           | 23%                     | 3%              | 16%                     | 5%                 | 8%                   | 10%                 | 10%                      |
| Phoenix & Central AZ (Apache Junction, Queen Creek, Casa   |               |                         |                 |                         |                    |                      |                     |                          |
| Grande, Cave Creek) Don't know/Refused                     | 10%<br>6%     | 8%<br>8%                | 10%             | 8%<br>3%                | 12%<br>0%          | 20%                  | 10%                 | 10%<br>3%                |
| Don t know/Nerused   | N=453         | N=26                    | N=53            | N=38                    |                    | N=26                 | N=46                |                          |

|  |                |                |           | Tea       | .m           |                  |          |         |
|--|----------------|----------------|-----------|-----------|--------------|------------------|----------|---------|
|  | Los<br>Angeles | Los<br>Angeles | Milwaukee | Oakland   | San<br>Diego | San<br>Francisco | Seattle  | Texas   |
| North Control A7 (Sadana                                   | Angels         | Dodgers        | Brewers   | Athletics | Padres       | Giants           | Mariners | Rangers |
| North Central AZ (Sedona,<br>Prescott, Payson, Globe)      | 39%            | 48%            | 32%       | 29%       | 34%          | 26%              | 36%      | 42%     |
| Northern AZ (Grand Canyon,<br>Flagstaff, Monument Valley)  | 21%            | 27%            | 42%       | 48%       | 41%          | 44%              | 13%      | 32%     |
| Tucson/Southern AZ (Tucson,<br>Nogales, Tombstone, Bisbee) | 24%            | 24%            | 26%       | 24%       | 31%          | 13%              | 39%      | 21%     |
| West Coast AZ (Yuma, Lake<br>Havasu, Kingman)              | 6%             | 15%            | 3%        | 24%       | 14%          | 9%               | 19%      | 0%      |
| Phoenix & Central AZ (Apache Junction, Queen Creek, Casa   |                |                |           |           |              |                  |          |         |
| Grande, Cave Creek)  | 12%            | 9%             | 3%        | 29%       | 0%           | 4%               | 19%      | 5%      |
| Don't know/Refused   | 12%            | 3%             | 6%        | 5%        | 10%          | 22%              | 6%       | 16%     |
|  | N=38           | N=35           | N=24      | N=14      | N=23         | N=34             | N=31     | N=19    |

Question: Where have you or will you visit?

Reasons for Not Visiting Other Destinations in Arizona — The three of four out-of-area visitors who did *not* visit other destinations in Arizona during their stay in Phoenix for spring training were asked why. Two-thirds explain they visited the Phoenix metro just to see the games — particularly men, 35 to 44 year-olds and White Sox, Rockies or Diamondbacks attendees. Among the rest (and allowing for multiple mention), 28% say they don't have time to visit other Arizona locations. These to be the youngest visitors and Athletics or Rangers attendees. Significantly, just 3% indicate that they don't know where to go.

**Table 16b Reasons for Not Visiting Other Destinations in Arizona** (Among Out-of-Area Visitors)

|                        |        |              |         |         | Team       |           |          |        |
|------------------------|--------|--------------|---------|---------|------------|-----------|----------|--------|
|                        |        |              |         | Chicago |            |           |          | Kansas |
|                        | 2012   | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                        | Total  | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Just here to see games | 68%    | 82%          | 76%     | 78%     | 66%        | 57%       | 78%      | 72%    |
| Don't have time        | 28%    | 16%          | 26%     | 12%     | 30%        | 33%       | 22%      | 19%    |
| Don't know where to go | 3%     | 4%           | 0%      | 8%      | 0%         | 0%        | 2%       | 4%     |
| Family                 | 2%     | 0%           | 0%      | 0%      | 10%        | 3%        | 6%       | 0%     |
|                        | N=1297 | N=89         | N=94    | N=90    | N=36       | N=59      | N=163    | N=62   |

|                        |                          |                           |                      | Tea                  | m                      |                            |                     |                  |
|------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                        | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| Just here to see games | 60%                      | 72%                       | 71%                  | 52%                  | 77%                    | 62%                        | 62%                 | 53%              |
| Don't have time        | 36%                      | 32%                       | 22%                  | 44%                  | 19%                    | 29%                        | 40%                 | 43%              |
| Don't know where to go | 6%                       | 2%                        | 3%                   | 3%                   | 3%                     | 4%                         | 2%                  | 0%               |
| Family                 | 0%                       | 0%                        | 2%                   | 0%                   | 1%                     | 3%                         | 1%                  | 1%               |
|                        | N=97                     | N=105                     | N=49                 | N=48                 | N=60                   | N=168                      | N=81                | N=96             |

Question: Why won't you visit any other destinations in Arizona?

**Level of Interest in Various Arizona Attractions** – Out-of-area visitors were read 12 Arizona attractions or activities and asked to rate their degree of interest in each using a "1-to-5" scale, where "5" means "very interested" and "1" means "not interest at all." Results are summarized in Table 17, ranked by average score.

## Clearly, the two Arizona attractions that attract the most visitor interest include:

- **Grand Canyon** (48% are "very interested" [a "5" on the rating scale], and another 16% are "somewhat interested" compared to only 15% not interested [3.9 average score]. There is interest in the Grand Canyon regardless of gender, age or household income with higher scores among Giants, Rangers, Cubs, Dodgers or Mariners attendees.)
- **Sedona** (One-half are interested to some degree [33% strongly], compared to 21% not interested [3.5 average score]. Women, visitors 45 or older and Cubs or Angels attendees indicate the most interest in visiting Sedona.)

Each of the remaining attractions/activities evaluated elicit more disinterest than interest overall, including:

- **Tucson** (35% no interest versus 24% interested, 2.8 average score. Cubs attendees and those under 25 express some interest in visiting Tucson.)
- Lake Havasu (41% no interest versus 26% interested, 2.7 average score. Interest skews younger [under 35] and is marginally higher among Cubs or Dodgers attendees.)
- **Tombstone** (40% no interest versus 25% interested, 2.7 average score.)
- Outdoor adventure (40% no interest versus 25% interested, 2.7 average score. Some elevated interest among those under 35, lower income-types and Brewers attendees.)
- **Flagstaff** (41% no interest versus 25% interested, 2.7 average score. Cubs or Brewers fans indicate some increased interest.)
- Monument Valley (43% no interest versus 21% interested, 2.6 average score.)
- Wineries (51% no interest versus 20% interested, 2.4 average score.)
- White Mountains (49% no interest versus 18% interested, 2.4 average score.)
- Yuma (59% no interest versus 11% interested, 2.1 average score.)
- **Birding** (66% no interest versus 8% interested, 1.9 average score.)

**Table 17** Level of Interest in Various Arizona Attractions (Among Out-of-Area Visitors)

| (2012 N=1750)     | Very<br>Interested<br>(5) | Interested (4) | Neutral (3) | Little<br>Interest<br>(2) | No<br>Interest<br>At All<br>(1) | Avg<br>Score<br>on 1-5<br>Scale |
|-------------------|---------------------------|----------------|-------------|---------------------------|---------------------------------|---------------------------------|
| Grand Canyon      | 48%                       | 16%            | 22%         | 4%                        | 11%                             | 3.9                             |
| Sedona            | 33%                       | 18%            | 27%         | 5%                        | 16%                             | 3.5                             |
| Tucson            | 14%                       | 10%            | 40%         | 11%                       | 24%                             | 2.8                             |
| Lake Havasu       | 14%                       | 12%            | 33%         | 11%                       | 30%                             | 2.7                             |
| Tombstone         | 12%                       | 13%            | 35%         | 12%                       | 28%                             | 2.7                             |
| Outdoor adventure | 12%                       | 13%            | 34%         | 11%                       | 29%                             | 2.7                             |
| Flagstaff         | 11%                       | 14%            | 35%         | 12%                       | 29%                             | 2.7                             |
| Monument Valley   | 11%                       | 10%            | 35%         | 11%                       | 32%                             | 2.6                             |
| Wineries          | 10%                       | 10%            | 30%         | 12%                       | 39%                             | 2.4                             |
| White Mountains   | 8%                        | 10%            | 34%         | 12%                       | 37%                             | 2.4                             |
| Yuma              | 5%                        | 6%             | 30%         | 12%                       | 47%                             | 2.1                             |
| Birding           | 4%                        | 4%             | 24%         | 11%                       | 55%                             | 1.9                             |

Question: What is your level of interest in the following Arizona attractions on a scale of "1-to-5," where a "1" is no interest at all, a "3" is neutral and a "5" means "very interested"? You can give me any number between "1" and "5."

Sources Used for Planning Trip – Among out-of-area visitors, the Internet is clearly the primary source for information and research for planning their trip.

The most often used website is **CactusLeague.com** (37%) – named regardless of gender, age or income (lower only among those 65+). Highest usage among Rockies, Rangers, Diamondbacks or Royals attendees.

Other popular websites utilized for planning spring training trips include **Tripadvisor.com** (8%), **Arizonaguide.com** (7%), **Google** (5%) and/or a **team website** (5%).

Fewer say their spring training trip planning is accomplished by **friends** (5%) or **family** (4%). Some add that they have **previously attended** spring training (4%).

Overall, nearly 100 individual planning sources are identified by out-of-area visitors. Refer to Detailed Table 18 in the Appendix for a complete listing.

**Table 18** Sources Used for Planning Trip (Among Out-of-Area Visitors)

|                              |               |                         |                 |                         | Team               |                      |                     |                          |
|------------------------------|---------------|-------------------------|-----------------|-------------------------|--------------------|----------------------|---------------------|--------------------------|
|                              | 2012<br>Total | Arizona<br>Diamondbacks | Chicago<br>Cubs | Chicago<br>White<br>Sox | Cincinnati<br>Reds | Cleveland<br>Indians | Colorado<br>Rockies | Kansas<br>City<br>Royals |
| CactusLeague.com             | 37%           | 46%                     | 26%             | 35%                     | 29%                | 39%                  | 44%                 | 52%                      |
| Tripadvisor.com              | 8%            | 6%                      | 11%             | 6%                      | 7%                 | 6%                   | 12%                 | 10%                      |
| Arizonaguide.com             | 7%            | 8%                      | 3%              | 4%                      | 7%                 | 8%                   | 8%                  | 3%                       |
| Friends plan it              | 5%            | 4%                      | 2%              | 10%                     | 4%                 | 4%                   | 4%                  | 3%                       |
| Google                       | 5%            | 2%                      | 2%              | 10%                     | 6%                 | 5%                   | 4%                  | 7%                       |
| Team website                 | 5%            | 6%                      | 18%             | 4%                      | 11%                | 5%                   | 1%                  | 3%                       |
| Other website                | 4%            | 17%                     | 2%              | 4%                      | 2%                 | 5%                   | 3%                  | 4%                       |
| Know it/Been here previously | 4%            | 4%                      | 5%              | 2%                      | 8%                 | 3%                   | 3%                  | 5%                       |
| Family                       | 4%            | 4%                      | 0%              | 2%                      | 10%                | 5%                   | 3%                  | 8%                       |
|                              | N=1750        | N=115                   | N=147           | N=128                   | N=59               | N=85                 | N=210               | N=84                     |

|                              |                          |                           |                      | Tea                  | m                      |                            |                     |                  |
|------------------------------|--------------------------|---------------------------|----------------------|----------------------|------------------------|----------------------------|---------------------|------------------|
|                              | Los<br>Angeles<br>Angels | Los<br>Angeles<br>Dodgers | Milwaukee<br>Brewers | Oakland<br>Athletics | San<br>Diego<br>Padres | San<br>Francisco<br>Giants | Seattle<br>Mariners | Texas<br>Rangers |
| CactusLeague.com             | 37%                      | 30%                       | 29%                  | 35%                  | 40%                    | 33%                        | 35%                 | 46%              |
| Tripadvisor.com              | 6%                       | 7%                        | 4%                   | 5%                   | 9%                     | 15%                        | 7%                  | 2%               |
| Arizonaguide.com             | 15%                      | 6%                        | 7%                   | 9%                   | 4%                     | 9%                         | 7%                  | 2%               |
| Friends plan it              | 4%                       | 8%                        | 7%                   | 5%                   | 5%                     | 7%                         | 7%                  | 8%               |
| Google                       | 6%                       | 4%                        | 8%                   | 2%                   | 2%                     | 10%                        | 1%                  | 3%               |
| Team website                 | 9%                       | 3%                        | 4%                   | 1%                   | 5%                     | 2%                         | 2%                  | 0%               |
| Other website                | 4%                       | 3%                        | 4%                   | 9%                   | 5%                     | 5%                         | 5%                  | 0%               |
| Know it/Been here previously | 4%                       | 4%                        | 5%                   | 2%                   | 6%                     | 7%                         | 6%                  | 2%               |
| Family                       | 4%                       | 5%                        | 0%                   | 1%                   | 2%                     | 4%                         | 8%                  | 6%               |
|                              | N=135                    | N=141                     | N=73                 | N=63                 | N=83                   | N=201                      | N=112               | N=115            |

Question: In the course of planning your trip, how did you do your research?

Length of Time in Advance Trip Planned – Out-of-area spring training attendees plan their trips to the Phoenix metro area in advance. Four of ten plan their trip three months or more in advance, while a similar share plan their trip 1-2 (21%) or 2-3 (22%) months in advance. Few are "last minute" visitors who plan their trip less than one week in advance (3%). Most apt to be long-range (3+ months in advance) planners are women, those 65 or older and Royals, Reds, Athletics or Mariners attendees.

Table 19 Length of Time in Advance Trip Planned (Among Out-of-Area Visitors)

|                    |        |              |         |         | Team       |           |          |        |
|--------------------|--------|--------------|---------|---------|------------|-----------|----------|--------|
|                    |        |              |         | Chicago |            |           |          | Kansas |
|                    | 2012   | Arizona      | Chicago | White   | Cincinnati | Cleveland | Colorado | City   |
|                    | Total  | Diamondbacks | Cubs    | Sox     | Reds       | Indians   | Rockies  | Royals |
| Less than one week | 3%     | 2%           | 3%      | 4%      | 3%         | 4%        | 2%       | 6%     |
| 1-2 weeks          | 6%     | 9%           | 3%      | 6%      | 6%         | 7%        | 5%       | 4%     |
| 3-4 weeks          | 7%     | 7%           | 6%      | 7%      | 7%         | 6%        | 11%      | 4%     |
| 1-2 months         | 21%    | 30%          | 16%     | 19%     | 16%        | 26%       | 25%      | 18%    |
| 2-3 months         | 22%    | 14%          | 28%     | 20%     | 21%        | 23%       | 26%      | 15%    |
| 3 months or more   | 40%    | 39%          | 46%     | 44%     | 47%        | 33%       | 31%      | 53%    |
|                    | N=1749 | N=115        | N=147   | N=128   | N=59       | N=85      | N=210    | N=84   |

|                    |         |         |           | Tea       | m      |           |          |         |
|--------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                    | Los     | Los     |           |           | San    | San       |          |         |
|                    | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                    | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Less than one week | 3%      | 4%      | 2%        | 5%        | 8%     | 3%        | 3%       | 2%      |
| 1-2 weeks          | 4%      | 9%      | 5%        | 4%        | 5%     | 7%        | 4%       | 13%     |
| 3-4 weeks          | 6%      | 10%     | 4%        | 4%        | 14%    | 7%        | 3%       | 7%      |
| 1-2 months         | 14%     | 24%     | 28%       | 23%       | 19%    | 16%       | 16%      | 25%     |
| 2-3 months         | 38%     | 17%     | 20%       | 15%       | 20%    | 26%       | 25%      | 15%     |
| 3 months or more   | 35%     | 36%     | 40%       | 48%       | 34%    | 42%       | 49%      | 38%     |
|                    | N=133   | N=141   | N=73      | N=63      | N=83   | N=201     | N=112    | N=115   |

Question: How far in advance did you plan this trip?

**Means of Purchasing Game Tickets** – Among all attendees, 45% indicate that they purchased their game tickets at the **stadium box office**. These are much more likely to be local (53%) than out-of-area (39%) attendees – as well as those attending a Reds, Rangers, Indians or Brewers home game.

About two of ten attendees purchase game tickets through **Ticketmaster** (22%) or a **team website** (18%). Both of these methods are utilized more often by out-of-area visitors, particularly Ticketmaster (25% versus 18% of locals). White Sox and Angels attendees are more apt to use Ticketmaster. Giants, Cubs or Diamondback attendees are more likely to visit a team website.

One of ten (regardless of place of residence) bought their tickets at **CactusLeague.com**. These tend to be Rockies attendees.

**Table 20** Means of Purchasing Game Tickets

|                    |               | Place of 1       | Residence      |
|--------------------|---------------|------------------|----------------|
|                    | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| Stadium box office | 45%           | 53%              | 39%            |
| Ticketmaster       | 22%           | 18%              | 25%            |
| Team website       | 18%           | 16%              | 19%            |
| CactusLeague.com   | 10%           | 9%               | 12%            |
| Other              | 5%            | 4%               | 5%             |
|                    | N=3004        | N=1254           | N=1750         |

|                    |              |         |                  | Team       |           |          |                |
|--------------------|--------------|---------|------------------|------------|-----------|----------|----------------|
|                    | Arizona      | Chicago | Chicago<br>White | Cincinnati | Cleveland | Colorado | Kansas<br>City |
|                    | Diamondbacks | Cubs    | Sox              | Reds       | Indians   | Rockies  | Royals         |
| Stadium box office | 37%          | 47%     | 46%              | 59%        | 62%       | 33%      | 51%            |
| Ticketmaster       | 23%          | 16%     | 29%              | 17%        | 21%       | 27%      | 23%            |
| Team website       | 26%          | 26%     | 12%              | 15%        | 11%       | 13%      | 12%            |
| CactusLeague.com   | 11%          | 7%      | 9%               | 5%         | 6%        | 20%      | 7%             |
| Other              | 3%           | 4%      | 4%               | 5%         | 2%        | 8%       | 8%             |
|                    | N=330        | N=270   | N=192            | N=108      | N=132     | N=320    | N=135          |

|                    |         |         |           | Tear      | n      |           |          |         |
|--------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                    | Los     | Los     |           |           | San    | San       |          |         |
|                    | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                    | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Stadium box office | 28%     | 52%     | 61%       | 55%       | 58%    | 24%       | 45%      | 62%     |
| Ticketmaster       | 33%     | 25%     | 10%       | 15%       | 20%    | 18%       | 25%      | 22%     |
| Team website       | 23%     | 9%      | 20%       | 16%       | 10%    | 31%       | 13%      | 8%      |
| CactusLeague.com   | 14%     | 9%      | 6%        | 8%        | 8%     | 13%       | 14%      | 6%      |
| Other              | 2%      | 5%      | 3%        | 5%        | 3%     | 14%       | 3%       | 2%      |
|                    | N=228   | N=213   | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |

Question: When buying your tickets, did you purchase your tickets through...

**Incidence of Having a Smartphone With Internet Access** – Six of ten Cactus League attendees indicate that they have a smartphone with Internet access. This is the case among both local and out-of-area attendees, with increased usage among those 44 or younger, \$100,000+ income households and Giants attendees. Meanwhile, the majority of those 55 or older (particularly those 65+) and Cubs or Mariners attendees do not have a smartphone with Internet access.

**Table 21 Incidence of Having a Smartphone With Internet Access** 

|            |        | Place of 1     | Residence |  |  |
|------------|--------|----------------|-----------|--|--|
|            | 2012   | Phoenix Out of |           |  |  |
|            | Total  | Metro Area     |           |  |  |
| Yes        | 60%    | 59%            | 60%       |  |  |
| No/Refused | 40%    | 41%            | 40%       |  |  |
|            | N=3004 | N=1254         | N=1750    |  |  |

|            |              |               |       | Team       |           |          |        |  |  |
|------------|--------------|---------------|-------|------------|-----------|----------|--------|--|--|
|            |              | Chicago Kansa |       |            |           |          |        |  |  |
|            | Arizona      | Chicago       | White | Cincinnati | Cleveland | Colorado | City   |  |  |
|            | Diamondbacks | Cubs          | Sox   | Reds       | Indians   | Rockies  | Royals |  |  |
| Yes        | 63%          | 46%           | 59%   | 58%        | 53%       | 63%      | 54%    |  |  |
| No/Refused | 37%          | 54%           | 41%   | 42%        | 47%       | 37%      | 46%    |  |  |
|            | N=330        | N=270         | N=192 | N=108      | N=132     | N=320    | N=135  |  |  |

|            |         | Team            |           |           |        |           |          |         |  |  |  |
|------------|---------|-----------------|-----------|-----------|--------|-----------|----------|---------|--|--|--|
|            | Los     | Los Los San San |           |           |        |           |          |         |  |  |  |
|            | Angeles | Angeles         | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |  |  |  |
|            | Angels  | Dodgers         | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |  |  |  |
| Yes        | 66%     | 65%             | 54%       | 64%       | 60%    | 75%       | 47%      | 60%     |  |  |  |
| No/Refused | 34%     | 35%             | 46%       | 36%       | 40%    | 25%       | 53%      | 40%     |  |  |  |
|            | N=228   | N=213           | N=156     | N=102     | N=162  | N=294     | N=180    | N=182   |  |  |  |

Question: Do you have a smart phone with internet access?

Use of Smartphone Aside From Phone Calls – Among the six of ten Cactus League attendees that have smartphones with Internet access, fully 86% utilize them to make more than phone calls. The most often used smartphone feature is to **get directions/navigation** (62%) – especially among out-of-area visitors (70% versus 51% of local residents) and Mariners or White Sox attendees.

Other smartphone uses utilized by Cactus League attendees include:

- **Find nearby businesses** (39%, especially out-of-area visitors and Rockies, Royals or Mariners attendees.)
- **Destination websites** (36%, regardless of area of residence with increased usage among Cubs or White Sox attendees.)
- **To buy tickets** (20%, including a similar share of out-of-area visitors and local residents. Higher usage among Brewers, Angels or White Sox attendees.)
- **Find coupons/discounts** (18%, more often local residents and White Sox or Brewers attendees.)

Others use their smartphones for **texting** (8%), **email** (6%), **as a camera** (4%) or **general Internet access** (4%). Nearly 40 smartphone uses are mentioned overall, turn to Detailed Table 20 in the Appendix for a complete listing.

Table 21a Use of Smartphone on This Trip Aside From Phone Calls (Among Those With a Smartphone With Internet Access)

|                           |               | Place of         | Residence      |
|---------------------------|---------------|------------------|----------------|
|                           | 2012<br>Total | Phoenix<br>Metro | Out of<br>Area |
| Get directions/Navigation | 62%           | 51%              | 70%            |
| Find nearby businesses    | 39%           | 33%              | 43%            |
| Destination websites      | 36%           | 35%              | 37%            |
| Buy tickets               | 20%           | 21%              | 19%            |
| Find coupons/Discounts    | 18%           | 21%              | 16%            |
| Texts/Texting             | 8%            | 12%              | 6%             |
| E-mail                    | 6%            | 7%               | 5%             |
| Camera/Pics               | 4%            | 4%               | 4%             |
| Internet                  | 4%            | 5%               | 3%             |
| Nothing else/Only calls   | 15%           | 18%              | 13%            |
|                           | N=1802        | N=744            | N=1058         |

<sup>-</sup>Table 21a continued on next page-

Table 21a (Cont'd)

|                           |                         |                 |                         | Team               |                      |                     |                          |
|---------------------------|-------------------------|-----------------|-------------------------|--------------------|----------------------|---------------------|--------------------------|
|                           | Arizona<br>Diamondbacks | Chicago<br>Cubs | Chicago<br>White<br>Sox | Cincinnati<br>Reds | Cleveland<br>Indians | Colorado<br>Rockies | Kansas<br>City<br>Royals |
| Get directions/Navigation | 43%                     | 60%             | 76%                     | 58%                | 47%                  | 67%                 |                          |
| Find nearby businesses    | 23%                     | 32%             | 42%                     | 29%                | 24%                  | 52%                 | 53%                      |
| Destination websites      | 30%                     | 47%             | 52%                     | 34%                | 16%                  | 28%                 | 38%                      |
| Buy tickets               | 15%                     | 19%             | 30%                     | 22%                | 4%                   | 21%                 | 24%                      |
| Find coupons/Discounts    | 13%                     | 18%             | 32%                     | 17%                | 5%                   | 18%                 | 18%                      |
| Texts/Texting             | 19%                     | 8%              | 3%                      | 11%                | 8%                   | 5%                  | 4%                       |
| E-mail                    | 9%                      | 2%              | 4%                      | 15%                | 7%                   | 5%                  | 10%                      |
| Camera/Pics               | 7%                      | 3%              | 10%                     | 4%                 | 5%                   | 0%                  | 5%                       |
| Internet                  | 9%                      | 0%              | 0%                      | 10%                | 5%                   | 6%                  | 5%                       |
| Nothing else/Only calls   | 8%                      | 17%             | 20%                     | 15%                | 19%                  | 22%                 | 14%                      |
|                           | N=207                   | N=126           | N=113                   | N=62               | N=70                 | N=202               | N=73                     |

|                           |         |         |           | Tea       | m      |           |          |         |
|---------------------------|---------|---------|-----------|-----------|--------|-----------|----------|---------|
|                           | Los     | Los     |           |           | San    | San       |          |         |
|                           | Angeles | Angeles | Milwaukee | Oakland   | Diego  | Francisco | Seattle  | Texas   |
|                           | Angels  | Dodgers | Brewers   | Athletics | Padres | Giants    | Mariners | Rangers |
| Get directions/Navigation | 64%     | 70%     | 60%       | 58%       | 62%    | 68%       | 73%      | 54%     |
| Find nearby businesses    | 41%     | 36%     | 40%       | 34%       | 34%    | 47%       | 50%      | 36%     |
| Destination websites      | 42%     | 31%     | 38%       | 41%       | 39%    | 38%       | 27%      | 41%     |
| Buy tickets               | 29%     | 14%     | 28%       | 18%       | 12%    | 25%       | 16%      | 16%     |
| Find coupons/Discounts    | 26%     | 12%     | 30%       | 20%       | 10%    | 18%       | 16%      | 21%     |
| Texts/Texting             | 5%      | 9%      | 12%       | 4%        | 7%     | 9%        | 1%       | 6%      |
| E-mail                    | 2%      | 10%     | 4%        | 0%        | 7%     | 7%        | 0%       | 4%      |
| Camera/Pics               | 2%      | 12%     | 3%        | 6%        | 4%     | 1%        | 1%       | 1%      |
| Internet                  | 0%      | 8%      | 1%        | 0%        | 2%     | 5%        | 0%       | 2%      |
| Nothing else/Only calls   | 16%     | 12%     | 19%       | 18%       | 13%    | 13%       | 14%      | 16%     |
|                           | N=149   | N=138   | N=85      | N=65      | N=98   | N=220     | N=84     | N=110   |

Question: Besides phone calls, how are you using your smart phone on this trip?

## **Attendee-Based Expenditure Impact Analysis**

This section of our report includes an estimate of out-of-area Cactus League attendees' expenditure impact on the Arizona economy, utilizing the assumptions, calculation methods and other procedures established in the 1998 report. This method of analysis allows for the most direct, "apples-to-apples" comparison between the 1993, 1998, 2003, 2007 and 2012 impact estimates.

It is important to note that the tracking projects in this series do not attempt to gauge the total economic impact of the Cactus League, but only the impact of out-of-area attendees' expenditures. Such a total economic impact analysis is beyond the scope of this survey and would take into account a variety of additional economic factors such as tax revenue generation and spending by participating teams, the media, league officials, sponsors and vendors.

Consistent with the 1998, 2003 and 2007 studies, these two procedures were followed in the 2012 expenditure impact analysis:

- 1. The analysis excludes any expenditures made by local attendees and includes only dollars spent by out-of-area attendees. Local Cactus League expenditures are excluded from the analysis because it is assumed that spending on entertainment activities such as the Cactus League represents discretionary spending which would be spent on other entertainment areas (such as movies, recreation, dining, etc.) in the absence of the Cactus League.
- 2. The analysis of out-of-area attendees expenditures are weighted by the degree of importance of their decision to visit Maricopa County to attend Cactus League games. Specifically, if out-of-area attendees indicated the Cactus League was a primary reason for visiting Maricopa County, 100% of their expenditures are included. If it was a major reason, 75% of their expenditures are counted while 25% of expenditures are included if the Cactus League was a minor reason for their visit. If out-of-area visitors said the Cactus League was not a reason for visiting Maricopa County, none of their expenditures are counted (for the same reason as stated in item 1 above).

The following displays summarize the Attendee-Based Expenditure Impacts for Maricopa County (Display 1) and Other Areas of Arizona (Display 2). Display 3 summarizes the overall Attendee-Based Expenditure Impacts for the State of Arizona, including a comparison to the 1993, 1998, 2003 and 2007 studies. All three displays include the estimated Direct Expenditures of 2012 Cactus League attendees, as well as the Total Expenditure Impact (utilizing the Regional Input-Output Modeling System [RIMS II] for Arizona prepared by the Regional Economic Analysis Division of the Bureau of Economic Analysis).

It is important to keep in mind key differences between the sample composition of the 2007 study when reviewing the 2012 Attendee-Based Expenditure Impact displays:

• Three teams (Arizona Diamondbacks, Chicago White Sox and Colorado Rockies) were moved from Pima to Maricopa County, and three additional teams (Cincinnati Reds, Cleveland Indians and Los Angeles Dodgers) were added to Cactus League Spring Training. Attendance of home games for all three relocated teams has increased, especially for the Rockies (from 57,359 to 182,565). The six teams play at three new facilities: Salt River Fields in Scottsdale, Goodyear Park, and Camelback Ranch in Glendale. Salt River Fields – the new facility at which the relocated Diamondbacks and Rockies play – has the two highest team attendance numbers for 2012. Overall, Cactus League attendance has increased from 1,217,550 in 2007 to 1,712,042 in 2012.

Attendee-Based Expenditure Impact Summary for Maricopa County – As summarized in Display 1, the estimated Direct Expenditures of Cactus League attendees in Maricopa County are \$198,832,925 (up from \$129,351,227 in 2007). These expenditures are based on 184,710 total out-of-area unique travel parties that visited Maricopa County (up from 120,083 in 2007). Consequently, the Total Attendee-Based Expenditure Impact for Maricopa County for the 2012 Cactus League season is \$364,381,218 – reflecting a 53.7% increase from \$237,049,059 in 2007.

## Display 1 Attendee-Based Expenditure Impact Summary

(Maricopa County)

## **Basis For Attendance Calculations**

| Total attendees <sup>1</sup>   | 1,712,042     |
|--|---------------|
| Total out-of-area attendees (58.26% of total) <sup>2</sup>   | 997,436       |
| Total out-of-area travel parties (2.0 median travel party size) <sup>2</sup>   | 498,718       |
| Total out-of-area unique travel parties (2.7 games per travel party) <sup>2</sup>  | 184,710       |
| A. Number of unique travel parties that stayed at least 1 night and Cactus League <b>PRIMARY</b> reason for visit (100% of impact counted) | 121,275       |
| <ul><li>A1. Median <u>daily</u> spending per party</li><li>A2. Median nights in area</li></ul>   | \$308<br>4.14 |
| Product A (A x A1 x A2 x 1.00)   | \$154,640,178 |
| B. Number of unique travel parties that stayed at least 1 night and Cactus League <u>MAJOR</u> reason for visit (75% of impact counted)    | 35,253        |
| <ul><li>B1. Median <u>daily</u> spending per party</li><li>B2. Median nights in area</li></ul>   | \$295<br>4.73 |
| Product B (B x B1 x B2 x .75)  | \$36,892,705  |
| C. Number of unique travel parties that stayed at least 1 night and Cactus League MINOR reason for visit (25% of impact counted)           | 18,999        |
| <ul><li>C1. Median <u>daily</u> spending per party</li><li>C2. Median nights in area</li></ul>   | \$255<br>5.54 |
| Product C (C x C1 x C2 x .25)  | \$6,709,972   |
| D. Number of unique travel parties that stayed at least 1 night and Cactus League <u>NOT</u> reason for visit (0% of impact counted)       | 4,644         |
| Product D  | \$0           |
| E. Number of unique travel parties that made day trip only   | 4,539         |
| <ul><li>E1. Median spending per party, per game</li><li>E2. Median games attended</li></ul>  | \$100<br>1.3  |
| Product E (E x E1 x E2)  | \$590,070     |
| Grand Total Spending (Sum $A + B + C + D + E$ )  | \$198,832,925 |
| Times RIMS II multiplier <sup>3</sup>  | 1.8326        |
| TOTAL ATTENDEE-BASED EXPENDITURE IMPACT  | \$364,381,218 |

Source: Cactus League Baseball Association

<sup>&</sup>lt;sup>2</sup> Source: 2012 Cactus League Study

The multiplier of 1.8326 is derived using multiplier provided by the Regional Input-Output Modeling System (RIMS II) for Arizona by the Regional Economic Analysis Division of the Bureau of Economic Analysis.

Expenditure Impact Summary for Other Arizona — Overnight "side-trip" expenditures made by out-of-area 2012 Cactus League attendees to places outside the Phoenix metro area (i.e., Flagstaff, Tucson, Yuma, Nogales, the Grand Canyon, etc.) were based on 26.43% out-of-area overnight travelers. Applying this 26.43% "side trip" percentage to the 2012 results yields an estimated 47,167 total out-of-state travel parties that traveled outside Maricopa County (up from 29,058 in 2007) — with Direct Expenditures totaling \$31,608,219. This is more than a third greater than the 2007 estimate (\$23,481,866). The 2007 Total Attendee-Based Impact is \$57,925,222 — an increase of 34.6% from 2007 (\$43,032,868).

#### Display 2 **Attendee-Based Expenditure Impact Summary**

(Other Arizona)

## **Basis For Attendance Calculations**

| Total | attendees <sup>1</sup>   | 1,712,042    |
|-------|--|--------------|
| Total | out-of-state attendees (56.06% of total) <sup>2</sup>  | 959,771      |
| Total | 487,193  |              |
| Total | out-of-state unique travel parties (2.73 games per travel party) <sup>2</sup>  | 178,459      |
|       | out-of-state unique travel parties that traveled overnight to areas de Maricopa and Pima (26.43%) <sup>2</sup>                       | 47,167       |
| A.    | Number of unique travel parties traveled to other areas and Cactus League <b>PRIMARY</b> reason for visit (100% of impact counted)   | 26,395       |
|       | <ul> <li>A1. Median <u>daily</u> spending per party</li> <li>A2. Median nights in other areas<sup>3</sup></li> </ul>                 | \$308<br>2.9 |
|       | Product A (A x A1 x A2 x 1.00)   | \$23,576,014 |
| B.    | Number of unique travel parties that traveled to other areas and Cactus League <b>MAJOR</b> reason for visit (75% of impact counted) | 12,400       |
|       | <ul> <li>B1. Median <u>daily</u> spending per party</li> <li>B2. Median nights in other areas<sup>3</sup></li> </ul>                 | \$295<br>2.6 |
|       | Product B (B x B1 x B2 x .75)  | \$7,133,100  |
| C.    | Number of unique travel parties that traveled to other areas and Cactus League <b>MINOR</b> reason for visit (25% of impact counted) | 6,570        |
|       | <ul> <li>C1. Median <u>daily</u> spending per party</li> <li>C2. Median nights in other areas<sup>3</sup></li> </ul>                 | \$238<br>2.3 |
|       | Product C (C x C1 x C2 x .25)  | \$899,105    |
| D.    | Number of unique travel parties that traveled to other areas and Cactus League <u>NOT</u> reason for visit (0% of impact counted)    | 1,802        |
|       | Product D  | \$0          |
| Gran  | nd Total Spending (Sum $A + B + C + D$ )   | \$31,608,219 |
|       | Times RIMS II multiplier <sup>4</sup>  | 1.8326       |
| TOT   | AL ATTENDEE-BASED EXPENDITURE IMPACT   | \$57,925,222 |

Source: Cactus League Baseball Association
Source: 2012 Cactus League Study
Source: 1998 Cactus League Study
The multiplier of 1.8326 is derived using multiplier provided by the Regional Input-Output Modeling System (RIMS II) for Arizona by the Regional Economic Analysis Division of the Bureau of Economic Analysis.

Expenditure Summary Comparison – As indicated in Display 3, the combined Direct Expenditures of 2012 Cactus League attendees is estimated at \$230,441,144, which yields a Total Attendee-Based Impact of \$422,306,440. These figures represent a 35.9% increase from 2007 – which included Direct Expenditures of \$169,581,477 and a Total Impact of \$310,775,015.

Display 3 Expenditure Summary Comparison

|  | 2012                | 2007                | 2003          | 1998          | 1993          | % Change   |
|--|---------------------|---------------------|---------------|---------------|---------------|------------|
|  | 2012                | 2007                | 2003          | 1990          | 1993          | '07 to '12 |
| DIRECT EXPENDITURES  |                     |                     |               |               |               |            |
| Maricopa County  | \$198,832,925       | \$129,351,227       | \$88,276,834  | \$81,740,435  | \$48,163,929  | +53.7%     |
| Pima County  | _                   | \$16,748,384        | \$9,696,812   | \$18,118,713  | \$3,855,580   | -          |
| Other Arizona  | <u>\$31,608,219</u> | <u>\$23,481,866</u> | \$12,038,788  | \$8,534,308   | \$4,047,434   | +34.6%     |
|  | \$230,441,144       | \$169,581,477       | \$110,012,434 | \$108,393,456 | \$56,066,943  | +35.9%     |
| TOTAL EXPENDITURE IMPACT (Includes RIMS II multiplier of 1.8326) |                     |                     |               |               |               |            |
| Maricopa County  | \$364,381,218       | \$237,049,059       | \$161,776,126 | \$149,797,521 | \$88,265,216  | +53.7%     |
| Pima County  | _                   | \$30,693,088        | \$17,770,378  | \$33,204,353  | \$7,065,736   | _          |
| Other Arizona  | <u>\$57,925,222</u> | \$43,032,868        | \$22,062,283  | \$15,639,972  | \$7,417,328   | +34.6%     |
|  | \$422,306,440       | \$310,775,015       | \$201,608,787 | \$198,641,846 | \$102,748,280 | +35.9%     |